

FEMA In Person Help Available at Individual Assistance Registration Support Centers

Release Date: June 3, 2021

FRANKFORT, Ky. – FEMA staff will be available to meet in person with Kentucky survivors affected by the severe storms and flooding to answer questions and help with their disaster assistance applications at Individual Assistance (IA) Registration Support Centers in Breathitt, Johnson and Powell counties June 5, 7 and 8.

“We welcome the new addition of the Mobile Registration Support Centers staffed by FEMA representatives to assist our families and homeowners impacted by the recent record flooding event,” said Michael Dossett, director of Kentucky Emergency Management. “This unique Covid-Safe solution is one the many ways available to our citizens to encourage registration for Individual Assistance during the remaining timeframe, thanks to our FEMA partners for this engagement.”

Representatives will be at the locations below to offer an easy way to assist with FEMA registration, answer questions about appeals and scan documents into applicants’ case files. Masks or face coverings are required for entry and service.

FEMA Individual Assistance Registration Support Centers		
Location	Date	Address



Powell County Clay City Church of God	June 5, 7, 8	4200 Main Street, Clay City, Kentucky 40312
Breathitt County Old Montessori School	June 5, 7, 8	422 Jett Drive, Jackson, Kentucky 41339
Johnson County City of Paintsville Tourism Welcome Center	June 5, 7, 8	100 Stave Branch Road, Paintsville, Kentucky 41256

HOURS: 8 a.m. to 6 p.m. for the above dates. No appointments are necessary.

WHO: Homeowners and renters affected by the severe storms in any of the 31 declared counties for Individual Assistance can visit any of the registration support centers. You do NOT have to register in the county in which you live. Additional centers will be available in the coming weeks. The 31 IA counties include Anderson, Breathitt, Boyd, Clark, Clay, Estill, Fayette, Floyd, Franklin, Greenup, Jackson, Jessamine, Johnson, Knott, Laurel, Lawrence, Lee, Leslie, Letcher, Lincoln, Madison, Magoffin, Martin, Morgan, Owsley, Perry, Powell, Pulaski, Rockcastle, Warren and Woodford.

REQUIREMENTS: You should have the following information available to register:

- Address of the damaged primary dwelling where damage occurred
- Current mailing address
- Current telephone number
- Social Security number
- Your insurance information
- Total household annual income
- Routing and account numbers for checking or savings accounts so FEMA may directly transfer disaster assistance funds



- A description of disaster damage and losses.

However, individuals do not need to visit an IA Registration Support Center to apply or update their application. Homeowners and renters may also register for assistance with FEMA in one of three ways:

- Online at DisasterAssistance.gov
- Downloading the FEMA app; or
- Calling **800-621-3362** (TTY: **800-462-7585**). Multilingual operators are available seven days a week from 7 a.m. to 11 p.m. local time. Multilingual operators are available during those hours (press **2** for Spanish).
- Those who use a Relay service, such as a videophone, Innocaption or CapTel, should provide their specific number assigned to that service. It is important that FEMA can contact you. Phone calls from FEMA may come from an unidentified number.

The FEMA registration deadline is **June 23, 2021**.

Locations, dates, and times of the registration support centers are subject to change based on needs or circumstances. Please call the FEMA Helpline at **800-621-3362** to check availability.

For more information on Kentucky's disaster recovery, visit <https://kyem.ky.gov> and www.fema.gov/disaster/4595. You may also follow FEMA on www.facebook.com/fema and Twitter [@FEMARegion4](https://twitter.com/FEMARegion4).

