

Iberia Parish Disaster Recovery Center Closing

Release Date: February 2, 2021

BATON ROUGE, La. – The Disaster Recovery Center (DRC) in Iberia Parish will shift to a virtual operation. The facility will close at 5 p.m. Thursday, Feb. 4. In its place FEMA will implement a virtual DRC for outreach to individuals registered for Individual and Households Program assistance.

FEMA has previously implemented virtual DRCs in newly designated parishes under Hurricane Zeta, and in Allen Parish under Hurricane Delta. Through virtual outreach, FEMA will provide a type of concierge service.

The same individuals who were working at the Iberia Parish DRC will provide survivors with their FEMA cellphone numbers so survivors can inquire about their status. FEMA staff will also be reaching out to registered individuals to assess their progress, offer advice, provide information and a status update on the progress of their case.

FEMA's National Processing Service Center (NPSC) is also involved in coordinating contact and assistance between FEMA DRC staff, survivors, and the Joint Field Office in Baton Rouge.

In many ways this level of service will be superior to the services FEMA offered at the drive-thru DRC because of the COVID-19 restrictions. FEMA remains committed to supporting survivors and providing all available assistance despite the current COVID-19 environment.



FEMA

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The center in Iberia Parish is at:

Iberia Parish Airfield

Old Runway

Site No. 1

4917 Industrial Dr.

New Iberia, LA 70560

To ask questions or submit information: Call the FEMA Helpline at 800-621-3362 or TTY 800-462-7585, visit www.DisasterAssistance.gov or download the FEMA Mobile App at fema.gov/about/news-multimedia/app.

For the latest information on Hurricane Laura, visit [Louisiana Hurricane Laura \(DR-4559-LA\)](#). For the latest information on Hurricane Delta, visit [Louisiana Hurricane Delta \(DR-4570-LA\)](#). For the latest information on Hurricane Zeta, visit [Louisiana Hurricane Zeta \(DR-4577-LA\)](#). Follow the FEMA Region 6 Twitter account at twitter.com/FEMARegion6.

