

FEMA Performs Remote Inspections for Arecibo Floods

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People who were affected have until Jan. 4, 2021 to register for disaster assistance

GUAYNABO, Puerto Rico – Arecibo residents whose homes or personal property were affected by the Sept. 13 floods may conduct their inspections virtually. In view of the safety and health protection protocols, FEMA will provide inspections via telephone or video conference.

When applying for assistance, agency staff will ask questions about the type and extent of the damage sustained in the home. This type of damage assessment is comparable to traditional in-person inspections and allows for a streamlined process of assisting in recovery.

If damage was minimal and the survivor is able live in their home, an inspection will not be scheduled automatically when registering for disaster assistance. On the other hand, if significant disaster damage is found after registering with FEMA, survivors can call the FEMA Helpline at **800-621-3362** (Press 2 for a Spanish-speaking operator) and request an inspection. Lines are open from 8 a.m. to 11 p.m. daily.

To register for FEMA assistance or to update an existing application, survivors in Arecibo may visit the Disaster Recovery Center in the Coliseo Manuel “Petaca” Iguina Reyes, located in PR-129, Avenida Industrial. The center opens Monday through Saturday from 8 a.m. to 6 p.m. Likewise, survivors can register at DisasterAssistance.gov or by calling 1-800-621-3362 or 1-800-462-7585 for TTY.

For more information on the Arecibo flood recovery visit fema.gov/disaster/4571. Follow us on Facebook.com/FEMAPuertoRico.

