

Hurricane Sally Recovery Update

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KEY MESSAGES

The deadline for individuals and households to apply for FEMA disaster assistance has passed, but work on Florida's recovery from Hurricane Sally continues.

Survivors in Bay, Escambia, Okaloosa, Santa Rosa and Walton counties who registered with FEMA can check the status of their applications, ask questions and get information in several ways:

- By visiting DisasterAssistance.gov
- Using the FEMA App for smartphones
- Calling **800-621-3362 (800-462-7585 TTY)**. Multilingual operators are available. Those who use a relay service such as a videophone, InnoCaption or CapTel should provide FEMA with their specific phone number assigned to that service.

Survivors who were unable to register before the deadline and who can provide justification for late registration may contact FEMA and request consideration for disaster assistance.

FEMA continues to coordinate with the State of Florida on reimbursement for emergency services, debris removal and repair or replacement of damaged public infrastructure, and for funding to mitigate against losses from future storms.

By the numbers (12/2/2020)

- **7,227** individuals and households approved for **\$29.4 million** in FEMA assistance, including:
 - **\$22.9 million** approved for housing assistance
 - **\$6.5 million** approved for other disaster-related needs
- **13,317** home inspections completed
- **\$66.6 million** in SBA loans approved



- **4,465** claims filed with the National Flood Insurance Program in Bay, Escambia, Okaloosa, Santa Rosa and Walton counties; **\$112.8 million** paid

DisasterAssistance.gov

Individuals and households that have registered with FEMA may check the status of their application and upload documents on [DisasterAssistance.gov](https://disasterassistance.gov).

FEMA Public Assistance (PA)

Under the major disaster declaration, FEMA is authorized to provide Public Assistance for debris removal, emergency measures and the repair or replacement of disaster-damaged public facilities such as roads and bridges, water control facilities, buildings and equipment, utilities and parks for the following counties:

- Bay, Calhoun, Escambia, Franklin, Gadsden, Gulf, Holmes, Jackson, Jefferson, Liberty, Okaloosa, Santa Rosa, Walton and Washington.

For guidance on debris removal processes, residents should contact their local government.

Resources

- **Florida 211:** The call goes to local helpline call centers that have counselors for disaster recovery and can provide information on access to local resources such as housing, food and health care. **Dial: 211**
- **Florida Division of Consumer Services** provides information for residents with insurance questions:
<https://www.myfloridacfo.com/division/consumers/HurricaneSally.htm>
- **Florida Department of Businesses and Professional Regulation (DBPR)** offers tips for hurricane recovery at
http://www.myfloridalicense.com/dbpr/documents/HurricaneGuide_web.pdf
- **DBPR tips for avoiding unlicensed contractors** following a storm:
<http://www.myfloridalicense.com/DBPR/unlicensed-activity/dbpr-hurricane-guide/>
- **Disaster Legal Services** provides free legal help to low-income Hurricane Sally survivors with disaster-related legal needs. Call **866-550-2929**.



FEMA

For more information about Hurricane Sally recovery in Florida, visit the FEMA disaster webpage at <https://www.fema.gov/disaster/4564> or the Florida Division of Emergency Management webpage at <https://www.floridadisaster.org/info/Sally>.

*Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. Civil rights complaints in connection with FEMA-funded activities may be submitted by mail to FEMA Office of Equal Rights, C Street SW, Room 4SW-0915, Washington, DC 20472-3505, by email to FEMA-CivilRightsOffice@fema.dhs.gov, or by calling **833-285-7448 (TTY 800-462-7585)**.*

Graphic shows how to give FEMA your contact information. Let FEMA know if your situation changes.



FEMA