

# Media Advisory - Drive-thru Disaster Recovery Centers Open and Close in Calcasieu Parish

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**Release Date: Nov 30, 2020**

**BATON ROUGE, La.**—A drive-thru Disaster Recovery Center (DRC) will open Dec. 3 in Iowea to help hurricanes Laura and Delta survivors.

The DRC operates under strict COVID-19 protocols to ensure visitors are safe. Masks or face coverings are required for entry and service. Survivors remain in their cars. A specialist wearing a face mask will receive documents through the window and return them.

No appointment is necessary. Hours of operation are 8 a.m. to 5 p.m. Monday through Friday 10 a.m. to 3 p.m. Saturday and closed on Sunday.

The drive-thru center is at:

Lawrence Toups Memorial Park

115 N Thompson Ave.

Iowa, LA 70647

The DRC in Moss Bluff will close at 5 p.m. Dec 1.



**FEMA**

Moss Bluff Senior Center

2868 US Hwy 171 N

Moss Bluff, LA 70611

Additional centers are open in Louisiana. Survivors may visit any open center. To locate the closest center, or check on the status of a DRC prior to a visit to ensure the facility is open, visit: [gateway.fema.gov/ESF6/DRCLocator](https://gateway.fema.gov/ESF6/DRCLocator).

Survivors don't need to visit a drive-thru center to apply or update their application. To ask individual questions or submit information:

Call the FEMA Helpline at 800-621-3362 or TTY 800-462-7585, visit [www.DisasterAssistance.gov](https://www.DisasterAssistance.gov) or download the FEMA Mobile App at [fema.gov/about/news-multimedia/app](https://fema.gov/about/news-multimedia/app)

For the latest information on Hurricane Laura, visit [fema.gov/disaster/4559](https://fema.gov/disaster/4559) for Hurricane Delta, visit [fema.gov/disaster/4570](https://fema.gov/disaster/4570). Or, follow the FEMA Region 6 Twitter account at [twitter.com/FEMARegion6](https://twitter.com/FEMARegion6).



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