

Schedule Changes at Tulare County Mobile Registration Intake Center

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SACRAMENTO, Calif. – A FEMA Mobile Registration Intake Center serving wildfire survivors in Tulare County will change its operating hours starting Monday, Nov. 9.

The new schedule is Monday through Friday, 8 a.m. to 5 p.m. The center will have its last day of Saturday operations on Nov. 7 from 9 a.m. to 3 p.m. It will be closed Sunday, Nov. 8, and again Wednesday, Nov. 11, for Veterans Day.

The center is located in a parking lot on the east side of Tulare County Government Plaza, 1055 W. Henderson Ave., Porterville CA 93257.

It assists survivors of the SQF Complex Fire, which includes the Castle Fire and Shotgun Fire, with disaster information as part of the ongoing wildfire response and recovery mission for FEMA and the state of California.

Survivors can register with FEMA for federal aid in one of three ways:

- Online at [DisasterAssistance.gov](https://www.DisasterAssistance.gov);
- By downloading the FEMA app to a smartphone or tablet; or
- By calling the **FEMA Helpline at 800-621-3362** (TTY 800-462-7585) between 7 a.m. and 10:30 p.m. PST. If you use a relay service such as a videophone, Innocaption or CapTel, provide FEMA the specific number assigned to that service when you register.
- The helpline staff can also answer questions about applications already submitted.

Financial awards from FEMA for eligible survivors may include rent, home repair, home replacement and other disaster-related needs such as childcare, personal property replacement and medical or dental expenses.



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Survivors are reminded to keep FEMA informed if they change their mailing addresses or phone numbers so that their aid will not be delayed. To update personal information, survivors may call the FEMA Helpline or use their personal FEMA accounts they set up when registering for assistance with the FEMA mobile app or at DisasterAssistance.gov.

For the latest information on wildfire recovery, visit www.fema.gov/disaster/4558 and follow the FEMA Region 9 Twitter account at twitter.com/femaregion9.

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