

# Drive-Thru Disaster Recovery Center Opens in Natchitoches Parish

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**BATON ROUGE, La.**— A drive-thru Disaster Recovery Center will open in Natchitoches Parish Monday, Oct. 19 to help Hurricane Laura survivors.

The drive-thru center operates under strict COVID-19 protocols to ensure visitors are safe. Masks or face coverings are required for entry and service. Survivors remain in their cars. A specialist wearing a face mask will receive documents through the window and return them.

No appointments are necessary. Hours of operation are 8 a.m. to 6 p.m. Monday – Saturday closed on Sunday. The drive-thru center is located at:

Natchitoches Parish

450 Fifth St.

Natchitoches, LA 71457

(Look for a FEMA team and equipment in the adjacent field)

Additional centers are reopening in Louisiana. Survivors may visit any open center. To locate the closest center, call the FEMA Helpline, visit [www.DisasterAssistance.gov](http://www.DisasterAssistance.gov) or by downloading the FEMA app.



Survivors do not need to visit a drive thru center to apply or update their application. To ask individual questions or submit information, call the FEMA Helpline at 800-621-3362 (TTY 800-462-7585).

- Visit [disasterassistance.gov/](https://disasterassistance.gov/).
- To find a drive-thru Disaster Recovery Center (DRC), text 43362 and type DRC and your ZIP code (for example DRC 12345).
- To receive a link to download the FEMA app:
  - Apple devices: text APPLE to 43362
  - Android devices: text ANDROID to 43362
- Visit [fema.gov/about/news-multimedia/app](https://fema.gov/about/news-multimedia/app)
- Call 211 or text 527435837 to 898-211. For Louisiana evacuees that are now out-of-state, please call 337-310-4636. To get support, this number also is valid for TTY out-of-state users.
- Those who use a relay service such as a videophone, InnoCaption or CapTel should update FEMA with their specific number assigned to that service.

Hurricane Laura survivors with home repair questions should contact FEMA mitigation outreach at 866-579-0820 or at [fema-mitoutreach-4559@fema.dhs.gov](mailto:fema-mitoutreach-4559@fema.dhs.gov) Monday-Saturday, 8am to 6pm CDT. To view mitigation resources visit <https://fema.connectsolutions.com/lauramit/>.

For the latest information on Hurricane Laura, visit [www.fema.gov/disaster/4559](https://www.fema.gov/disaster/4559) or follow the FEMA Region 6 Twitter account at [twitter.com/FEMARegion6](https://twitter.com/FEMARegion6).

