

Drive-thru Disaster Recovery Center Opens in Jefferson Davis Parish with Safety Protocols

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BATON ROUGE, La. – A drive-thru Disaster Recovery Center will open in Jefferson Davis Parish on Monday, Sept. 7 to help Hurricane Laura survivors.

Different from the standard in-person facility, the new feature of the centers is an easy and COVID-safe way for Hurricane Laura survivors to have documents scanned into their case file.

The drive-thru is staffed with FEMA personnel who are available to scan documents, assist with registration, and answer questions about disaster assistance programs.

The center operates under strict COVID-19 protocols to ensure visitors are safe. Masks or face coverings are required for entry and service. Survivors remain in their cars. A specialist wearing a face mask will receive documents through the window and return them.

No appointments are necessary. Hours of operation are 7 a.m. to 5 p.m. seven days a week.

The drive-thru center is located at:

Lacassine High School

409 Algonia Ave.

Lacassine, LA 70650



FEMA

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Another drive-thru center is also operating 7 a.m. to 5 p.m. seven days a week. It's located at:

Calcasieu Parish School Board

3310 Broad St.

Lake Charles, LA 70615

Survivors do not need to visit a drive-thru center to apply or update their application. To ask individual questions or submit information:

- Call the FEMA Helpline at 800-621-3362 or TTY 800-462-7585.
- Visit www.DisasterAssistance.gov
- Download the FEMA app.

For the latest information on Hurricane Laura, visit www.fema.gov/disaster/4559 or follow the FEMA Region 6 Twitter account at twitter.com/FEMARegion6.

