

New Hours for Oklahoma Disaster Recovery Centers in Fixed Locations

Release Date: July 2, 2019

Oklahoma City, OK – The joint state/federal Disaster Recovery Centers (DRCs) in Muskogee, Tulsa, Wagoner, Creek and Payne counties will change their hours of operation starting on Friday, July 5.

The new hours are: **Monday through Friday, 8 a.m. to 6 p.m.; Saturday, 10 a.m. to 3 p.m., and closed on Sunday.**

Center locations:

Muskogee County
Ft. Gibson High School
500 S. Ross St.
Ft. Gibson, OK 74434

Tulsa County
Case Community Center
1050 W. Wekiwa Rd.
Sand Springs, OK 74063

Wagoner County
OSU Extension
30058 E. 147th St. South
Coweta, OK 74429

Creek County
Creek County Commissioners Ballroom
317 E. Lee Ave.
Sapulpa, OK 74066

Payne County



FEMA

Page 1 of 3

Stillwater Community Center
315 W. 8th St.
Stillwater, OK 74074

DRCs offer in-person support to individuals and businesses in Oklahoma counties covered by the federal disaster declaration for severe storms, straight-line winds, tornadoes and flooding between May 7 and June 9, 2019.

Recovery specialists from the Federal Emergency Management Agency (FEMA), the U.S. Small Business Administration (SBA) and the Oklahoma Department of Emergency Management (OEM) are at the centers to talk about assistance and to help anyone who needs guidance in filing an application.

If possible, homeowners, renters and businesses should have contacted their insurance company and registered with FEMA before visiting a recovery center. Registration is available in the following ways:

- Online at DisasterAssistance.gov.
- Phone 800-621-3362 (voice, 711/VRS-Video Relay Service) (TTY: 800-462-7585). Multilingual operators are available (press 2 for Spanish).
- Via the FEMA app, available for Apple and Android mobile devices. To download visit: fema.gov/mobile-app.

The following information is helpful when registering:

- Address of the location where the damage occurred (pre-disaster address).
- Current mailing address.
- Current telephone number.
- Insurance information.
- Total household annual income.
- Routing and account number for checking or savings account (this allows FEMA to directly transfer disaster assistance funds into a bank account).
- A description of disaster-caused damage and losses.

The designated counties for eligible applicants are **Alfalfa, Canadian, Cherokee, Craig, Creek, Delaware, Garfield, Kay, Kingfisher, Le Flore, Logan, Mayes, Muskogee, Noble, Nowata, Okmulgee, Osage, Ottawa, Pawnee, Payne, Pottawatomie, Rogers, Sequoyah, Tulsa, Wagoner, Washington and Woods.**



FEMA

Page 2 of 3

Individual Assistance for homeowners and renters can include grants to help pay for temporary housing, home repairs and other serious disaster-related expenses not met by insurance or other assistance programs.

Low-interest disaster loans from the U.S. Small Business Administration are available to businesses, private nonprofit organizations, homeowners and renters to cover residential and business losses as a result of the disaster. Applicants can visit their nearest disaster recovery center for one-on-one assistance or apply online using SBA's secure website at <https://disasterloan.sba.gov/ela>.

In addition, applicants can get more information on SBA disaster assistance by calling SBA's Customer Service Center at 800-659-2955, by visiting www.sba.gov/disaster, or by emailing disastercustomerservice@sba.gov. Individuals who are deaf or hard of hearing may call 800-877-8339.

Find out more at <https://www.fema.gov/okmit> and <https://www.fema.gov/disaster/4438>. Follow us on Twitter at www.twitter.com/femaregion6 and the FEMA Blog at <http://blog.fema.gov>.

#

FEMA's mission is to help before, during and after disasters.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-FEMA (3362). For TTY call 800-462-7585.

The U.S. Small Business Administration (SBA) is the federal government's primary source of money for the long-term rebuilding of disaster-damaged private property. SBA helps businesses of all sizes, private non-profit organizations, homeowners and renters fund repairs or rebuilding efforts and cover the cost of replacing lost or disaster-damaged personal property. These disaster loans cover losses not fully compensated by insurance or other recoveries and do not duplicate benefits of other agencies or organizations. For more information, applicants may contact SBA's Disaster Assistance Customer Service Center by calling 800-659-2955, emailing disastercustomerservice@sba.gov, or visiting SBA's website at SBA.gov/disaster. Deaf and hard-of-hearing individuals may call 800-877-8339.



FEMA

Page 3 of 3