

Community Recovery Center in Jayuya Closing, Help Still Available

Release Date: January 30, 2019

GUAYNABO, Puerto Rico – The community recovery center in Jayuya will cease operations at 6 p.m. Thursday, Jan 31.

Location: Cancha Santos "Titito" Rivera
Carr. 144 Km. 4.6
Jayuya, PR

Community recovery centers are operated jointly by the Government of Puerto Rico and FEMA.

After a center closes, disaster survivors whose homes or businesses were affected by hurricanes Irma and Maria can still get updates about applications, learn about the appeals process or check the status of their claim the following ways:

- Log into their account at DisasterAssistance.gov.
- Call the FEMA helpline at 800-621-FEMA (3362). People who are deaf, hard of hearing or have a speech disability and use a TDD may call 800-462-7585. Toll-free numbers are open daily from 7 a.m. to 11 p.m.
- Visit another center in Puerto Rico. Survivors may locate their closest center by calling the FEMA Helpline or going online to FEMA.gov/DRC.



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Centers serve all community members, and visitors do not have to be registered with FEMA to access these services. Representatives from local and volunteer agencies are available at centers across the island to provide assistance with housing repairs, rental resources, FEMA case review, emotional and spiritual wellness services and legal services.

Recovery officials encourage Irma and Maria survivors who registered for disaster assistance with FEMA to stay in touch. If survivors change addresses or phone numbers they should contact FEMA to update their information. Missing or incorrect information could result in delays in receiving assistance.

For more information on Hurricane María recovery, visit fema.gov/disaster/4339.

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Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-FEMA (3362) 711/VRS - Video Relay Service. Multilingual operators are available. (Press 2 for Spanish). TTY call 800-462-7585.

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