

# Disaster Recovery Centers to Close for the Holidays

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**Release Date: December 20, 2018**

SACRAMENTO, Calif. – The four Disaster Recovery Centers (DRCs) in Los Angeles and Butte counties will close early on Monday, Dec. 24 and Monday, Dec. 31, and will be closed all day on Christmas and New Year's Day.

DRCs are jointly operated by the California Governor's Office of Emergency Services (Cal OES) and the Federal Emergency Management Agency (FEMA). DRCs offer information concerning resources available to homeowners, renters and business owners who sustained damage as a result of the wildfires.

Hours for the four DRCs are:

Butte County

Holiday Hours

Monday, Dec. 24 & Monday, Dec.31

9 a.m. to 1 p.m.

Closed Christmas Day & New Year's Day

Sears Building

1982 E. 20th St.

Chico, CA 95928



**FEMA**

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Regular Hours: 9 a.m. to 6 p.m.

Mon. thru Sat. Closed Sundays

Store Front

2140 Feather River Blvd.

Oroville, CA 95965

Regular Hours 9 a.m. to 6 p.m.

Mon. thru Sat. Closed Sundays

Los Angeles County

Holiday Hours

Monday, Dec. 24 & Monday, Dec.31

10 a.m. to 2 p.m.

Closed Christmas Day & New Year's Day

Conrad N. Hilton Foundation

30440 Agoura Rd.

Agoura Hills, CA 91301

Regular Hours 10 a.m. to 8 p.m.

Mon. thru Sat. Closed Sundays



**FEMA**

Malibu Courthouse

23525 Civic Center Way

Malibu, CA 90265

Regular Hours 10 a.m. to 8 p.m.

Mon. thru Sat. Closed Sundays

DRCs are staffed by representatives of FEMA's Individual Assistance and Mitigation teams, the U.S. Small Business Administration (SBA) and other state and federal agencies, as well as nongovernmental service organizations.

DRCs are accessible for individuals with disabilities and access and functional needs. They have on-site communication accessibility tools, including amplified listening devices, Video Relay Interpreting and Cap Tel phones. ASL interpreters are available upon request.

Survivors are encouraged to file insurance claims for damages to their homes, cars and businesses before they apply for FEMA and SBA assistance. They can register with FEMA online at [DisasterAssistance.gov](https://DisasterAssistance.gov) or by calling the FEMA Helpline at 800-621-3362 (TTY 800-462-7585). Multi-lingual operators are available. The toll-free numbers are open daily 7 a.m. to 10 p.m. (PST).

The FEMA Helpline numbers will be CLOSED Christmas Day and New Year's Day.

Businesses and residents may apply with the SBA for low-interest disaster loans by visiting their nearest disaster recovery center or online at [SBA.gov/disaster](https://SBA.gov/disaster).



**FEMA**

For more information, businesses and residents can call SBA's Disaster Assistance Customer Service Center at 800-659-2955. Deaf or hard of hearing may call 800-877-8339.

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All FEMA disaster assistance will be provided without discrimination on the grounds of race, color, sex (including sexual harassment), religion, national origin, age, disability, limited English proficiency, economic status, or retaliation. If you believe your civil rights are being violated, call 800-621-3362 or 800-462-7585(TTY/TDD).

FEMA's mission: Helping people before, during, and after disasters.

The U.S. Small Business Administration (SBA) is the federal government's primary source of money for the long-term rebuilding of disaster-damaged private property. SBA helps businesses of all sizes, private nonprofit organizations, homeowners and renters fund repairs or rebuilding efforts and cover the cost of replacing lost or disaster-damaged personal property. These disaster loans cover losses not fully compensated by insurance or other recoveries and do not duplicate benefits of other agencies or organizations. For more information, applicants may contact SBA's Disaster Assistance Customer Service Center by calling 800-659-2955, emailing [disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov), or visiting SBA's website at [SBA.gov/disaster](https://www.sba.gov/disaster) Deaf and hard-of-hearing individuals may call 800-877-8339.



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