

Survivors May Now Visit State/FEMA Disaster Recovery Center in Washington County

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TALLAHASSEE, Fla. – A disaster recovery center is now open in Chipley in Washington County.

Florida Division of Emergency Management and FEMA will open additional centers in affected counties in the coming days. The centers offer in-person support to individuals and businesses in counties designated in the Florida federal disaster declaration for Hurricane Michael.

Representatives from the State of Florida, FEMA, the U.S. Small Business Administration (SBA), and other organizations are at the centers to explain available assistance programs and help connect survivors with resources that best match their recovery needs.

The center is located at:

AG Center

1424 W. Jackson Avenue

Chipley, FL 32428

Sunday through Saturday, 8am to 7pm local time

Other centers will soon be open in affected areas. Survivors can view locations by using the FEMA mobile app or by visiting [FEMA.gov/DRC](https://www.fema.gov/DRC).

Homeowners, renters and businesses should register for disaster assistance before visiting a recovery center. There are several ways to register:

- Go online to DisasterAssistance.gov;



Page 1 of 3

- Call 800-621-3362 (voice/711/VRS) or 800-462-7585 (TTY) anytime from 7 a.m. to 11 p.m. local time seven days a week until further notice. Multilingual operators are available.

(more)

Survivors May Now Visit State/FEMA Disaster Recovery Center in Washington County-page 2

All recovery centers are accessible to people with disabilities. Centers have assistive technology equipment, such as amplified phones and listening devices for people with hearing loss and magnifiers for people with vision loss. Video Remote Interpreting is available. In-person American Sign Language (ASL) interpreters are available by request. (If possible, please allow 24 hours to schedule an interpreter). The centers also have accessible parking, ramps and restrooms.

Survivors may follow these links to access informational videos in American Sign Language:

- Disaster Recovery Centers (ASL): fema.gov/media-library/assets/videos/127259
- Just ask (ASL): fema.gov/media-library/assets/videos/111508
- FEMA assistance does not impact government benefits (ASL): fema.gov/media-library/assets/videos/111582
- Requesting an interpreter (ASL): fema.gov/media-library/assets/videos/172199

Florida homeowners, renters and business owners in Bay, Calhoun, Franklin, Gadsden, Gulf, Holmes, Jackson, Leon, Liberty, Taylor, Wakulla, and Washington Counties may apply for disaster assistance for uninsured and underinsured damage and losses resulting from Hurricane Michael.

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Page 2 of 3

For a list of locations where survivors can obtain commodities (water, food, etc.), visit www.floridadisaster.org/info.

For more Hurricane Michael recovery information, visit www.fema.gov/disaster/4399.

Follow FEMA and the Florida Division of Emergency Management on Twitter at @FEMARegion4 and @FLSERT. You may also visit FEMA and the Division's Facebook pages at Facebook.com/FEMA and Facebook.com/FloridaSERT.



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