State/FEMA Disaster Recovery Center Open in Scotland County

Release Date: October 15, 2018

RALEIGH, N.C. – A disaster recovery center is now open in Laurinburg in Scotland County.

North Carolina Emergency Management and FEMA will open additional centers in affected <u>counties</u> in the coming days. The centers offer in-person support to individuals and businesses in counties included in the North Carolina federal disaster declaration for Hurricane Florence.

Representatives from the State of North Carolina, FEMA, the U.S. Small Business Administration (SBA), and other organizations are at the centers to explain available assistance programs and help connect survivors with resources that best match their recovery needs.

The center is located at:

Scotland County Parks and Recreation

1210 Turnpike Road

Laurinburg, N.C. 28352

Starting Monday, Oct. 15, until further notice:

Mondays through Wednesdays, 9 a.m. to 7 p.m. local time

Disaster survivors can visit any of the centers for assistance. Use the <u>FEMA</u> mobile app or visit <u>FEMA.gov/DRC</u> to view other locations.



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Homeowners, renters and businesses should register for disaster assistance before visiting a recovery center. There are several ways to register:

- Go online to DisasterAssistance.gov;
- Use the FEMA mobile app; or
- Call 800-621-3362 (voice, 711 or VRS) or 800-462-7585 (TTY) anytime from 7 a.m. to 11 p.m. local time seven days a week until further notice. Multilingual operators are available.

All recovery centers are accessible to people with disabilities. Centers have assistive technology equipment, such as amplified phones and listening devices for people with hearing loss and magnifiers for people with vision loss. Video Remote Interpreting is available. In-person American Sign Language (ASL) interpreters are available by request by calling or texting 202-655-8824. (If possible, please allow 24 hours to schedule an interpreter). The centers also have accessible parking, ramps and restrooms.

Survivors may follow these links to access informational videos in American Sign Language:

- Disaster Recovery Centers (ASL): <u>fema.gov/media-library/assets/videos/127259</u>
- Just ask (ASL): fema.gov/media-library/assets/videos/111508
- FEMA assistance does not impact government benefits (ASL): <u>fema.gov/media-</u> library/assets/videos/111582
- Requesting an interpreter (ASL): <u>fema.gov/media-library/assets/videos/172199</u>

North Carolina homeowners, renters and business owners in Anson, Beaufort, Bladen, Brunswick, Carteret, Columbus, Craven, Cumberland, Duplin, Greene, Harnett, Hoke, Hyde, Johnston, Jones, Lee, Lenoir, Moore, New Hanover, Onslow, Orange, Pamlico, Pender, Pitt, Richmond, Robeson, Sampson, Scotland, Union, Wayne and Wilson counties may apply for disaster assistance for uninsured and underinsured damage and losses resulting from Hurricane Florence.



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The NC 211 statewide information line can provide callers with nearby shelter, housing and other storm-related details. Dial 2-1-1 or 888-892-1162 (TTY), or text Florence to 898211. The information line is staffed around the clock to connect North Carolinians to storm resources.

For more information on North Carolina's recovery from Hurricane Florence, visit <u>ncpds.gov/Florence</u> and <u>FEMA.gov/Disaster/4393</u>. Follow us on Twitter: @NCEmergency_and @FEMARegion4.

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