

Severe Weather Safety Tips for Temporary Housing Unit Occupants

Tornadoes, Floods and Hurricanes

- The unit is not a safe shelter from tornadoes, severe weather or hurricane-force winds.
- Relocate to a nearby safer structure once local officials issue a warning for your community.
- Secure, or bring inside, all objects that could become projectiles in high winds.
- Stay tuned to changing conditions as you watch TV or listen to local radio stations.
- Fill your car with gas.
- Review evacuation routes and gather your emergency supply kit.
- If your unit is movable, do not move it from its location. The units are federal property and illegal to move.

If evacuation is necessary:

- As soon as an evacuation order is announced, leave the unit immediately.
- Turn off main electrical power switch and main water valve.
- If time permits, remove all perishable items from refrigerator.
- Gather your pre-assembled emergency supplies and warm protective clothing.
- Lock the doors when you leave.
- Avoid flooded roads and washed-out bridges.
- Heed the instructions given by local officials.

REPORT FRAUD:

You are urged to report instances of misuse of state and federal funds. The FEMA Disaster Fraud Hotline is 1-866-720-5721. The Texas Consumer Protection Hotline is 1-800-621-0508.

Maintenance Of Temporary Housing Unit

Here's what you need to do for basic upkeep:

- Change light bulbs and small-device batteries such as smoke detectors.
- Check to see that appliances are plugged in properly.
- Do not overload electrical circuits by using more than two electrical appliances at a time.

Basic Temporary Housing Unit RULES AND REGULATIONS

- Only individuals authorized by FEMA to live in the unit may occupy it.
- Occupants must not commit or allow crimes to occur in the unit or in the vicinity.
- You must occupy the unit continuously and seek approval from FEMA if leaving the unit for a period of time greater than 30 days.
- You must call to notify FEMA when you plan to vacate the unit.
- Relocation of the unit is not authorized.
- If an item is damaged because it was misused, FEMA may bill you for the repair.
- Do not attach awnings or porches, or make other modifications to the unit.
- If you need to turn off breakers, remember there are two breaker boxes, one inside and one on an external pole.
- You must follow local mobile home park rules (if applicable).

For maintenance issues:

Call **1-800-591-7685** if you are in Galveston, Brazoria, Harris, Chambers, Jefferson, Hardin, Liberty or Tyler or if you are in Orange, Jasper or Newton call **1-866-757-5766**.



Hurricane Ike Disaster Recovery Information and Resources



FEMA



While living in temporary manufactured housing and working on your permanent housing plan, know that you are not alone, and the following resources remain available to you:

Rental Assistance

You may qualify for two months of FEMA rental payments to be used for renting an apartment or other housing option. Rental Assistance eligibility is managed on a case-by-case basis and is limited by the maximum total benefit allowed for each applicant (\$28,800).

Temporary Housing Unit Purchase

You can purchase the unit you currently occupy. Your caseworker can provide the purchase price. You will be responsible for any applicable sales taxes, city/county permits, or inspection costs associated with the sale and moving of the unit, if needed. Call FEMA at **1-866-956-5072** or **1-866-209-2947**.

Temporary Housing Unit Donation

The unit you currently occupy may be donated to a nonprofit group or government agency, if the entity makes the request, and you would be allowed to temporarily remain in the unit. Entities interested in a possible unit donation for survivors can call FEMA at **409-721-2157** (Dennis Mangioni) or **409-986-2326** (Will Alexander).

2-1-1 Texas

This number, provided by the state, connects you to nearly every service in Texas, including government agencies, food pantries, career services, after-school programs and counseling services. **Call 2-1-1.**

Texas - Case Management

If you don't have a voluntary agency case manager, call the center in your area to assist you. Call Neighborhood

Center Inc. at 713-491-6154 if you are in Harris County, Lutheran Social Services Disaster Response at 1-888-453-7473 if you are in Brazoria, Chambers, Fort Bend, Galveston, Hardin, Jefferson, Liberty, or Orange County, or the Deep East Texas Council of Governments Disaster Case Management program at 1-800-824-1388 if you are in Angelina, Cherokee, Gregg, Harrison, Houston, Jasper, Nacogdoches, Newton, Polk, Rusk, Sabine, San Augustine, San Jacinto, Shelby, Smith Trinity, or Tyler County.

HUD - DHAP

The U.S. Department of Housing and Urban Development (HUD) Disaster Housing Assistance Program (DHAP) currently assists with payments to be applied to your rent. Call the DHAP-Ike Referral Call Center at 1-866-785-3239.

Voluntary Agencies

Local volunteer organizations may be able to assist with some of your basic needs such as furniture or household items. Some voluntary agencies may be able to help with utility deposits and payments. The local charitable groups listed here may be able to help with some of your unmet needs. **Check with your FEMA caseworker.**

Area on Aging	Nehemiah's Vision
Boat People SOS, Inc.	Presbyterian Disaster Assistance
Catholic Charities	Salvation Army
Christian Care	SER Texas Gulf Coast
Fuller Disaster Assistance	Society of St. Vincent De Paul
GMC Consultants, LLC	SE Texas Interfaith
GRACE Community Services	Texas Homeowners Assistance
Houston Works	The Gulf Coast Center
ICNA Relief USA Programs	United Cerebral Palsy
Mainland Children's Partnership	V-Family

When Ready to Move, notify FEMA

Notify your FEMA caseworker at least one week before moving out. FEMA will schedule a day and time to complete a move-out inspection with you. Remember, you are responsible for the unit and its furnishings until the inspection is complete and you have returned the keys. Call 1-866-209-2947 to schedule pick up.



Preparing Makes Sense. Get Ready Now!

1 - Get a Kit

Prepare an Emergency Supply Kit that includes items like non-perishable food, water, a battery-operated or hand-crank radio, extra flashlights and batteries. The kit should also include prescription medications and medical supplies, bedding, and copies of important documents.

2 - Make a Plan

Make a Family Emergency Plan. Your family may not be together when disaster strikes, so it is important to know how you will contact one another, how you will get back together and what you will do in case of an emergency.

3 - Be Informed

Make every effort to follow instructions received from local authorities on the scene. With these simple preparations, you can be ready for the unexpected. Get Ready now. Go to ready.gov to learn more about potential emergencies.