

**FEMA**

E-News Update

This E-News update includes information on federal and state resources available to help Texas businesses and employees recover from Hurricane Ike. We welcome your comments, questions, good stories and suggested topics. See last section for details.

SITUATION UPDATE :

CLOSE OF BUSINESS NOVEMBER 9, 2008:

- Housing and Other Needs Assistance: \$353,199,986
- Total registrations: 718,556
- Small Business Administration approved loan amounts: \$261,519,400
- New Deadlines:
 - FEMA registration: December 12, 2008
 - Submitting SBA loan package: December 12, 2008
 - Transitional Shelter Assistance (TSA): January 15, 2009

FEMA OFFERS FREE WORKSHOP FOR LOCAL BUSINESSES

The Federal Emergency Management Agency (FEMA) is offering a free workshop for local businesses interested in government disaster contract work.

The workshop will be held on Wednesday, Nov. 12, from 9 a.m. to 12 p.m. at the Old National Guard Building, City of Orange Recreation Room, 4103 Meeks Dr. Orange, TX 77632.

The event is sponsored by FEMA, the Greater Orange Chamber, U.S. Small Business Administration (SBA) and the Angelina College Procurement Assistance Center.

Presentations will include information on how to:

- Register with Dun and Bradstreet for a contractor DUNS number
- Register with the Central Contractor Registration
- Get on the General Services Administration (GSA) schedule
- Interface with the SBA to obtain small business certifications
- Successfully navigate Web sites that contain contracting opportunities for recovery efforts for Hurricane Ike.

The event is free and open to the public, but pre-registration is required. To register, call the Greater Orange Chamber of Commerce at **1-409-883-3536**. Attendance does not guarantee a contract award. For more information about this disaster, visit www.fema.gov or www.txdps.state.tx.us/dem

FEMA TEAMS OFFER HOME REPAIR ADVICE AT LOCAL STORES

Teams of hazard mitigation specialists from the Federal Emergency Management Agency (FEMA) will be available at five local home improvement centers to answer questions residents may have about protecting their homes from future disaster damage.

They will explain flood- and wind-resistant building techniques, and will offer advice on topics such as home elevation, safe rooms, wind straps, flood insurance and other measures to make homes stronger and safer. Publications also will be available.

Galveston County

The Home Depot
507 FM 2094
Clearlake Shores, TX 77565

7 a.m. to 7 p.m.
Tuesday through Sunday
Nov. 11-16

McCoy's Building Supply
7500 Broadway St.
Galveston, TX 77554

7 a.m. to 7 p.m.
Tuesday through Sunday
Nov. 11-16

Harris County

The Home Depot
13400 Market Street Rd.
Houston, TX 77015

8 a.m. to 6 p.m.
Tuesday through Sunday
Nov. 11-16

The Home Depot
10707 North Freeway
Houston, TX 77037

8 a.m. to 6 p.m.
Tuesday through Sunday
Nov. 11-16

Jefferson County

Lowe's
8383 Memorial Blvd.
Port Arthur, TX 77627

8 a.m. to 6 p.m.
Monday through Saturday
Nov. 10-15

NO INSURANCE SETTLEMENT YET? FEMA MAY BE ABLE TO HELP

If you suffered damage in Hurricane Ike and your insurance company has promised a settlement but has not yet delivered it, you may be eligible for an advance from the Federal Emergency Management Agency (FEMA).

FEMA can help displaced homeowners who need rental assistance but whose insurance settlements are delayed longer than 30 days from the time they filed their claims. Any help given by FEMA is considered an advance and must be repaid once an insurance settlement is received. By law, federal agencies may not duplicate insurance benefits.

Of the more than 489,000 applicants who registered with FEMA and indicated a need for temporary housing assistance, about 150,000 were insured. To apply for an advance, people with delayed settlements should write a letter to FEMA explaining the situation. Applicants should include documentation from their insurance companies proving their claim was filed. If you filed by telephone, include your claim number, the date you applied, and estimated time before you expect the settlement. You have up to 12 months from the date you registered with FEMA to submit your insurance information for review.

Other ways FEMA may be able to help include:

- **The insurance settlement is insufficient to meet disaster-related needs.** If you have received the maximum insurance settlement and still have unmet disaster-related needs, write a letter to FEMA. Include documentation from the insurance company for review.
- **You have exhausted the additional living expenses (ALE) provided by the insurance company.** If you need help with disaster-related temporary housing needs, write a letter to FEMA explaining why. Letters should provide documentation that shows how additional living expenses were used and describe a plan to establish a permanent residence.

You can register for assistance online at www.fema.gov or by calling FEMA's toll-free number, **1-800-621-FEMA (3362)** or TTY **1-800-462-7585**. Both numbers are available 24 hours, seven days a week until further notice.

If you have questions about your insurance policies or coverage, call your insurance agent or a company representative. If you have further concerns or need more information, contact the Texas Department of Insurance's Consumer Protection Division at **1-800-252-3439** Monday through Saturday, or visit <http://www.tdi.state.tx.us/consumer/storms/cpmhurrike.html>.

WAIVERS HELP FEMA PROVIDE TEMPORARY MANUFACTURED HOMES

The Federal Emergency Management Agency (FEMA) is working diligently with state and local officials to expedite the installation of temporary manufactured homes for all of the Texans who are eligible to receive them as a result of the Hurricane Ike disaster.

Efforts to quicken the pace on the installation of manufactured homes are progressing, in part through the help of many city and county officials in the hardest-hit areas.

Specifically, FEMA is asking local officials to sign waiver letters authorizing the agency to install temporary manufactured homes on the 100-year floodplain in the four hardest-hit counties, as well as several adjacent counties. In some cases, FEMA is working with local communities to relax certain electrical permitting requirements.

"FEMA thanks those local leaders who have paved the way for the temporary installation of manufactured homes in their communities by granting waivers," said Federal Coordinating Officer Sandy Coachman. "This proactive step will allow us to get eligible Texans into temporary homes as soon as possible."

FEMA is in regular contact with local authorities whose waiver letters are still pending, and is confident it will succeed in completing the waiver process. The waivers are a vital step in preventing delays to the temporary housing mission.

FEMA has received waiver letters from county judges in the hardest-hit counties of Chambers, Galveston, Jefferson and Orange, and from judges in Hardin, Harris and Liberty counties. The letters authorize FEMA to install manufactured homes on the 100-year floodplain in suitable locations in the unincorporated areas of these counties.

Within the counties, FEMA also has received waivers to install temporary manufactured homes in the floodplain in the following areas:

- **Chambers County:** Anahuac, Hankamer, Kountze, Monroe City, Oak Island, Stowewell, Wallisville and Winnie
- **Galveston County:** Algoa, Bacliff, Bayou Vista, Bayview, Freddieville, Hitchcock, Kemah, San Leon and Santa Fe
- **Jefferson County:** Beaumont, Bevil Oaks, China, Fannett, Hamshire, Nederland, Nome, Port Arthur and Sabine Pass
- **Orange County:** Bridge City, Mauriceville, Orange, Rose City, Vidor and West Orange
- **Hardin County:** Silsbee
- **Harris County:** La Porte
- **Liberty County:** Cleveland, Hardin, Hull, Kenefick, Moss Hill, Plum Grove, Raywood and Romayor.

FEMA is requesting waiver letters in some cases even though no one in a community is in need of a manufactured home. This is to broaden FEMA's limited range of options on where to place the homes.

To date, a total of 2,620 individuals or families have been approved to receive manufactured homes for temporary use. Of those, a total of 701 applicants have signed occupancy agreements to move into manufactured housing – an increase of about 100 from Friday, Nov. 7.

FEMA hopes to wrap up the waiver process as soon as possible in order to expedite the delivery of manufactured homes to Texans in need.

FEMA PRIVATE SECTOR OFFICE

This e-news update is provided by FEMA Private Sector Liaison, which is part of the federal response to Hurricane Ike. If you no longer wish to receive these Private Sector e-news updates, reply with the word "UNSUBSCRIBE" in the subject line. If someone forwarded you this email and you would like to be added to the distribution list, send an email with the word "SUBSCRIBE" in the subject line to FEMA-Private-Sector@fema.gov.

CONTACT PHONE: 512-465-5858, **FAX:** 512-465-5867, **EMAIL:** FEMA-PRIVATE-SECTOR@FEMA.GOV