

# **2010 IA-ESF #6 Conference**

**April 27-April 30, 2010**

**Master of Ceremonies: Pat Brown**



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# Internet Accessibility

- The hallways in the Nautilus and Marina areas have wireless access.
- The Cyber Café is in the Nautilus hallway.
- Connect to wireless network- PSAV
- Code to access the wireless internet is:  
3064FEMA



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# Regional Dinners

- Those who are attending the Regional - State and Private Voluntary Organization dinners this evening, should be outside the Bay View Foyer entrance by 5:45pm
- Cash is required for shuttle fees.



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# Continuing Education Units

- Conference attendees may qualify for continuing education units and/or professional contribution under various professional programs.
- If you have additional questions about CEUs please see your breakout session facilitator.



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# Individual Assistance Division

**Berl D. Jones Jr.**  
**Director**  
**Individual Assistance Division**

**Erin McMunigal**  
**Assistant Chief Counsel**  
**Regulations & Policy**



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# IA – ESF #6 Conference

- **Conference goals**
  - **Exercise our understanding of current IA recovery programs, capabilities and related operational policy guidance:**
  - **Showcase program initiatives and lessons learned that can be adapted to enhance interagency coordination and the delivery of timely, appropriate disaster recovery services and programs: and**
  - **Work together to improve our capability to respond to and recover from all hazards.**



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# IA – ESF #6 Conference

- **General sessions**
  - Panel on Children’s Needs During Disasters
  - NPSC Overview
  - Innovative Recovery Strategies
  - National VOAD Initiatives
  
- **EXPO**
  - Mock DRC
  - Demonstrations of Mass Care Systems



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# Individual Assistance: Year in Review

- Enhancing Partnerships
- Program Initiatives to Empower Regions and States
- Policy Review Initiative and Policy Development Process
- Preparedness and Planning Efforts



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# Enhancing Partnerships: Working as a Team



## IA Partnerships



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# Program Initiatives

- **Streamlined Process to Purchase Mass Care Commodities**
- **Improving National Mass Evacuation Tracking System and National Shelter System: Demonstration in the EXPO!**
- **Flexible Temporary Housing Unit Supply Contracts**
- **Updating FEMA's Disaster Housing Plan for 2010**
- **Coordinating with National Disaster Housing Task Force**



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# Program Initiatives

- **Signed Inter Agency Agreement for Federal Disaster Case Management with HHS / Administration for Children and Families**
- **New technology tools for Disaster Recovery Centers**
  - Enhanced Mapping with DRC Locator
  - Developing “Virtual” DRC
- **Jointly developing Rapid Temporary Repair Pilot Concept with US Army Corps of Engineers**



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# Program Initiatives:

## National Processing Service Centers

- Expanded call center surge capacity through an agreement with Internal Revenue Service to support FEMA's Registration Intake process
- Pursuing technology improvements to better enable disaster survivors to receive FEMA services:
  - Self-service automation (especially during large-scale/catastrophic events)
  - Streamlining disaster assistance technology
- **NPSC General Session on Wednesday afternoon**



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# IA Policy Review

- **IA Policies cover a wide range of program areas from Emergency Needs through Program Close-out**
- **IA Steering Committee and Program Board**
- **Policy Review Initiative: Ensuring transparency, flexibility, and effective communication**
- **Reviewing draft and existing policies to ensure they are not restrictive**
- **Promoting transparency in the policy process through coordination with Regions, State, and the public**



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# What tools does FEMA have to implement programs?

- **Statute:** Issued by Congress and signed into law by the President. Gives the agency authority to act.
- **Regulation:** Implements statutory authority. Issued by agencies, to remedy a perceived negative impact on society. Places legally binding requirements on the public.
- **Policy:** Issued by agencies and suggests ways the public can meet statutory or regulatory requirements, or further guidance on those requirements. No new requirements in policy for the public, though FEMA staff must follow policy.
- **Management Directive:** Sets internal procedures or requirements for agency personnel. Does not directly affect the public.



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# FEMA Policy Development Process

- **Research & Development**
- **Internal Agency Review**
- **External Review and Coordination**  
**([www.regulations.gov](http://www.regulations.gov))**
- **Internal Reconciliation & Finalization**
- **Publishing, Training, & Implementation**



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# Preparedness and Planning: Improving Guidance and Training

- **Multiple Guidance and Training Enhancements, including:**
  - Functional Needs Support Services Guidance – session earlier today, repeated on Thursday
  - Privacy Act Training DVD – multi-media training video filmed today
  - Draft Disaster Housing Concept of Operations (CONOPS) – session earlier today, repeat tomorrow
- **Readiness Playbooks:** Developing regional readiness plans based on priority hazards, and ensuring contractor response capability, including feeding and shelter support



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# Preparedness and Planning: Focus on Recovery Exercises

- **No-notice “Thunderbolt “Exercises:**
  - The Agency is engaged in these spontaneous tests of systems and practices
- **National Level Exercises:**
  - We can expect future National Level Exercises (NLE) to include more Recovery
  - Individual Assistance is supporting NLE 2010 recovery exercise efforts this week



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# Question & Answers



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# Activity Reminders

- Regional - State and Private Voluntary Organizations dinners tonight. Shuttles board at Bay View foyer at 5:45 pm. Cash **ONLY** for shuttle fees. Fee is \$4 each way.
- Reminder to sign up for Thursday's Sweeney Todd at the Old Town Theatre. Seat is confirmed with payment.
- Or sign up for the service opportunity at Feeding America Headquarters on Thursday evening.
- There will be lunch shuttles to Gas Lamp District and Liberty Station tomorrow and Thursday. Shuttle fees apply.



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