

# US Response Mission in Haiti

## Lessons Learned & Best Practices



FEMA



**USAID**  
FROM THE AMERICAN PEOPLE

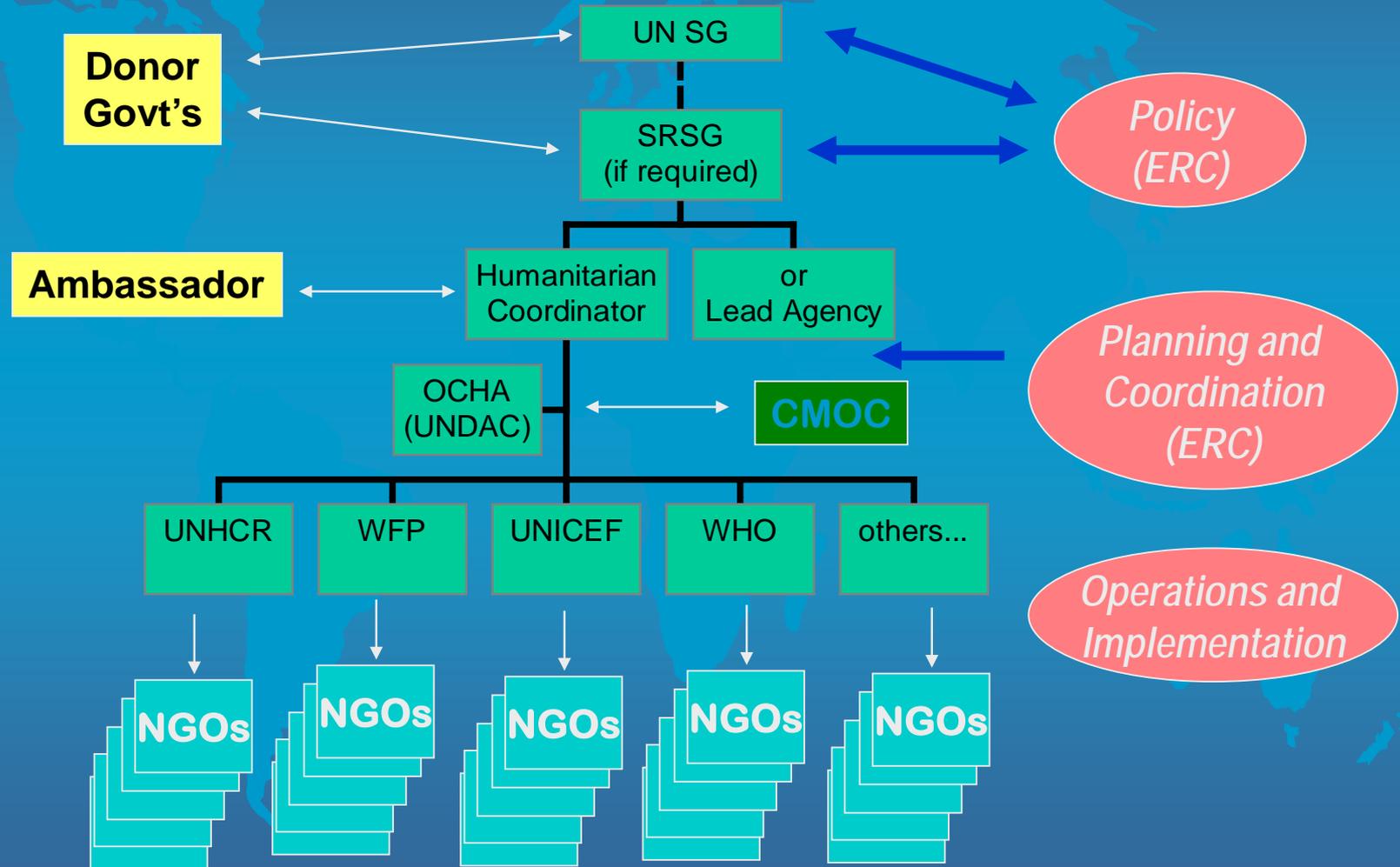


# Session Objectives

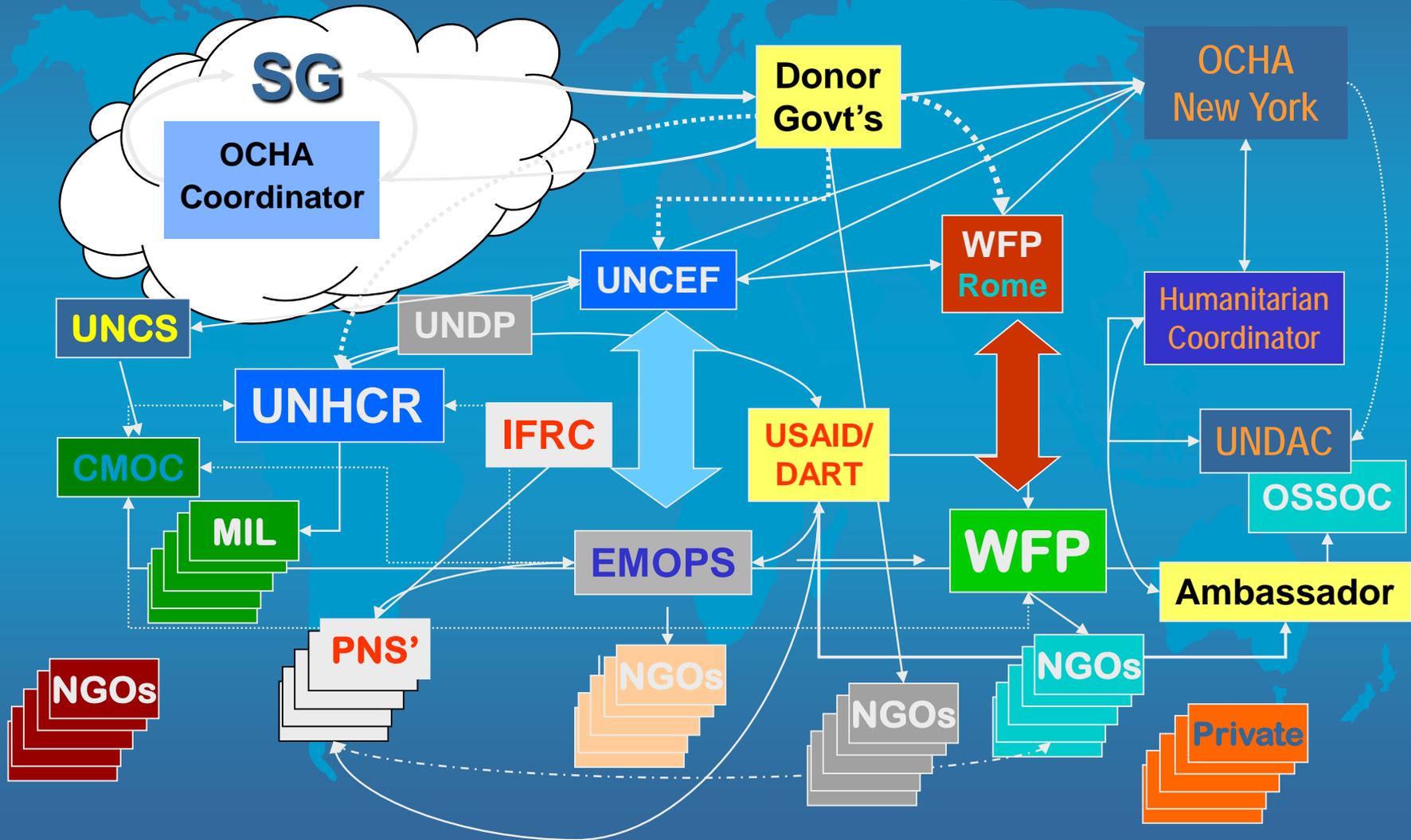
- Roles and Responsibilities in Foreign Disasters
- USG and NGO coordination and support
  - Cluster System
  - Repatriation
  - USAR
  - Donations
  - Logistics
  - Orphans and Vulnerable Children
- Lessons learned and applications to future disasters (domestic and international)



# Humanitarian Coordination - the concept



# Relief Coordination - The Reality



# USG Support for Haiti

Total FY 2010 USAID and DoD  
Humanitarian Assistance for Haiti  
Earthquake:

**\$ 1,031,567,236**



FEMA



**USAID**  
FROM THE AMERICAN PEOPLE



# State Department Role in Foreign Disasters

- Disaster declaration, initial aid disbursement
- 1967 Vienna Convention on Consular Relations
- U.S. Consular Services: passports, loans, death notification, return of remains



FEMA



**USAID**  
FROM THE AMERICAN PEOPLE



# State Department Role in Domestic Disasters

- Notify foreign governments of foreign casualties
- Ensure foreign consul access
- Facilitate communications to overcome language barriers
- Assist medical examiners with information on foreign victims to complete death certificates



# Monitoring of Crises and Potential Hot Spots

Other Agencies



Desk and Post Contacts



Embassy Reports



Media



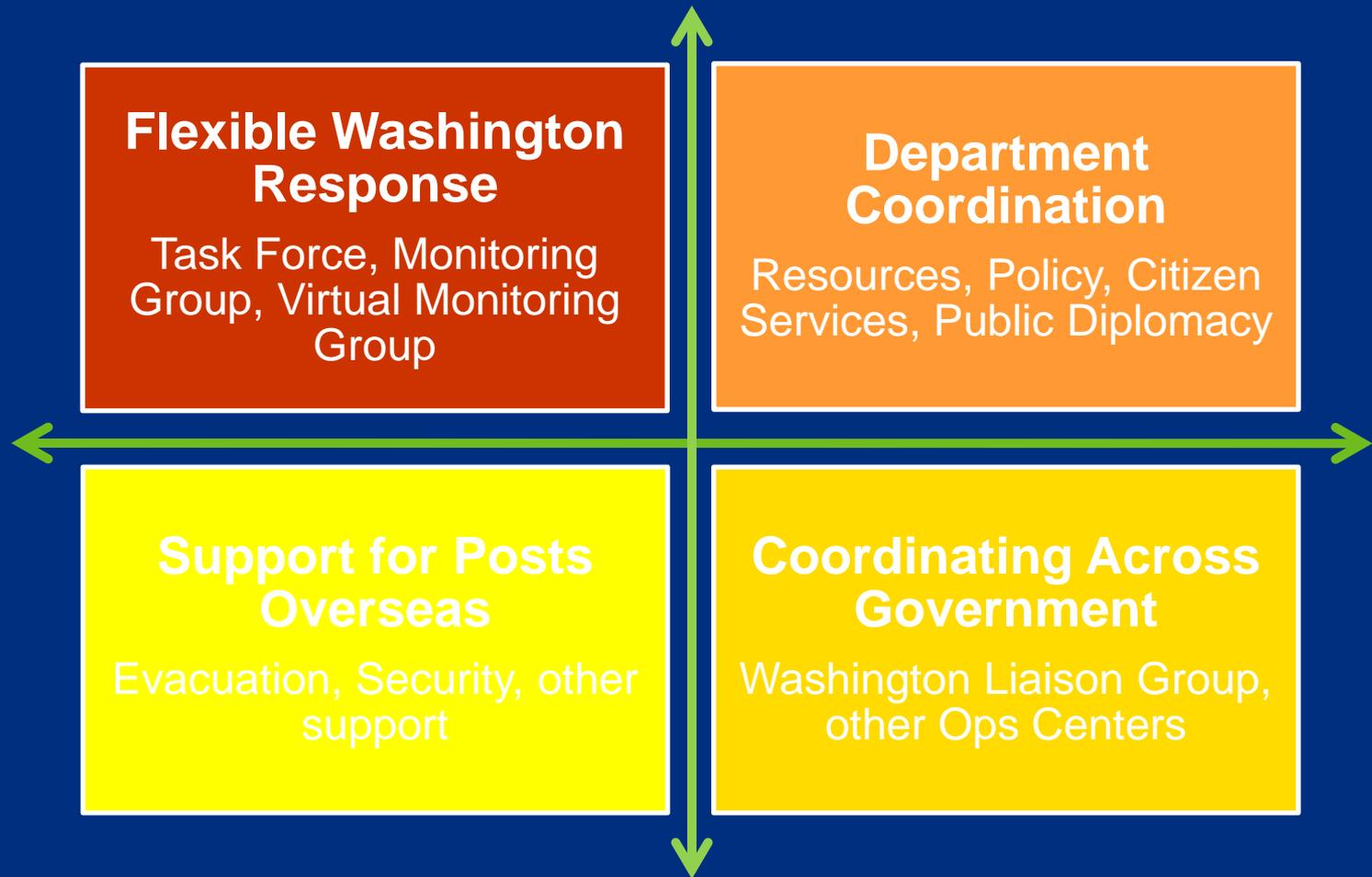
FEMA



USAID  
FROM THE AMERICAN PEOPLE



# Coordinating Crisis Response



FEMA



# Haiti: U.S. Domestic Agency Assistance

- Scale of the Disaster
- Modified UN Response
- U.S. Foreign Assistance to Haiti
- Proximity, Close Bilateral Ties



# U.S. Agency for International Development

## USAID Response Structure

- Office of U.S. Foreign Disaster Assistance (OFDA)
- Disaster Assistance Response Team (DART)
- Response Management Team (RMT)

## International Response Overview

- UN Office for the Coordination of Humanitarian Affairs (OCHA) and the Cluster System
- Government of Haiti
- International Donors' Conference - Towards a New Future for Haiti



# USAID – NGO Outreach and Coordination

- Goal: Empowering the NGO community active in Haiti
- Established regular communications and opportunity for feedback through [RebuildHaiti@usaid.gov](mailto:RebuildHaiti@usaid.gov) and conference calls
- Created the USAID Donations Tool to coordinate private sector offers with NGO needs
- Haiti-based NGO-coordination staff



# Donations Support at Dept. of State

Coordinate with:

- Western Hemisphere Affairs
  - International offers of assistance
  - International requests for assistance
- Global Partnerships Office
  - Private Sector offers
- USAID



# Donations Management Support-FEMA

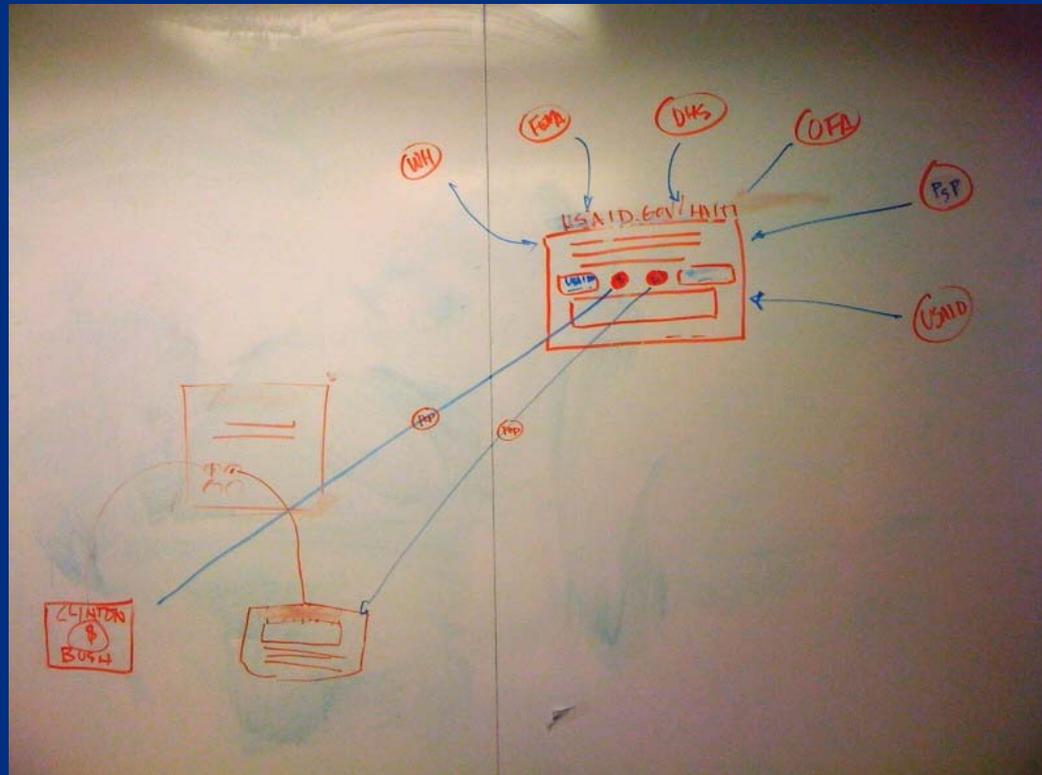
- Donations Support
  - FEMA Staff – 15+ supporting donations/volunteer management
  - Center for International Disaster Information
  - Donations Management Network powered by AidMatrix
    - 100+ NGOS
  - Regional support fielding questions regarding domestic donations



FEMA



# USAID International Donations Management System - Evolution



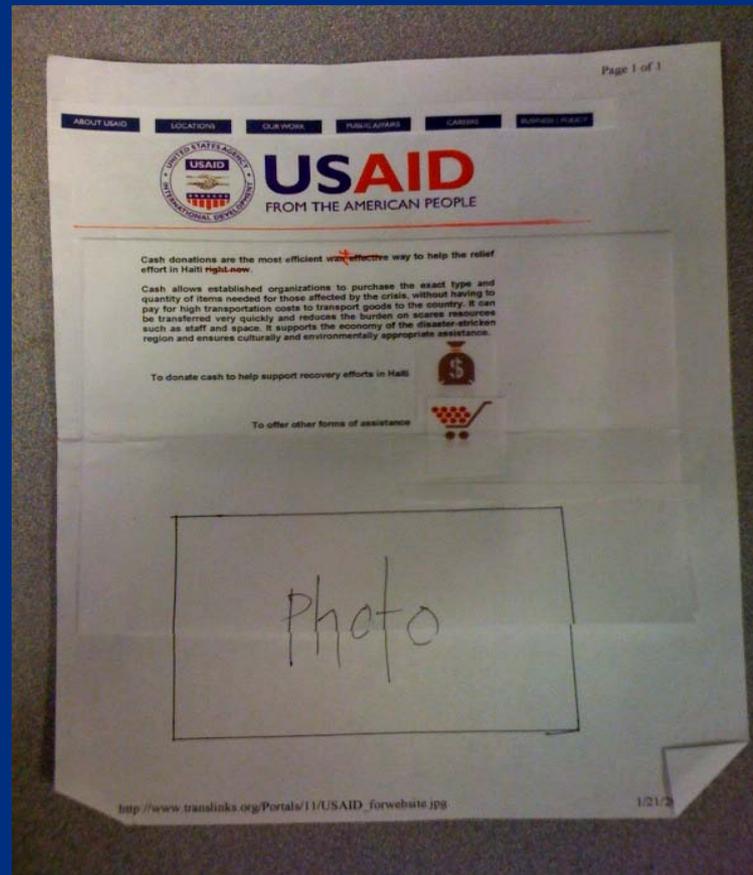
FEMA



USAID  
FROM THE AMERICAN PEOPLE



# USAID International Donations Management System - Evolution



FEMA



**USAID**  
FROM THE AMERICAN PEOPLE



# USAID International Donations Management System - Evolution

ABOUT USAID LOCATIONS OUR WORK PUBLIC AFFAIRS CAREERS BUSINESS | POLICY

**USAID**  
FROM THE AMERICAN PEOPLE

## HELP FOR HAITI

**Cash donations are the most effective way to help the relief effort in Haiti.**

Cash allows established organizations to purchase the exact type and quantity of items needed to help those affected by the earthquake without having to pay the high costs associated with transporting physical donations to Haiti. Financial contributions can be transferred quickly and reduce the challenges posed by limited staff, equipment and space. Cash donations support Haiti's local economy and ensure that culturally and environmentally appropriate assistance is rendered.

[To donate cash to help support recovery efforts in Haiti!](#)

[To offer non-cash donations](#)

[More Haiti Information](#)

[Registered users and donors click here](#)  
[For NGO registration click here](#)

[Back to Top](#)



FEMA



**USAID**  
FROM THE AMERICAN PEOPLE



# USAID International Donations Management System - Evolution

ABOUT USAID    LOCATIONS    OUR WORK    PUBLIC AFFAIRS    CAREERS    BUSINESS | POLICY

**USAID**  
FROM THE AMERICAN PEOPLE

## HELP FOR HAITI

**Cash donations are the most effective way to help the relief effort in Haiti.**

Cash allows established organizations to purchase the exact type and quantity of items needed to help those affected by the earthquake without having to pay the high costs associated with transporting physical donations to Haiti. Financial contributions can be transferred quickly and reduce the challenges posed by limited staff, equipment and space. Cash donations support Haiti's local economy and ensure that culturally and environmentally appropriate assistance is rendered.

[To donate cash to help support recovery efforts in Haiti](#) 

[To offer non-cash donations](#) 

### Volunteers

Non-Governmental Organizations (NGOs) are reporting that their capacity to absorb additional volunteers is limited. Your generous offer to support relief and recovery in Haiti is greatly appreciated, and will be shared with NGOs, should they express a need.

[To offer medical volunteer service](#) 

[To offer non-medical volunteer service](#) 

You are now exiting the USAID Web Server  
You will now be entering the site:  
<http://www.adminixnetwork.org/FEMA/Volunteer/VolunteerRegistration.aspx?GT=Government%20Registration>  
Thank you for visiting USAID. We hope you found your visit informative and enjoyable.  
Note: References obtained from this server do not constitute an [endorsement or warranty](#).

[More Haiti Information](#)

[Registered users and donors click here](#)  
[For NGO registration click here](#)

[Back to Top](#)



FEMA



**USAID**  
FROM THE AMERICAN PEOPLE



# HHS-ACF

- Repatriation of US Citizens
  - Adults
    - Assist with travel arrangements
    - Connect to Social Services
  - Unaccompanied minors
    - Transfer to State Child Welfare Service
- Non US Citizens that are Unaccompanied Minors
  - Placed in facilities for unaccompanied children
    - Granted parole status (may be placed with relative or foster families)
  - Pending Asylum applications
  - Meets Cuban/Haitian entrance status
    - Eligible for Unaccompanied Refugee Minors programs and other refugee benefits and services



FEMA



**USAID**  
FROM THE AMERICAN PEOPLE



# HHS-ACF Continued

- Non US Citizens that are Unaccompanied Minors (continued)
  - Assessed for human trafficking
    - Issue certification letter
    - Eligible for URM program and other refugee benefits and services
- Refugees
  - Non Cuban/Haitians arriving in the US regularly at a rate of 1-3 per day



FEMA



**USAID**  
FROM THE AMERICAN PEOPLE



# HHS-ACF Continued

- Public Health
  - National Disaster Medical Service
    - Provided both in country and triage in the U.S. at point of arrival
  - Public Health Officers support to ESF-8 and DoD
- Non-Profit and Voluntary Organizations provide support services for refugees



# FEMA Support to USAID

- IMAT served as liaison to USAID
- Facilitated exchange of information and de conflicted information between FEMA and USAID Response Management
- Supported Nutrition and Emergency Shelter Clusters
- Supported Logistics Cluster by coordinating transportation of commodities
  - Movement Coordination Center
- GIS support



# FEMA Support to Haiti

- IMAT Field Support
  - Logistic Support
  - Situational Awareness for Secretary of Homeland Security
  - Orphans and Vulnerable Children Work Group
  - Long-term planning
  - Debris Management
- Mobile Emergency Response Support
  - MERS personnel and equipment provided tactical communications for the United States Embassy, USAID, and US&R task forces.



# FEMA Support-USAR

## Urban Search And Rescue (USAR)

- Coordinated by OFDA OSOCC
  - 60 teams ranging from 6 to 70 members
  - US Teams
    - Los Angles and Fairfax
    - Additional four for total of 506 personnel
  - 134 Rescues—47 by US Teams (35%)



FEMA



**USAID**  
FROM THE AMERICAN PEOPLE



# Open Forum: Lessons Learned



FEMA



**USAID**  
FROM THE AMERICAN PEOPLE



# Contact Information

Bridget Premont  
Crisis Management Support  
United States Department of State  
202-647-7640  
[premontbm@state.gov](mailto:premontbm@state.gov)

Heather MacLean  
Senior Advisor, Center for Faith-Based and Community  
Initiatives  
United States Agency for International Development  
202-712-4080  
[hmaclean@usaid.gov](mailto:hmaclean@usaid.gov)

Roberta Lavin  
Director, Officer of Human Services Emergency Preparedness  
and Response  
United States Department of Health and Human Services  
202-401-9306  
[roberta.lavin@acf.hhs.gov](mailto:roberta.lavin@acf.hhs.gov)

Joan Rave  
ESF6 Chief  
Federal Emergency Management Agency  
202-212-1109  
[joan.rave@dhs.gov](mailto:joan.rave@dhs.gov)

Donna Weise  
Operations Branch Director, IMAT East  
Federal Emergency Management Agency  
202-212-2348  
[donna.weise@dhs.gov](mailto:donna.weise@dhs.gov)

Miriam Gelo  
Voluntary Agency Liaison, HQ  
Federal Emergency Management Agency  
202-212-1103  
[miriam.gelo@dhs.gov](mailto:miriam.gelo@dhs.gov)

Jono Anzalone  
Regional Voluntary Agency Liaison  
Federal Emergency Management Agency  
816-283-7078  
[jono.anzalone1@dhs.gov](mailto:jono.anzalone1@dhs.gov)





# FEMIA



**USAID**  
FROM THE AMERICAN PEOPLE

