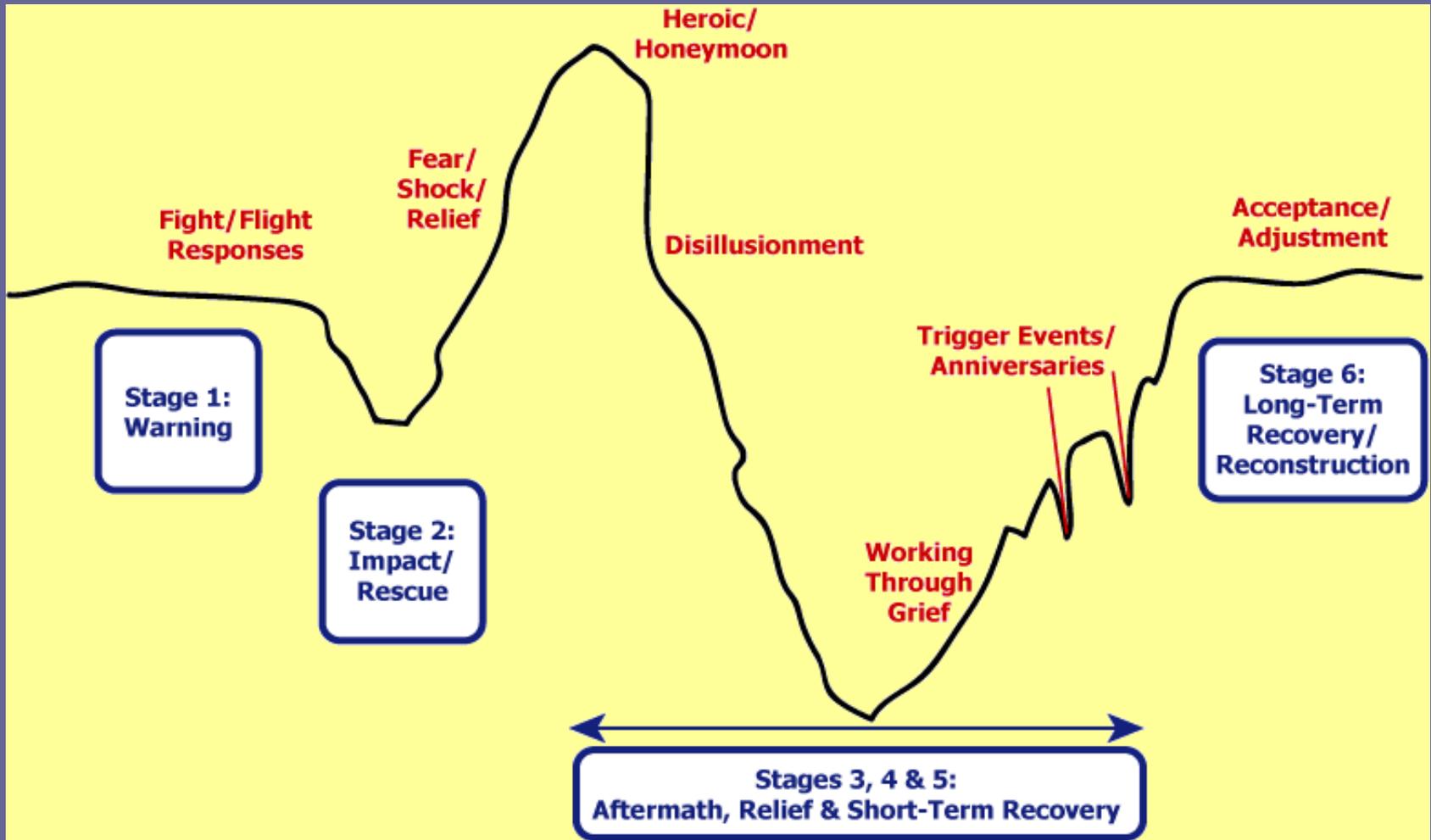




CRWRC
DISASTER RESPONSE
SERVICES

**Needs Assessment,
Long Term Recovery,
And the Georgia Floods**

Disaster Stages and the Care Continuum



THE LADDER OF ASSISTANCE



Long-Term Recovery Committee

Assistance from Voluntary Agencies for disaster-related needs not covered by other programs.

Other Needs Assistance

Financial assistance to Individuals & Households who have disaster-related necessary expenses and serious needs not covered by insurance or addressed by SBA Loans.

U.S. Small Business Administration - SBA

This is your first step for long-term recovery. You must apply for SBA before you can move forward.

FEMA Disaster Housing Assistance

Call FEMA at 1-800-621-3362 (FEMA) to register for assistance.

Insurance

You must apply with your insurance company.

Voluntary Agencies

For immediate needs like food and shelter.

**Long term recovery is needed
when personal resources,
insurance, government grants
or loans are insufficient
to meet the needs.**

Needs Assessment

One important step in getting a long term recovery process going is to conduct a formal Needs Assessment

Needs Assessment

CRWRC Needs

Assessment provides a *systematic* way for a Long Term Recovery Committee / Organization to determine the community's unmet needs and the extent of those needs.





Why a Formal Needs Assessment

- **Provide Complete Picture of Disaster-Related Unmet Needs**
- **Locate the Vulnerable and Most Needy**
- **Help to Determine Resources Required to Meet Unmet Needs**
- **Aid in Development of a Recovery Budget**
- **Provide Initial Priorities for Case Management**
- **Recognition of LTRO and their Mission**

How Does CRWRC Conduct a Needs Assessment



Volunteer teams
conduct door-to-door
interviews...

...and/or interviews
at designated walk-
in centers





Database Reports

- **Summary of community needs**
- **Prioritize clients based on demographic / vulnerability factors**
- **Rough Estimate of total cost to recover – materials, labor, appliances, etc**
- **Sort according to needs (construction, household, personal)**
- **Community skills to help with recovery**



Database Reports

Quick reports:

Sort for vulnerability factors and specific needs. For example, you can run a report to find clients who are elderly and need a refrigerator, or list everyone who is elderly and disabled who need a roof repaired, or any of literally 100's of combinations of needs.

Georgia 2009 Floods CRWRC Needs Assessments

- Cobb County 11/21/09
- Douglas County 2/3/10
- DeKalb County 2/13/10
- Gwinnett &

Cherokee County 4/1/10

Total Contacts Made = 6,748

Total Needs Identified = 800



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