

## TEMPORARY CHILD CARE SUPPORT SERVICES TEAM LEADER

TYPE	TYPE I	TYPE II
<b>DESCRIPTION</b>	<ul style="list-style-type: none"> <li>The Temporary Child Care Support Services Team Leader is responsible for the organization, operation and safety of a 24-hour or Overnight Type I Child Care Team or multiple sites within shelters, assistance centers or congregate care facilities. This leader manages personnel, equipment and supplies.</li> </ul>	<ul style="list-style-type: none"> <li>The Temporary Child Care Support Services Team Leader is responsible for the organization, operation, and safety of ≤12-hour Type II or Type III Child Care Team or a shift within temporary child care services within a shelter, assistance center or other congregate care facility. This leader manages personnel, equipment and supplies.</li> </ul>
<b>CATEGORY</b>	<b>CRITERIA</b>	<b>CRITERIA</b>
<b>EDUCATION</b>	<ul style="list-style-type: none"> <li>Same as Type II</li> </ul>	<ul style="list-style-type: none"> <li>Formal education that ensures competency in reading, writing and communication skills</li> </ul>
	<b>NOTES:</b> None	
<b>TRAINING</b>	<ul style="list-style-type: none"> <li>Same as Type II</li> </ul>	<ul style="list-style-type: none"> <li>IS/ICS-100: (ICS 100) Introduction to Incident Command System</li> <li>IS/ICS--200: ICS for Single Resource and Initial Action Incidents</li> <li>IS/ICS-700: National Incident Management System (NIMS), An Introduction</li> <li>IS/ICS-800: National Response Framework, An Introduction</li> <li>IS-366: Planning for the Needs of Children in Disasters or equivalent organizational training</li> <li>American Red Cross Shelter Operations training or equivalent</li> </ul>
	<b>NOTES:</b> None	

TYPE	TYPE I	TYPE II
CATEGORY	CRITERIA	CRITERIA
<b>EXPERIENCE</b>	<ul style="list-style-type: none"> <li>Same as Type II, <b>PLUS:</b>                      Knowledge, Skills, and Abilities:                     <ul style="list-style-type: none"> <li>Ability to oversee up to 7 child care support staff</li> <li>Awareness of unaccompanied minors, family reunification, child welfare, child development, mental health, physical health and safety</li> </ul> </li> </ul> Experience: <ul style="list-style-type: none"> <li>Management experience, for a minimum of four consecutive days, in a 24-hour sustained operation in temporary child care disaster services</li> </ul>	Knowledge, Skills, and Abilities: <ul style="list-style-type: none"> <li>Ability to oversee up to 4 child care support staff</li> <li>Skill in written and verbal communication, including effective listening</li> <li>Knowledge of the needs of children in disasters as defined in the <i>National Response Framework</i>, the <i>Guidance on Planning for Integration of Functional Needs Support Services in General Populations Shelters</i> and by the National Commission on Children and Disasters</li> <li>Knowledge of support/operational functions as defined in the National Mass Care Strategy, to minimally include administration and record keeping, program quality, safety, and client services</li> <li>Awareness of child mental health and safety</li> </ul> Experience: <ul style="list-style-type: none"> <li>2 or more operational incident or equivalent exercise experiences in temporary child care disaster services (12 hours maximum operation per day)</li> <li>Experience working with child-focused safety and security issues and concerns</li> </ul>
	<b>NOTES:</b> None	
<b>PHYSICAL/ MEDICAL FITNESS</b>	<ul style="list-style-type: none"> <li>Same as Type II</li> </ul>	<ul style="list-style-type: none"> <li>Medical and physical fitness requirements that include the ability to perform duties under arduous circumstances characterized by working consecutive 12-14 hour days under physical and emotional stress for sustained periods of time</li> </ul>
	<b>NOTES:</b> None	
<b>CURRENCY</b>	<ul style="list-style-type: none"> <li>Same as Type II, <b>PLUS:</b> Operational incident experience or participation in exercises, drills or simulations within the past five years</li> </ul>	<ul style="list-style-type: none"> <li>National background checks, completed within 12 months, including sex offender registries, and a social security trace-based criminal history, as well as any other background checks required by state law where the services are provided</li> </ul>
	<b>NOTES:</b> Nothing in this section requires anything prohibited by state law.	
<b>PROFESSIONAL AND TECHNICAL LICENSES AND CERTIFICATIONS</b>	<ul style="list-style-type: none"> <li>Same as Type II</li> </ul>	<ul style="list-style-type: none"> <li>Certification in Infant, Child and Adult First Aid and cardiopulmonary resuscitation (CPR)</li> </ul>
	<b>NOTES:</b> None	

## ORDERING SPECIFICATIONS OR DESIGNATIONS

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- Can be ordered as an individual asset
- Can be ordered in conjunction with a NIMS typed team (Temporary Child Care Support Team)
- Can be ordered in conjunction with a NIMS typed unit

## REFERENCES

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This document is US Government work and is not copyright protected in the United States. This publication was created with individual input and expertise provided by several state and local government entities. While the Federal Emergency Management Agency does not endorse any non-US government organizations or publications, several documents were referenced in the creation of this document, including, for example, the “*Shelter Guidance Aid and Shelter Staffing Matrix*, International Association of Venue Managers, October 2010,” and the “*Mega-Sheltering Planning Guide*, International Association of Venue Managers, October 2010.”

## NOTE

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Nationally typed resources represent the minimum criteria for the associated category.

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