

## Adjuster Workshops:

- UAdjuster Certification Class – This **workshop** is an annual requirement for flood adjusters to certify or recertify to adjust claims under a flood insurance policy. It is a 7-hour classroom-delivered workshop that covers the basics of the flood policy and how to adjust a claim in a way that is compliant with the National Flood Insurance Program.
- Non-Certified Adjuster Briefing – This 3-hour **webinar** covers the basics for adjusters who feel they need preparation for the 7-hour live workshop. It is a two-part webinar.

## Agent Workshops:

- 2-Year PRP Eligibility Extension - This briefing is delivered via a **webinar** to inform agents about the 2-year Preferred Risk Policy Eligibility Extension that went into effect January 1, 2011.
- Elevation Certificates Made EZ - This **webinar** covers the basics of elevation certificates so that agents can properly rate properties for flood insurance.
- FEMA Flood Map Changes – This **webinar** covers the impact of recent mapping changes that occurred in many jurisdictions across the US as a result of FEMA Map Modernization and FEMA Risk MAP.
- Grandfathering Webinar – this two hour **webinar** explores the NFIP Grandfathering Rules under the NFIP and describes how grandfathering can be applied to benefit eligible residents and business owners affected by maps changes.
- Basic Agent Workshop (FIRA Compliant) – this four-hour **webinar** is delivered in two 2-hour sessions or as one 4-hour session and covers the requirements of the Flood Insurance Reform Act of 2004.
- Basic Flood Insurance Workshop – this **classroom** session addresses basic flood insurance issues as well as some more advanced components. At the conclusion of this seminar, attendees with little or no prior NFIP experience will understand how to build a flood insurance policy from the ground up. More experienced attendees will develop an even better understanding of:
  - A Standard Flood Insurance Policy's major coverage areas
  - FEMA's elevation certificate
  - Increased Cost of Compliance coverage
- Advanced Flood Insurance Workshop - This **classroom** session picks up where the Basic Workshop ends and covers advanced topics about the National Flood Insurance Program.
- FEMA Flood Map Changes - This **classroom** session discusses the impact of NFIP Map Changes on rating and eligibility for coverage. It explores the impact mapping changes have on insurance agents and lenders as well as their clients.

As a result of initiatives such as FEMA Map Modernization and FEMA Risk MAP, communities throughout the country have been experiencing flood map changes over the past few years.

- NFIP Update – What You Must Know - This **classroom** session covers updates made to the National Flood Insurance Program that became effective in 2011.

#### **Lender Workshops:**

- Demystifying the Lender Q&A's – This **webinar** focuses on the 16 sections of the Interagency Q&A Regarding Flood Insurance as authored by the six federal regulators and published in the July 2009 Federal Register.
- FEMA Flood Map Changes – This **webinar** session discusses the impact of NFIP Map Changes on rating and eligibility for coverage. It explores the impact mapping changes have on insurance agents and lenders as well as their clients. As a result of initiatives such as FEMA Map Modernization and FEMA Risk MAP, communities throughout the country have been experiencing flood map changes over the past few years.
- Introduction to Lender Compliance – This **webinar** provides a basic introduction to Flood Insurance compliance using FEMA's Mandatory Purchase Guidelines booklet as a primary workshop resource. It targets staff new to the industry and/or flood compliance and should be taken as a prerequisite to more advanced training such as Demystifying the Lender Q&As.
- Surviving the Mandatory Purchase - This **webinar** covers implementing the Mandatory Purchase of Flood Insurance Guidelines under the NFIP Reform Act of 1994 and other key legislation.
- Advanced Flood Workshop – This **classroom** session picks up where Introduction to Lender Compliance stops and provides more advanced topics for lenders.
- Commercial Coverage Requirements & Options – This **classroom** session acquaints lenders with the commercial coverage requirements of flood insurance.
- Demystifying the Lender Q&As - This **classroom** session focuses on the 16 sections of the Interagency Q&A Regarding Flood Insurance as authored by the six federal regulators and published in the July 2009 Federal Register.
- Introduction to Lender Compliance – This **classroom** session provides a basic introduction to Flood Insurance compliance using FEMA's Mandatory Purchase Guidelines booklet as a primary workshop resource. It targets staff new to the industry and/or flood compliance and should be taken as a prerequisite to more advanced training such as Demystifying the Lender Q&As.

#### **Combo Agent-Lender Workshops:**

- Advanced Flood Insurance Workshop - This **classroom** session covers advanced topics about the National Flood Insurance Program.

- [Effects of Map Changes on Flood Insurance](#) – This **classroom** session covers the impact of recent mapping changes that occurred in many jurisdictions across the US as a result of FEMA Map Modernization and FEMA Risk MAP.
- [FEMA Mapping Changes Webinar](#) - This **webinar** covers the impact of recent mapping changes that occurred in many jurisdictions. .
- [Flood Insurance Essentials](#) – This **classroom** session covers basic insurance issues.