

Appendix E FEMA and State Resources

The addresses, telephone numbers, facsimile (fax) numbers, and e-mail addresses for the FEMA Headquarters office, the various FEMA Regional Offices, the State NFIP Coordinators, and the locations for archived data and published FEMA documents are provided in Subsections E.1 through E.5.

FEMA Headquarters Office

Written inquiries regarding the information presented in this *Guide* may be addressed to the FEMA Risk Analysis Division staff in the FEMA Headquarters office through the following address and fax number:

Federal Emergency Management Agency
Mitigation Directorate
Risk Analysis Division
1800 South Bell Street
Arlington, VA 20598-3030
Fax No.: 202-646-2719

FEMA Map Assistance Center

Inquiries regarding this *Guide* also may be made to FEMA Map Specialists via telephone or e-mail. Telephone inquiries should be made to the FEMA Map Assistance Center (FMAC); the FMAC can be reached, toll free, at 1-877 FEMA MAP (1-336-2627). Parties who are interested in learning more about the FMAC, including hours of operation, should visit the FMAC Web page on the FEMA Website:

http://www.fema.gov/plan/prevent/fhm/fmc_main.shtm

E-mail inquiries to the Map Specialist(s) in the FMAC should be sent to the following address:

FEMAMapSpecialist@riskmapcds.com.

FEMA Regional Offices

The FEMA Regions are identified on the map in Figure E-1. The contact information for the FEMA Regional Offices at the time that this *Guide* was published is provided in Table E-1. An Internet address is provided at the end of each Regional Office entry in Table E-1 so that interested parties may learn more about Regional Office activities and confirm addresses and telephone numbers.

State Resources

The State NFIP Coordinators, or State Coordinating Agencies, are the State, Commonwealth, or Territory agencies, or other offices designated by the Governor or by State, Commonwealth, or Territory statute at the request of FEMA, to assist in the implementation of the NFIP. Contact information for each State NFIP Coordinator is provided in Table E-2. Updated contact information—mailing address, telephone number, fax number, and e-mail address—for the State NFIP Coordinators can be found by visiting the following Web page:

<http://www.floods.org/StatePOCs/stcoor.asp>.

This page is maintained by the Association of State Floodplain Managers.

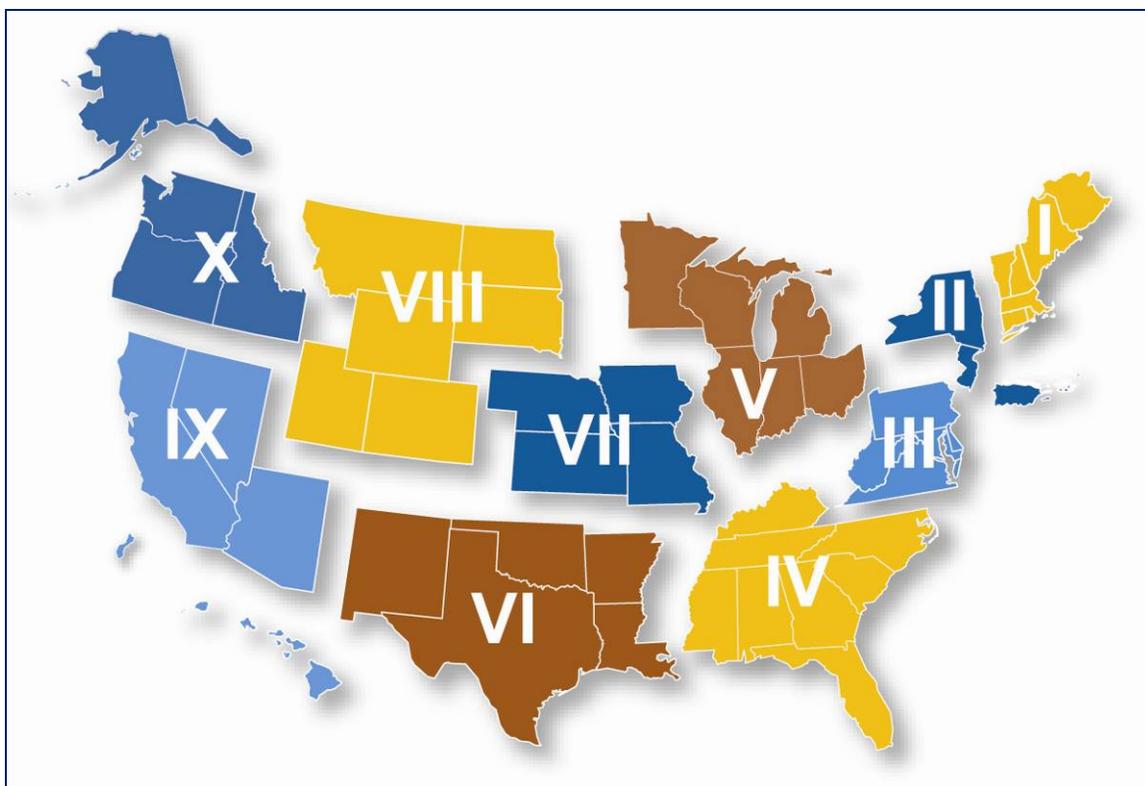


Figure E-1. FEMA Regions

Table E-1. FEMA Regional Office Contact Information

<p>Region I (Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, and Vermont) Federal Emergency Management Agency Director, Mitigation Division 99 High Street, 6th Floor Boston, MA 02110 Telephone: 617-956-7506 Fax: 617-956-7519 Internet Address: http://www.fema.gov/about/regions/regioni.shtm</p>	<p>Region VI (Arkansas, Louisiana, New Mexico, Oklahoma, and Texas) Federal Emergency Management Agency Director, Mitigation Division Federal Regional Center 800 North Loop 288, Room 206 Denton, TX 76209-3698 Telephone: 940-898-5399 Fax: 940-898-5325 Internet Address: http://www.fema.gov/about/contact/regionvi.shtm</p>
<p>Region II (New Jersey, New York, Puerto Rico, Virgin Islands) Federal Emergency Management Agency Director, Mitigation Division 26 Federal Plaza, Room 1307 New York, NY 10278-0002 Region II (Cont'd) Telephone: 212-680-3600 (NJ and NY) 787-296-3500 (PR and VI) Fax: 212-680-3681 Internet Address: http://www.fema.gov/about/contact/regionii.shtm</p>	<p>Region VII (Iowa, Kansas, Missouri, and Nebraska) Federal Emergency Management Agency Director, Mitigation Division 9221 Ward Parkway, Suite 300 Kansas City, MO 64114-3372 Telephone: 816-283-7002 Region VII (Cont'd) Fax: 816-283-7582 Internet Address: http://www.fema.gov/about/contact/regionvii.shtm</p>
<p>Region III (Delaware, District of Columbia, Maryland, Pennsylvania, Virginia, and West Virginia) Federal Emergency Management Agency Director, Mitigation Division 615 Chestnut Street One Independence Mall, Sixth Floor Philadelphia, PA 19106-3316 Telephone: 215-931-5608 Fax: 215-931-5621 Internet Address: http://www.fema.gov/about/contact/regioniii.shtm</p>	<p>Region VIII (Colorado, Montana, North Dakota, South Dakota, Utah, and Wyoming) Federal Emergency Management Agency Director, Mitigation Division Denver Federal Center, Building 710 Box 25267 Denver, CO 80225-0267 Telephone: 303-235-4830 Fax: 303-235-4976 Internet Address: http://www.fema.gov/about/contact/regionviii.shtm</p>

Table E-1. FEMA Regional Office Contact Information (Cont'd)

<p>Region IV (Alabama, Florida, Georgia, Kentucky, Mississippi, North Carolina, South Carolina, and Tennessee) Federal Emergency Management Agency Director, Mitigation Division 3003 Chamblee Tucker Road Atlanta, GA 30341 Telephone: 770-220-5400 Fax: 770-220-5275 Internet Address: http://www.fema.gov/about/contact/regioniv.shtm</p>	<p>Region IX (Arizona, California, Guam, Hawaii, and Nevada) Federal Emergency Management Agency Director, Mitigation Division 1111 Broadway Suite 1200 Oakland, CA 94607-4052 Telephone: 510-627-7000 Fax: 510-627-7112 Internet Address: http://www.fema.gov/about/contact/regionix.shtm</p>
<p>Region V (Illinois, Indiana, Michigan, Minnesota, Ohio, and Wisconsin) Federal Emergency Management Agency Director, Mitigation Division 536 South Clark Street, Sixth Floor Chicago, IL 60605-1521 Telephone: 312-408-5500 Fax: 312-408-5234 Internet Address: http://www.fema.gov/about/contact/regionv.shtm</p>	<p>Region X (Alaska, Idaho, Oregon, and Washington) Federal Emergency Management Agency Director, Mitigation Division Federal Region Center 130 228th Street, SW Bothell, WA 98021-8627 Telephone: 425-487-4600 Fax: 425-487-4622 Internet Address: http://www.fema.gov/about/contact/regionx.shtm</p>

Table E-2. State NFIP Coordinator Contact Information

<p>Alabama Ken Meredith, CFM Alabama Department of Economic and Community Affairs Office of Water Resources P. O. Box 5690 Montgomery, AL 36103-5690 Telephone: 334-353-0853 Fax: 334-242-0776 E-Mail: ken.meredith@adeca.alabama.gov</p>	<p>Alaska Taunnie L. Boothby, CFM Alaska Department of Community & Economic Development 550 West 7th Avenue, Suite 1770 Anchorage, AK 99501-3510 Telephone: 907-269-4583 Fax: 907-269-4563 E-Mail: taunnie_boothby@alaska.gov</p>
<p>Arizona Brian Cosson, CFM Arizona Department of Water Resources 3550 North Central Avenue Phoenix, AZ 85012-2105 Telephone: 602-771-8657 Fax: 602-771-8691 E-Mail: btcosson@azwater.gov</p>	<p>Arkansas Michael Borengasser, CFM Arkansas Natural Resources Commission 101 East Capitol Avenue, Suite 350 Little Rock, AR 72201 Telephone: 501-682-3969 Fax: 501-682-3991 E-Mail: michael.borengasser@arkansas.gov</p>
<p>California Ricardo Pineda, PE, CFM California Department of Water Resources 2825 Watt Avenue, Suite 100 Sacramento, CA 95821 Telephone: 916-574-1475 Fax: 916-574-1478 E-Mail: rpineda@water.ca.gov</p>	<p>Colorado Cristina Martinez, CFM Colorado Water Conservation Board 1313 Sherman Street, Room 721 Denver, CO 80203 Telephone: 303-866-3441, ext. 3215 Fax: 303-866-4474 E-Mail: cristina.martinez@state.co.us</p>
<p>Connecticut Diane Ifkovic Connecticut Department of Environmental Protection 79 Elm Street Hartford, CT 06106 Telephone: 860-424-3537 Fax: 860-424-4075 E-Mail: diane.ifkovic@po.state.ct.us</p>	<p>Delaware Michael Powell, CFM Delaware Department of Natural Resources 89 Kings Highway Dover, DE 19901 Telephone: 302-739-9921 Fax: 302-739-6724 E-Mail: michael.powell@state.de.us</p>
<p>District of Columbia Timothy J. Karikari, P.E., CPESC District Department of the Environment Watershed Protection Division 51 N Street, NE., 5th Floor, Room 5021 Washington, DC 20002 Telephone: 202-535-2248 or 202-535-2240 Fax: 202-535-1364 E-Mail: timothy.karikari@dc.gov</p>	<p>Florida Joy Duperault Florida Division of Emergency Management 2555 Shumard Oak Boulevard Tallahassee, FL 32399-2100 Telephone: 850-922-4518 E-Mail: joy.duperault@em.myflorida.com</p>

Table E-2. State NFIP Coordinator Contact Information (Cont'd)

<p>Georgia Collis Brown, CFM Georgia Department of Natural Resources Seven Martin Luther King Drive Suite 440 Atlanta, GA 30334 Telephone: 404-656-6382 Fax: 404-656-6383 E-Mail: collis_brown@dnr.state.ga.us</p>	<p>Hawaii Carol Tyau-Beam, CFM Hawaii Department of Land & Natural Resources P.O. Box 373 Honolulu, HI 96809 Telephone: 808-587-0267 Fax: 808-587-0283 E-Mail: carol.l.tyau@hawaii.gov</p>
<p>Idaho Mary McGown, CFM Idaho Department of Water Resources 322 East Front Street Boise, ID 83720 Telephone: 208-287-4928 Fax: 208-287-6700 E-Mail: mary.mcgown@idwr.idaho.gov</p>	<p>Illinois Paul Osman, CFM Illinois Department of Natural Resources One Natural Resources Way Springfield, IL 62702-1271 Telephone: 217-782-4428 Fax: 217-785-5014 E-Mail: paul.osman@illinois.gov</p>
<p>Indiana Gregory Main, CFM Indiana Department of Natural Resources 402 West Washington Street, Room W264 Indianapolis, IN 46204-2748 Telephone: 317-234-1107 Fax: 317-233-4579 E-Mail: gmain@dnr.in.us</p>	<p>Iowa Bill Cappuccio Iowa Department of Natural Resources Wallace State Office Building Des Moines, IA 50319 Telephone: 515-281-8942 Fax: 515-281-8895 E-Mail: bill.cappuccio@dnr.iowa.gov</p>
<p>Kansas Tom Morey, CFM Kansas Department of Agriculture 109 SW 9th Street, 2nd Floor Topeka, KS 66612-1283 Telephone: 785-296-5440 Fax: 785-296-4835 E-Mail: tmorey@kda.ks.gov</p>	<p>Kentucky Christopher Hart, CFM Kentucky Division of Water 14 Reilly Road Frankfort, KY 40601 Telephone: 502-564-3410 Fax: 502-564-9003 E-Mail: chris.hart@ky.gov</p>
<p>Louisiana Cindy O'Neal, CFM Louisiana Department of Transportation & Development P.O. Box 94245, Capitol Station Baton Rouge, LA 70804-9425 Telephone: 225-274-4354 Fax: 225-274-4351 E-Mail: cindy'o'neal@dotd.louisiana.gov</p>	<p>Maine Susan Baker, CFM Maine State Planning Office 38 State House Station 184 State Street Augusta, ME 04333-0038 Telephone: 207-287-8063 Fax: 207-287-6489 E-Mail: susan.baker@maine.gov</p>

Table E-2. State NFIP Coordinator Contact Information (Cont'd)

<p>Maryland David Guignet, P.E., CFM Maryland Department of the Environment 1800 Washington Boulevard, Suite 430 Baltimore, MD 21230 Telephone: 410-537-3775 Fax: 410-537-3751 E-Mail: dguignet@mde.state.md.us</p>	<p>Massachusetts Richard Zingarelli Massachusetts Department of Conservation & Recreation, Flood Hazard Management 251 Causeway Street, Suite 700 Boston, MA 02114 Telephone: 617-626-1406 Fax: 617-626-1349 E-Mail: richard.zingarelli@state.ma.us</p>
<p>Michigan Les Thomas Michigan Department of Environmental Quality P.O. Box 30458 Lansing, MI 48909-7958 Telephone: 517-335-3448 Fax: 517-373-9965 E-Mail: thomasl@michigan.gov</p>	<p>Minnesota Ceil Strauss, CFM Minnesota Department of Natural Resources - Waters 500 Lafayette Road St. Paul, MN 55155-4032 Telephone: 651-259-5713 Fax: 651-296-0445 E-Mail: ceil.strauss@dnr.state.mn.us</p>
<p>Mississippi Al Goodman, Jr., CFM Mississippi Emergency Management Agency Office of Mitigation P.O. Box 5644 Pearl, MS 39208 Telephone: 601-933-6884 Fax: 601-933-6805 E-Mail: agoodman@mema.ms.gov</p>	<p>Missouri Randy Scrivner Missouri State Emergency Management Agency P.O. Box 116 Jefferson City, MO 65102 Telephone: 573-526-9141 Fax: 573-526-9198 E-Mail: randy.scrivner@sema.dps.mo.gov</p>
<p>Montana Traci Sears, CFM Montana Floodplain Management Program 1424 9th Avenue Helena, MT 59620-1601 Telephone: 406-444-6654 Fax: 406-444-0533 E-Mail: tsears@mt.gov</p>	<p>Nebraska Bill Jones, CFM Nebraska Department of Natural Resources 301 Centennial Mall South Lincoln, NE 68509-4876 Telephone: 402-471-3932 Fax: 402-471-2900 E-Mail: bjones@dnr.ne.gov</p>
<p>Nevada Kim Groenewold, CFM Nevada Division of Water Resources 901 South Stewart Street, Suite 2002 Carson City, NV 89701 Telephone: 775-684-2860 Fax: 775-684-2811 E-Mail: groenewd@water.nv.gov</p>	<p>New Hampshire Jennifer Gilbert, CFM Office of Energy and Planning 4 Chennell Drive, 2nd Floor Concord, NH 03301 Telephone: 603-271-1762 Fax: 603-271-2615 E-Mail: jennifer.gilbert@nh.gov</p>

Table E-2. State NFIP Coordinator Contact Information (Cont'd)

<p>New Jersey John H. Moyle New Jersey Department of Environmental Protection P.O. Box 419 Trenton, NJ 08625 Telephone: 609-984-0859 Fax: 609-984-1908 E-Mail: john.moyle@dep.state.nj.us</p>	<p>New Mexico Bill Borthwick, CFM New Mexico Office of Emergency Management P.O. Box 1628 Santa Fe, NM 87504-1628 Telephone: 505-476-9617 Fax: 505-471-9695 E-Mail: wborthwick@state.nm.us</p>
<p>New York William Nechamen, CFM New York Department of Environmental Conservation 625 Broadway Albany, NY 12233-3507 Telephone: 518-402-8146 Fax: 518-402-9029 E-Mail: wsnecham@gw.dec.state.ny.us</p>	<p>North Carolina Randy Mundt, AICP, CFM North Carolina Division of Emergency Management 1812 Tillery Place, Suite 105 Raleigh, NC 27604-1356 Telephone: 919-715-5711, ext. 119 Fax: 919-715-0408 E-Mail: rmundt@ncem.org</p>
<p>North Dakota Jeffrey Klein, CFM North Dakota State Water Commission 900 East Boulevard Avenue Bismarck, ND 58505-0850 Telephone: 701-328-4898 Fax: 701-328-3747 E-Mail: jjklein@state.nd.us</p>	<p>Ohio Christopher Thoms, CFM Ohio Department of Natural Resources 2045 Morse Road, Building B-2 Columbus, OH 43229 Telephone: 614-265-6752 Fax: 614-265-6767 E-Mail: christopher.thoms@dnr.state.oh.us</p>
<p>Oklahoma Gavin Brady, CFM Oklahoma Water Resources Board 3800 North Classen Oklahoma, OK 73118 Telephone: 918-581-2924 Fax: 405-530-8900 E-Mail: jgbrady@owrb.state.ok.us</p>	<p>Oregon Christine Shirley, CFM Department of Land Conservation & Development 635 Capitol Street, NE., Suite 150 Salem, OR 97301-2540 Telephone: 503-373-0050 x250 Fax : 503-375-5518 E-Mail: christine.shirley@state.or.us</p>
<p>Pennsylvania Daniel Fitzpatrick Pennsylvania Department of Community & Economic Development Commonwealth Keystone Building 400 North Street, 4th Floor Harrisburg, PA 17120-0225 Telephone: 717-720-7396 Fax: 717-783-1402 E-Mail: dafitzpatr@state.pa.us</p>	<p>Puerto Rico Hector Morales Vargas, PE, CFM Puerto Rico Planning Board P.O. Box 41119 Minillas Government Center Santurce, PR 00940-1119 Telephone: 787-727-4444 Fax: 787-268-6858 E-Mail: morales_hp@jp.gobierno.pr</p>

Table E-2. State NFIP Coordinator Contact Information (Cont'd)

<p>Rhode Island Michelle F. Burnett, CFM Rhode Island Emergency Management Agency 645 New London Avenue Cranston, RI 02920 Telephone: 401-462-7048 Fax: 401-944-1891 E-Mail: michelle.f.burnett@us.army.mil</p>	<p>South Carolina Lisa Jones, CFM South Carolina Department of Natural Resources 1000 Assembly Street, Suite 345C P.O. Box 167 Columbia, SC 29201 Telephone: 803-734-9120 Fax: 803-734-9106 E-Mail: jonesls@dnr.sc.gov</p>
<p>South Dakota Nicole Prince South Dakota Division of Emergency Management 118 West Capitol Avenue Pierre, SD 57501 Telephone: 605-883-3238 Fax: 605-883-3580 E-Mail: michelle.saxman@state.sd.us</p>	<p>Tennessee Dan Hawk Tennessee Department of Economic & Community Development 312 8th Avenue North, TN Tower Building, 10th Floor Nashville, TN 37243-0405 Telephone: 615-741-2211 Fax: 615-741-0607 E-Mail: dan.hawk@state.tn.us</p>
<p>Texas Michael Segner, CFM Texas Water Development Board 1700 North Congress Avenue P.O. Box 13231 Austin, TX 78711-3231 Telephone: 512-463-3509 Fax: 512-475-2053 E-Mail: michael.segner@twdb.state.tx.us</p>	<p>Utah John Crofts, CFM Utah Emergency Management State Office Building, Room 1110 Salt Lake City, UT 84114 Telephone: 801-538-3332 Fax: 801-538-3772 E-Mail: jcrofts@utah.gov</p>
<p>Vermont Rob Evans Vermont Department of Environmental Conservation 103 South Main Street, Building 10N Waterbury, VT 05671 Telephone: 802-241-a554 E-Mail: rob.evans@state.vt.us</p>	<p>Virginia Bill Browning Virginia Department of Conservation & Recreation 203 Governor Street, Suite 206 Richmond, VA 23219-2019 Telephone: 804-786-3914 Fax: 804-371-2630 E-Mail: bill.browning@dcr.virginia.gov</p>

Table E-2. State NFIP Coordinator Contact Information (Cont'd)

<p>Virgin Islands Brent Blyden Virgin Island Planning & Natural Resources C.E. King Airport Terminal Building, 2nd Floor St. Thomas, VI 00802 Telephone: 340-774-3320 Fax: 340-775-5706</p>	<p>Washington Daniel Sokol, CFM Washington Department of Ecology P.O. Box 47600 Olympia, WA 98504-7600 Telephone: 360-407-6796 Fax: 360-407-6902 E-Mail: dsok461@ecy.wa.gov</p>
<p>Wisconsin Robert Watson Wisconsin Department of Natural Resources 101 South Webster Street Madison, WI 53702 Telephone: 608-266-8037 Fax: 608-266-3093 E-Mail: robert.watson@dnr.state.wi.us</p>	<p>West Virginia Robert L. Perry, CFM West Virginia Office of Emergency Services 1900 Kanawha Boulevard Capitol Building, 1, Room EB-80 Charleston, WV 25305-0360 Telephone: 304-965-2331 Fax: 304-965-3216 E-Mail: robert.l.perry@wv.gov</p>
<p>Wyoming Kim Johnson Wyoming Office of Homeland Security Herschler Building, 1st East 122 West 25th Street Cheyenne, WY 82002 Telephone: 307-777-4910 Fax: 307-635-6017 E-Mail: kjohns6@state.wy.us</p>	

Archived Data

Technical and administrative support data that have been archived by FEMA for studies/mapping projects, PMRs, and LOMCs may be requested by contacting:

FEMA Project Library
847 South Pickett Street
Alexandria, VA 22304
Attn: Library Manager
Fax No.: (703) 212-4090

Fees are charged for such External Data Requests (EDRs.) The current fee schedule for EDRs is provided in Table E-3 on page E-13. Updates to the FEMA fee schedule for EDRs are posted on the FEMA Website at http://www.fema.gov/plan/prevent/fhm/fhm_fees.shtm#4.

As shown in Table E-3, for Categories 1, 2, and 3, an initial fee of \$135 is required to initiate the request, and full payment of the total fee is required before the requested data will be provided. For Categories 4 through 7, requesters will be notified by telephone about the availability of, and the fees associated with, the requested data. As with Categories 1, 2, and 3, no data will be provided until the appropriate fee payment has been received.

Checks, money orders, and credit cards are accepted. Checks and money orders must be made payable, in U.S. funds, to “National Flood Insurance Program.”

The following are exempt from paying the fees for EDRs summarized in Table E-3:

- Private architectural-engineering firms under contract to FEMA to perform or evaluate studies/mapping projects;

- Federal agencies involved in performing studies/mapping projects for FEMA under Inter-Agency Agreements (i.e., U.S. Army Corps of Engineers, U.S. Geological Survey, Natural Resources Conservation Service, Tennessee Valley Authority);
- Communities that have supplied the DLG base or other digital community GIS data to FEMA and request the DLG data or DFIRM files (Category 6);
- Communities that request data during the statutory 90-day appeal period for an initial or revised FIS for that community;
- Mapped participating communities that request data at any time other than during the statutory 90-day appeal period, provided the data are for use by the community and not a third-party user; and
- State NFIP Coordinators, provided that the data that they request are for use by the State NFIP Coordinators and not for use by a third-party user.

FEMA Web-Based Resources

As discussed in Appendix B of this *Guide*, FEMA has developed a variety of resources to assist public- and private-sector mapping partners, stakeholders, and users in gaining a better understanding of FEMA, the NFIP, and the Flood Hazard Mapping Program, as well as becoming better informed about the flood hazards and risks to people and property across the United States. Throughout this *Guide*,

hyperlinks to specific resources are provided. The FEMA Web pages that are dedicated to the NFIP are accessible through the NFIP home page located at <http://www.fema.gov/about/programs/nfip/index.shtm>.

Information related to the three primary components of the NFIP—flood hazard mapping, flood insurance, and floodplain management—are accessible through that page or through the individual links below.

- Flood Hazard Mapping:
<http://www.fema.gov/plan/prevent/fhm/index.shtm>
- Flood Insurance:
<http://www.fema.gov/business/nfip/index.shtm>
- Floodplain Management:
<http://www.fema.gov/plan/prevent/floodplain/index.shtm>

Additional information regarding flood insurance is provided on the Flood Smart site, located at <http://www.floodsmart.gov/floodsmart/pages/index.jsp>.

Individuals also may view or download a variety of other resources directly from the FEMA Library. The FEMA Library, located at <http://www.fema.gov/library/index.jsp>, is a searchable Web-based collection of publicly accessible FEMA information resources, including: CDs, DVDs, VHS tapes, audio tapes, disability resources, posters and display items, brochures, publications, guidance and policy papers, program regulations and guidelines, forms, slide presentations, and some documents.

How To Order FEMA Publications

To order most FEMA and Mitigation Directorate publications about the NFIP, you may write, call, or fax the MSC (see below). You can download the Public Awareness Materials Order Form from the Web at:

www.fema.gov/business/nfip/forms.shtm

Please cite both the publication number and title when ordering.

FEMA Distribution Center
8241-A Sandy Court
P.O. Box 2012
Jessup, MD 20794-2012
Telephone: 1-800-480-2520
Fax: 301-362-5335

Table E-3. Fee Schedule for Technical and Administrative Support Data

Data Category	Fee
1. Paper copies, diskettes, or microfiche of hydrologic and hydraulic backup data for effective studies/mapping projects and map revisions	\$135 initial fee. Final fee due is calculated as a sum of the standard per-product charge plus a per-request surcharge of \$93, designed to recover the cost of library maintenance and archiving.
2. Paper or mylar copies of topographic mapping developed during study/mapping process	\$135 initial fee. Final fee due is calculated as a sum of the standard per-product charge plus a per-request surcharge of \$93, designed to recover the cost of library maintenance and archiving.
3. Paper copies or microfiche of survey notes developed during FIS process	\$135 initial fee. Final fee due is calculated as a sum of standard per-product charge plus a per-case surcharge of \$93, designed to recover the cost of library maintenance and archiving.
4. Paper copies of individual LOMCs	\$40 for first letter; \$10 for each additional letter in the same request.
5. Paper copies of Preliminary DFIRM panels	\$35 for first panel; \$2 for each additional panel in the same request
6. Computer tapes or CD-ROMs of Digital Line Graph files (DLG), DFIRM files, or Digital LOMR attachment files	\$150 for first county, \$100 for each additional county in the same request
7. Computer diskettes and user manuals for FEMA computer programs	\$25 per copy