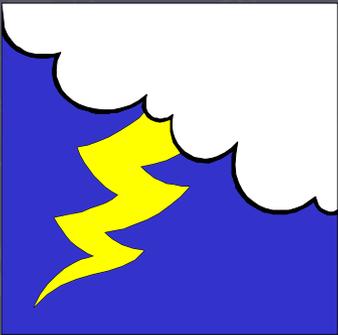


# ***Data Management***

## ***VOLUNTEER DEPLOYMENT IN TIMES OF EMERGENCY***



*Kathleen Henning, MA, CEM*  
*President, KGHenning & Associates LLC*  
*President, Region 3 IAEM*



# Overview

- ▶ **Role of Emergency Management in times of Emergencies & Disasters**
- ▶ **Affiliations for Further Collaboration**
- ▶ **Volunteer Data Management Deployment Strategies**
- ▶ **Technical Opportunities including EOC Data Management**
- ▶ **National Community Preparedness Conference**

# ***DISASTERS HAPPEN EVERY DAY***



# ***Types of Disasters***

- ▶ **Natural**
- ▶ **Technological**
- ▶ **Terrorism or War**

***By definition a disaster overwhelms local capability to respond....Emergency Management is focused on a wide range of responsibilities and frequently lacks sufficient staff to initially tackle the mission....***

# ***Role of Emergency Management***

- ▶ **Prevention**
- ▶ **Mitigation**
- ▶ **Preparedness**
- ▶ **Response**
- ▶ **Recovery**



***For all types of emergencies and disasters***

***in a unified approach***

***OEM coordinates & collaborates at all levels of jurisdictions: local, state, regional, and federal and with private sector & community organizations:***

***• 1st Responders***

***• Affiliated Volunteers***

***• Volunteer Centers that organize spontaneous volunteers***

***• Citizen Corp Council that form private-public collaborations***

# Why involve the community and nongovernmental resources?

- *Less than 1 percent of the U.S. population is an emergency responder*
- *85% of critical infrastructure is privately owned*

# **Incorporating Volunteer Resources**

## **under a Unified Approach allows for...**

- ▶ **Volunteers as vital resource for all types of community emergencies/disasters**
- ▶ **Proper management – key element in emergency response**
- ▶ **Volunteer access while ensuring credibility & reliability**
- ▶ **Volunteer deployment policies for resource management & liability issues**
- ▶ **Formalizing role at federal, state & local level**

# TYPICAL MISSION ACTIVITIES FOR OEM

## ▶ **Homeland Security**

- Regional & Local Risk Assessments
- Regional Planning for Terrorist Event
- Public Safety Communications System

## ▶ **Activations**

- Transportation Emergencies
- Hostage Barricade/ School Violence Events
- Orange Alerts
- Severe Storms or Earthquakes & Other Weather Events

## ▶ **Exercises**

- Bioterrorism, Pandemics, Avian Flu
- Annual LEPC/Hazardous Materials Exercise
- Hurricane readiness; Earthquake Preparedness; Severe Weather
- Utility & Critical Infrastructure

***Key tasks usually have a data management component***

## ***Why Expand the Role of Volunteers?***

- ▶ **Volunteers already have recognized disaster response & recovery roles**
- ▶ **Volunteers can bring technical and data management skills as part of resource management**
- ▶ **May exceed skill levels of paid government employees**

***EMERGENCY MANAGEMENT OFFICES ARE FINDING EXPANDED ROLES FOR AFFILIATED VOLUNTEERS, QUALIFIED WITH BACKGROUND SECURITY CHECKS, IN DATA MANAGEMENT AREAS***

***REMEMBER: USE EXPANDS WHEN USED IN ALL PHASES OF EMERGENCY MANAGEMENT***



# **Incorporating Volunteers into the Plan including EOC activities**

**Planning for volunteers includes  
Training, Exercising & Evaluation**

**Allows resource typing**

**Allows familiarity with reporting systems**

**Opportunity to test skill levels & reliability**

# SPONTANEOUS OR EMERGENT VOLUNTEERS

- ▶ **Unaffiliated**
- ▶ *May or may not have appropriate training*
- ▶ *Generally not familiar with ICS and Command System*
- ▶ *Lack reliability & credibility standard*
- ▶ *May pose a security risk*
- ▶ *Use for low skill tasks*
- ▶ *Organize using Volunteer Center or similarly trained management resource*
- ▶ **Encourage affiliation**

# How to affiliate?

## Existing Partnerships & Collaborations

- ▶ ***NVOAD*** – AFFILIATED VOLUNTARY ORGANIZATIONS
- ▶ ***POINTS OF LIGHT*** – VOLUNTEER CENTERS & MANAGEMENT OF UNAFFILIATED VOLUNTEERS
- ▶ ***LEPC***- LOCAL EMERGENCY PLANNING COMMITTEES (SARA Title III originally)
- ▶ ***CITIZEN CORPS COUNCILS*** – PUBLIC & PRIVATE SECTOR PARTNERSHIPS, ESPECIALLY WITH BUSINESS SECTOR

# Data Management Opportunities

- ▶ **Use of Web EOC**
- ▶ **Familiarity with Internet Research**
- ▶ **Establishing and Maintaining Resource Management system including evacuation, shelter, and client service records**
- ▶ **Intranet & Internet access and support while password protected**

***All emergencies and disasters begin and end  
at the local level***

***State and local Emergency Management***

- ▶ ***Establish plans for use of volunteers***
- ▶ ***Pre-Stage and Resource Type Data  
Management Skilled Volunteers***

# **NATIONAL COMMUNITY PREPAREDNESS CONFERENCE**

- ▶ **JUNE 10-13<sup>TH</sup> ALEXANDRIA,  
VIRGINIA AT THE HILTON  
MARK CENTER**
- ▶ **[www.iaem.com](http://www.iaem.com) to register**

# Contact information

**Kathleen Henning, MA, CEM**

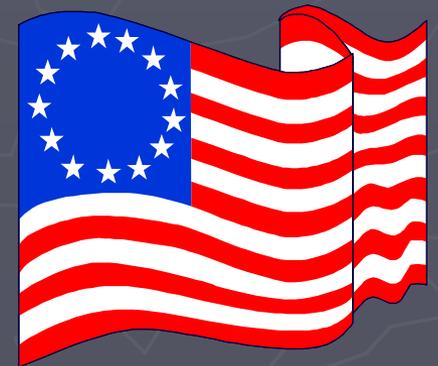
**President Region 3**

**International Association of Emergency  
Managers**

**301-928-6626 (cell)**

**301-253-3430 (home)**

**[prepare4@earthlink.net](mailto:prepare4@earthlink.net)**



***questions***

