



FEMA



# Hazus-MH 2.0

**Thank you for ordering the latest update to Hazus-MH!**

Hazus: The Risk MAP Assessment Tool-- is a powerful tool for analyzing potential losses from floods, hurricane winds and earthquakes. By ordering now, you are helping yourself and your community to “know the risks.” Hazus couples current scientific and engineering knowledge with the latest geographic information systems (GIS) technology to produce estimates of hazard-related damage before, or after, a disaster occurs.

## Installation

To begin the installation process, you must first read the “Installation Instructions.pdf” text file that is located on the Hazus-MH 2.0 Installation DVD.

## System and Software Requirements

For the Hazus-MH application to run properly, your system must meet the minimum requirements provided in the table below. It is important to note that these are minimum requirements for reasonable processing times. For optimum performance running multiple scenarios for large communities, the system requirements would need to be increased to process the large amount of data.

Computer Speed	2.2 GHZ dual core or higher, 2 GB or higher of memory/RAM
Disk Space	10 GB of disk space is needed to store one multi-hazard large urban study region/ Inventory data size varies by state; for the entire US – 30 GB is needed
Video/Graphic Adapter	24-bit capable video card with a minimum of 128 MB memory; a resolution of 1078 x 768 or higher is recommended
Supporting Software	Microsoft Windows XP SP3/Windows 7 Professional/Enterprise – only US English versions are supported* ESRI ArcGIS 10 SP1 (Can be purchased by contacting ESRI at 1-800-447-9778 or online at <a href="http://www.esri.com">http://www.esri.com</a> ) Spatial Analyst extension required with flood model. *HAZUS-MH installation will allow users to install on other operating systems/service packs, but the application is not certified to work flawlessly with those operating systems/service packs.

### Hazus Help Desk:

Technical assistance is available via the Hazus Help Desk at <https://support.hazus.us>.

If you do not have login credentials for <https://support.hazus.us> please send an e-mail to [helpdesk@support.hazus.us](mailto:helpdesk@support.hazus.us) to gain access.

The Help Desk is available 24/7. Users can also call the technical hotline at 1-877-283-8789 as an alternative means of support.

**RiskMAP**  
Increasing Resilience Together