



For a complete list of publications, visit the **National Flood Insurance Program [publication page](#)**. For additional information and resources, visit **[FloodSmart.gov](#)** (for consumers) and **[Agents.FloodSmart.gov](#)** (for agents).

For Insurance Agents

Materials for insurance agents to bring to property site visits and client meetings. Designed to explain the value of flood insurance to consumers and answer program-related questions.

Qty.	Inventory #	Title
	F-698 5/19	Flood Insurance: Make It Your Business <i>Factsheet</i> fema.gov/media-library/assets/documents/23966
	P-2075 11/18	Flood Insurance Agent Field Guide <i>Handbook</i> fema.gov/media-library/assets/documents/112313
	F-679 7/19	NFIP Summary of Coverage <i>Handbook</i> fema.gov/media-library/assets/documents/12179
	F-687 10/17	NFIP Flood Insurance Claims <i>Handbook</i> fema.gov/media-library/assets/documents/6659
Online Only	N/A 10/19	Flood Insurance Manual <i>Manual</i> fema.gov/media-library/assets/documents/183086
Online Only	N/A 11/19	Agent Map Update Factsheets <i>Factsheets</i> From High-Risk to Low- to Moderate-Risk fema.gov/media-library/assets/documents/184801 From Low- to Moderate-Risk to High-Risk fema.gov/media-library/assets/documents/184799 From High-Risk to Higher-Risk fema.gov/media-library/assets/documents/184803

Qty.	Inventory #	Title
	F-2053 7/19	Agent Resources Postcard <i>Postcard</i> fema.gov/media-library/assets/documents/182095
Online Only	P-2076 11/19	NFIP Door Hanger <i>Door Hanger</i> fema.gov/media-library/assets/documents/184903
	F-061 4/18	Your Homeowners Insurance Does Not Cover Flooding <i>Palm Card</i> fema.gov/media-library/assets/documents/3569
	F-002 7/18	Why Do I Need Flood Insurance? <i>Brochure</i> fema.gov/media-library/assets/documents/12117
	F-084 3/11	Answers to Questions About the NFIP <i>Handbook</i> fema.gov/media-library/assets/documents/272 <i>Note: in-depth document, not appropriate for introducing survivors or agents to the program, shipped in limited quantities</i>
	F-436 11/18	The Preferred Risk Policy for Homeowners and Renters <i>Brochure</i> fema.gov/media-library/assets/documents/17576
	F-441 10/17	Insurance Agents Lowest Floor Guide <i>Handbook</i> fema.gov/media-library/assets/documents/18180



FEMA



FEMA Distribution Center
NFIP Public Awareness Materials Order Form
Phone: 800-480-2520 | Fax: 719-948-9724

For Real Estate Agents and Lenders

Materials for real estate agents, lenders, and other homebuying liaisons to help promote the value of flood insurance to clients and explain their properties' flood insurance requirements.

Table with 3 columns: Qty., Inventory #, Title. Rows include items like 'A Real Estate Professional's Guide to Discussing Flood Insurance Brochure' and 'Your Homeowners Insurance Does Not Cover Flooding Palm Card'.

For Stakeholders

Materials local officials and other stakeholders can use to inform their communities about flood risk and how to stay safe in the event of a flood.

Table with 3 columns: Qty., Inventory #, Title. Rows include items like 'NFIP Desk Reference Guide for State Insurance Commissioners and Others Handbook' and 'Flood Safety Social Media Toolkit'.



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**For Policyholders/Public:
Before the Flood**

Materials that introduce the NFIP to the general public and new policyholders and explain the value of purchasing flood insurance.

Qty.	Inventory #	Title
	F-002 7/18	Why Do I Need Flood Insurance? <i>Brochure</i> fema.gov/media-library/assets/documents/12117
	F-061 4/18	Your Homeowners Insurance Does Not Cover Flooding <i>Palm card</i> fema.gov/media-library/assets/documents/3569
	F-436 11/18	The Preferred Risk Policy for Homeowners and Renters <i>Brochure</i> fema.gov/media-library/assets/documents/17576
	P-2081 11/19	Condo Coverage Postcard <i>Postcard</i> fema.gov/media-library/assets/documents/1580
Online Only	F-029 11/19	Condo Coverage Brochure <i>Brochure</i> fema.gov/media-library/assets/documents/1580

For Policyholders: During a Flood

Materials that explain loss avoidance steps policyholders can take to protect their property and belongings before flooding occurs.

Qty.	Inventory #	Title
Online Only	N/A 5/18	Understanding Flood Loss Avoidance <i>Factsheet</i> fema.gov/media-library/assets/documents/137860

**For Policyholders/Public:
After the Flood**

Materials for the general public and policyholders for distribution post-flood disaster at Joint Field Offices, town halls, and community centers.

Qty.	Inventory #	Title
Online Only	N/A 2/16	Coming Home After a Flood <i>Graphic</i> fema.gov/media-library/assets/images/114335
Online Only	N/A 9/18	How to File a Flood Insurance Claim <i>Infographic</i> fema.gov/media-library/assets/documents/167568
Online Only	N/A 10/18	Who's Knocking at Your Door? <i>Infographic</i> fema.gov/media-library/assets/documents/150843
	F-687 10/17	NFIP Flood Insurance Claims Handbook <i>Handbook</i> fema.gov/media-library/assets/documents/6659
	F-695 7/19	Flood Insurance Requirements for Recipients of Federal Disaster Assistance <i>Brochure</i> fema.gov/media-library/assets/documents/13655
	F-0663 9/17	Increased Cost of Compliance Brochure <i>Brochure</i> fema.gov/media-library/assets/documents/12164



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Spanish Materials (All Audiences)

Materials to inform the Spanish-speaking community of the value of flood insurance and how they can protect their property and belongings in the event of a flood.

Table with 3 columns: Qty., Inventory #, Title. Rows include items like '¿Por Qué Necesito un Seguro contra Inundación?' and 'Los Seguros De Vivienda No Cubren Inundaciones'.

Table with 3 columns: Qty., Inventory #, Title. Rows include items like 'Póliza de Riesgo Preferencial para Propietarios e Inquilinos' and 'Manual de Reclamación'.

Please print or type the following information:

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