

**State and Local Referrals  
TX 4466**

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FEMA does not endorse any non-government websites, companies, or applications.

Programs and hours vary.

Need to find information about a specific topic? Use CTRL + F and enter the subject in the space provided.

If you find incorrect information in this document, [please let us know](#).

<b>Category</b>	<b>Web Link</b>	<b>Assistance Description</b>	<b>Telephone</b>
<b>Access and Functional Needs and Disability</b>	<a href="#">Texas Governor's Committee on People with Disabilities</a>	Information on state and public resources for people with disabilities.	1-512-463-5739
<b>Access and Functional Needs and Disability</b>	<a href="#">Texas Health and Human Services Comprehensive Rehabilitation Services</a>	Assistance for people who have a traumatic brain injury (TBI), traumatic spinal cord injury (TSCI), or both, with education, telecommunications devices, independent living, and interpreter services.	211 1-877-787-8999
<b>Access and Functional Needs and Disability</b>	<a href="#">Texas Council for Developmental Disabilities</a>	Information on state and public resources for people with developmental disabilities.	1-512-437-5432 1-800-262-0334
<b>Ageing Services</b>	<a href="#">Texas Health and Human Services: Aging Services</a>	Information for Residential Services, Caregiver support, Long term Care, Finance, Health, and Disability	1-855-937-2372

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<b>Aging Services</b>	<a href="#">Texas Health and Human Services: Area Agencies on Aging Directory</a>	Directory of Area Agencies on Aging; care for age 60 or older such as community resources, assistance with federal benefits, nutrition and meals, support and education for seniors and caregivers. Help may be available for grandparents raising grandchildren.	1-800-252-9240
<b>Agricultural Aid</b>	<a href="#">USDA Texas Farm Service Agency</a>	USDA's Farm Service Agency (FSA) provides emergency loans to help producers recover from production and physical losses due to drought, flooding, other natural disasters, or quarantine.	1-979-680-5151 1-866-680-6069
<b>Agricultural Aid</b>	<a href="#">Texas USDA Rural Development State Office</a>	USDA Rural Development provides low interest mortgages, guaranteed mortgages, 1% interest mortgages for seniors, loans for repairs and mortgage payment assistance for families living in rural areas.	1-254-742-9700
<b>Animals/Pets</b>	<a href="#">Texas Animal Health Commission</a>	Information on emergency animal healthcare and sheltering services.	1-512-719-0700 1-800-550-8242
<b>Animals/Pets</b>	<a href="#">Texas Animal Health Commission</a>	Information for animal health, transport and movement of animals, respond to emergency situations involving	1-512-719-0700 1-800-550-8242

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Category	Web Link	Assistance Description	Telephone
		animals. Veterinary resources, rules and regulations, permits, certificates and complaints.	
<b>Consumer Services</b>	<a href="#">Consumer Protection - Attorney General</a>	Online consumer complaint form, information for identity theft, and consumer protection	1-800-621-0508
<b>Crisis Counseling</b>	<a href="#">Tropical Texas Behavioral Health</a>	<b>Individuals seeking help in Willacy, Cameron, Hidalgo counties. In addition to services for people with mental illness and intellectual and developmental disabilities.</b>	1-800-313-1233
<b>Crisis Counseling</b>	<a href="#">Crisis of Southeast Texas</a>	Crisis Center exists for those impacted by rape, sexual assault, and suicide	Emergency: 911 1-409-835-6530 1-800-793-2273
<b>Crisis Counseling</b>	<a href="#">Denton County MHMR Center</a>	Hotline staff provides information, support, intake appointments, intervention, and referrals to callers 24 hours a day, 7 days a week. Crisis, mental health, and disability services available.	1-800-762-0157 TTY 1-800-269-6233 Emergency: 911

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<b>Crisis Counseling</b>	<a href="#">United Way 211 Texas Referral Line</a>	211 referral and information line connect people to resources including crisis and mental health services.	211 1-877-541-7905 Emergency: 911
<b>Crisis Counseling</b>	<a href="#">Texas Panhandle Mental Health Crisis Support Line</a>	Individuals seeking help in Amarillo area, Texas Panhandle. Crisis Services, Mental Health, Children's Services, Developmental Disabilities, & Behavioral Health Services	1-800-692-4039 Emergency: 911
<b>Crisis Counseling</b>	<a href="#">West Texas Centers Crisis Services</a>	Individuals seeking help in Andrews, Borden, Crane, Dawson, Fisher, Gaines, Garza, Glasscock, Howard, Kent, Loving, Martin, Mitchell, Nolan, Reeves, Runnels, Scurry, Terrell, Terry, Upton, Ward, Winkler and Yoakum counties. In addition to services for people with mental illness and intellectual and developmental disabilities, the Center is host to an Early Childhood Intervention program that is known as Little Lives ECI Program.	1-800-375-4357 Emergency: 911
<b>Crisis Counseling</b>	<a href="#">Tri County Mental Health Crisis Hotline</a>	Crisis Services, Mental Health, Developmental Disabilities, Substance Abuse, Veterans Services, and Housing.	1-800-659-6994 Emergency: 911
<b>Crisis Counseling</b>	<a href="#">Suicide &amp; Crisis Center of North Texas</a>	Crisis Services, Teen Services, Crisis Intervention training, & Survivor Services	1-214-828-1000 or 1-800-273-8255 Emergency: 911
<b>Crisis Counseling</b>	<a href="#">Contact Counseling and Crisis Line- Helpline-Dallas</a>	Telephone Crisis Prevention and information and referrals.	1-972-233-2233 (adult) 1-972-233-8336 (teen) Emergency: 911

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<b>Crisis Counseling</b>	<a href="#">Emergence Mental Health Center Crisis Health Line</a>	Crisis Services, Mental Health, Intellectual Disabilities, & Military Outreach Services.	1-915-779-1800 1-877-562-6467 Emergency: 911
<b>Crisis Counseling</b>	<a href="#">Harris Center for Mental Health and IDD Helpline</a>	Crisis Services, Mental Health services, Intellectual Disability and Autism Services	1-713-970-7000 1-866-970-4770 Emergency: 911
<b>Crisis Counseling</b>	<a href="#">Lubbock Star Care Crisis Line</a>	Crisis Services, mental health, developmental disabilities and substance abuse issues.	1-806-740-1414 1-800-687-7581 Emergency: 911
<b>Crisis Counseling</b>	<a href="#">Permian Basin Community Centers Crisis Hotline and Intake Screening</a>	Mental Health (MH) and Intellectual and Developmental Disabilities (IDD) services. PBCC also provides Early Childhood Intervention services as well as Substance Use Disorder services.	1-844-420-3964 Emergency: 911
<b>Crisis Counseling</b>	<a href="#">Bluebonnet Trails Community Mental Health Center Crisis Hotline</a>	Crisis Services, Children Respite and Extended Observation Units for short term stabilization	1-800-841-1255 Emergency: 911
<b>Crisis Counseling</b>	<a href="#">Mental Health Services for the Concho Valley</a>	Crisis Services, mental illness, intellectual & developmental disabilities, and autism	1-325-653-5933 1-800-375-8965 Emergency: 911
<b>Crisis Counseling</b>	<a href="#">Helen Farabee Centers Crisis Intervention Services</a>	Crisis Services, Adult Behavioral Services, Child and Adolescent Services, intellectual & developmental disabilities, Substance abuse services, & Veterans Peer Support Services	1-800-621-8504 Emergency: 911

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<b>Disaster Specific Information</b>	<a href="#">TBD</a>		
<b>Disaster Unemployment Assistance</b>	<a href="#">Texas Workforce Commission - Unemployment Insurance</a>	When Disaster Unemployment Assistance is activated, the agency will provide disaster information. This assistance provides weekly benefit payments to those out of work due to the disaster, including self-employed persons, farm and ranch owners, and others not covered under regular unemployment insurance programs.	1-800-939-6631
<b>Environment</b>	<a href="#">Texas Commission On Environmental Quality</a>	Monitoring environmental quality of air, water, land, licenses, permitting, rules and regulations. Online environmental complaint services available.	Switchboard: 1-512-239-1000 Complaints: 1-888-777-3186 Emergency Spill: 1-800-832-8224 Non-spill Emergency: 1-888-777-3186
<b>Essential Needs</b>	<a href="#">Texas Health &amp; Human Services: Financial</a>	Information on filing for state financial assistance such as SNAP Food Benefits, TANF Cash Help, Health Care, WIC Food Benefits, and support services.	211 1-877-541-7905
<b>Essential Needs</b>	<a href="#">Texas Benefits</a>	Texas Health and Human Services online link for to apply for new benefits, and manage Texas benefits. Prescreening tool, and support services.	211

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<b>Essential Needs</b>	<a href="#"><u>Texas Department of State Health Services- Womens, Infants and Childrens Program- WIC</u></a>	Nutrition Program, application assistance, eligibility requirements, online mapping locator for WIC clinics.	1-800-942-3678
<b>Essential Needs</b>	<a href="#"><u>Catholic Charities Hidalgo and Cameron Assistance Programs</u></a>	Temporary housing, rent and utility assistance, case management, transport to medical appointments, child and adult feeding assistance programs.	1-956-702-4088
<b>Essential Needs</b>	<a href="#"><u>Food Bank of the Golden Crescent</u></a>	Referrals for emergency food assistance. Online locator to "Get Help" with listings for food and social services. The Food Bank of the Golden Crescent serves Calhoun, Colorado, DeWitt, Goliad, Gonzales, Jackson, Lavaca, Matagorda, Refugio, Victoria, and Wharton counties.	1-361-578-0591
<b>Essential Needs</b>	<a href="#"><u>Houston Food Bank</u></a>	Food and nutrition programs. Online "Find Help" with food pantry locator and a Client Assistance program.	1-832-369-9390
<b>Essential Needs</b>	<a href="#"><u>Southeast Texas Food Bank</u></a>	Food and nutrition programs. Online "Get Help" with listing by county for food assistance programs. Serves the counties of Jefferson, Orange, Hardin, Jasper, Newton, Polk, Sabine, and Tyler.	211 1-409-839-8777
<b>Essential Needs</b>	<a href="#"><u>Food Bank of the Rio Grande Valley, Inc.</u></a>	Emergency food pantry location in Pharr Texas, and referrals to local food pantries. The Food Bank serves Hidalgo, Willacy and Cameron Counties.	1-956-682-8101

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<b>Essential Needs</b>	<a href="#">Coastal Bend Food Bank</a>	Food assistance programs and "Get Help" locator map for food pantries, and services for healthy resources, Diabetes pantry classes, and assistance from a social services coordinator for public benefit programs such as SNAP (food stamps).	1-361-887-6291
<b>Essential Needs</b>	<a href="#">The North Texas Food Bank</a>	Search for food assistance with an online locator map or speak to a Social Service Assistance staff about benefits and services.	1-214-330-1396
<b>Essential Needs</b>	<a href="#">Tarrant Area Food Bank</a>	Nutrition services, community kitchen, training, and social services outreach available. Online locator map to "Find Food" locations.	1-866-430-6143
<b>Essential Needs</b>	<a href="#">Central Texas Food Bank</a>	Services to "Get Help" for seniors, children, culinary training, nutrition, and help with social services. Online appointment scheduler available. Online locator map to "Find Food" locations. Serving Bastrop, Bell, Blanco, Burnet, Caldwell, Coryell, Falls, Fayette, Freestone, Gillespie, Hays, Lampasas, Lee, Limestone, Llano, McLennan, Milam, Mills, San Saba, Travis and Williamson counties.	1-512-684-2550 1-855-684-2550 1-512-282-2111
<b>Essential Needs</b>	<a href="#">United Way of San Antonio and Bexar Counties</a>	211 - United Way helpline provides referrals to organizations providing emergency food, clothing, shelter, medical, crisis counseling, rental, and utility assistance. Online searchable database for food, health, housing and more.	211 1-877-541-7905
<b>Essential Needs</b>	<a href="#">United Way of Smith County</a>	Information for community programs and 211 information and referral service.	211 1-903-581-6376



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<b>Essential Needs</b>	<a href="#"><u>United Way of Greater Houston</u></a>	Programs and services for family stability, disaster recovery, elderly, education, job bank, and 211 United Way Helpline which assists with referrals for basic needs, food, prescription assistance, financial needs, and shelter.	211 1-713-957-4357
<b>Essential Needs</b>	<a href="#"><u>United Way of Midland</u></a>	Community directory with referrals for basic and essential needs including child care, counseling, healthcare, education, support services, and volunteer services.	211 1-432-685-7700
<b>Essential Needs</b>	<a href="#"><u>CanHelp Hopkins County Community Action Network</u></a>	Information and referral services to those who call 2-1-1 Texas which serves Bowie, Cass, Delta, Hopkins, Lamar, Morris, Red River, and Titus Counties. Community programs, emergency assistance, supportive services for families, and CANHelp houses a thrift store.	211 1-903-885-9797
<b>Essential Needs</b>	<a href="#"><u>Deep East Texas Council of Governments</u></a>	Association of local governments in the 12-county region encompassing all of Angelina, Houston, Jasper, Nacogdoches, Newton, Polk, Sabine, San Augustine, San Jacinto, Shelby, Trinity and Tyler counties. Programs and services for these counties such as Regional Housing Authority, Youth Services, and public information.	1-800-256-6848
<b>Essential Needs</b>	<a href="#"><u>Golden Crescent Regional Planning Commission</u></a>	Association of local governments and other agencies serving Calhoun, DeWitt, Goliad, Gonzales, Jackson, Lavaca, and Victoria. Resources for aging, transportation, employment, and information.	211 1-361-578-1587
<b>Essential Needs</b>	<a href="#"><u>Heart of Texas Council of Governments</u></a>	Serving Bosque, Falls, Freestone, Hill, Limestone and McLennan Counties. Resources for rural transportation, jobs and training, and 211 area information.	211 1-254-292-1800

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<b>Essential Needs</b>	<a href="#">Community Council of Greater Dallas</a>	Advocacy and resources for seniors, youth, health, and 211 area information.	211 1-214-871-5065
<b>Essential Needs</b>	<a href="#">The South East Texas Regional Planning Commission</a>	Serving Hardin, Jefferson & Orange Counties. Community Services for seniors and caregivers, homeless, money management, transportation, and 211 area information.	211 1-409-899-8444
<b>Family &amp; Protective Services</b>	<a href="#">Texas Health &amp; Human Services: Safety</a>	Safety programs and resources including children's advocacy, child care, court appointed special advocates, Family Violence Program, and the Texas Human Trafficking Resource Center	Emergency: 911 1-512-424-6500
<b>Family &amp; Protective Services</b>	<a href="#">Texas Department of Family and Protective Services</a>	Individuals concerned with children at risk for abuse and neglect, or possible elder abuse, neglect, or exploitation. Texas law says anyone who thinks a child, or person 65 years or older, or an adult with disabilities is being abused, neglected, or exploited must report it to DFPS.	Emergency: 911 Abuse Hotline: 1-800-252-5400
<b>Financial Assistance</b>	<a href="#">Texas Health &amp; Human Services: Financial</a>	Information on filing for state financial assistance such as SNAP Food Benefits, TANF Cash Help, Health Care, WIC Food Benefits, and support services. Online link for application and managing Texas benefits.	211 1-877-541-7905
<b>Fraud</b>	<a href="#">Consumer Protection - Attorney General</a>	Online consumer complaint form, information for identity theft, and consumer protection	1-800-621-0508

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<b>Health Care Services</b>	<a href="#">Texas Health &amp; Human Services: Health</a>	Information on state and cooperative health programs including Clinics, Health Organizations and Resource Centers, Food and Fitness, Medicaid and the Childrens Health Insurance Program (CHIP), Prevention, and Specialty Health programs.	211 1-877-541-7905 Medicaid:1-800-252-8263
<b>Health Care Services</b>	<a href="#">City of El Paso Public Health</a>	Public health services such as dental clinic, preventative medicine, immunizations, and nutrition.	1-915-212-0200
<b>Housing</b>	<a href="#">Social Serve.com - Housing Resource Helpline</a>	Socialserve.com is a non-profit organization that assist tenants and agencies in finding affordable housing for callers free of charge. Using a toll-free number, callers work with trained, bilingual call center specialists to find available housing.	1-877-428-8844
<b>Housing</b>	<a href="#">Texas HUD - Public &amp; Indian Housing Resource Center</a>	HUD resources in Texas for homebuyers, home owners, homeless, and renters. Housing Counseling, information for Single Family, Multi-family, Public Housing, Native American Programs, Colonias and Farmworkers.	Fort Worth: 1-817-978-5600 Houston: 1-713-718-3199 San Antonio: 1-210-475-6800
<b>Housing</b>	<a href="#">Texas USDA Rural Development State Office</a>	USDA Rural Development provides low interest mortgages, guaranteed mortgages, 1% interest mortgages for seniors, loans for repairs and mortgage payment assistance for families living in rural areas.	1-254-742-9700
<b>Identity Theft</b>	<a href="#">Consumer Protection - Attorney General</a>	Online consumer complaint form, information for identity theft, and consumer protection	1-800-621-0508

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<b>Insurance</b>	<a href="#">Texas Department of Insurance: Consumer</a>	General insurance information for consumers, consumer protection, insurance company information, comparison information, and online complaint and fraud reporting services. State Fire Marshall investigations, fire safety inspections, and fire prevention.	Consumer Hotline: 1-800-252-3439 Main: 1-800-578-4677
<b>Legal Services</b>	<a href="#">State Bar of Texas</a>	Information and referrals for the public, affordable legal services, legal resources, disaster relief resources, attorney complaints, and a Lawyer referral service.	Lawyer Referral: 1-800-252-9690
<b>Legal Services</b>	<a href="#">Texas Legal Services Center</a>	Online intake form for free or reduced fee legal services to individuals affected by a disaster. Assistance or legal referrals for crime victims, family law, elderly, and veterans.	Legal Hotline: 1-800-622-2520
<b>Legal Services</b>	<a href="#">Legal Aid of Northwest Texas</a>	Information and referrals to attorneys providing free or reduced fee legal services to individuals affected by a disaster.	Dallas Office: 1-214-748-1234 Ft. Worth Office: 1-517-336-3943 Outside Dallas/Ft. Worth: 1-888-529-5277
<b>Legal Services</b>	<a href="#">Lone Star Legal Aid</a>	Offices in Abilene, Amarillo, Brownwood, Dallas, Denton, Fort Worth, Lubbock, McKinney, Midland, Odessa, Plainview, San Angelo, Waxahachie, Weatherford, and Wichita Falls. Protecting the rights of consumers, family law, civil rights, employee rights, safe housing, and public benefits.	1-800-733-8394
<b>Legal Services</b>	<a href="#">Texas Law Help</a>	Legal information, court forms, and legal clinics. Family, violence, abuse, name change, traffic, housing, health, debt, school, work, veterans, and individual rights. Free resources, online legal help finder, and Live Chat available.	N/A

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<b>Missing Persons</b>	<a href="#">Texas Department of Public Safety: Missing Persons</a>	Searchable bulletins regarding missing persons, abductors, runaways, traveling companions, and unidentified persons discovered in Texas.	1-512-424-5074 1-800-346-3243
<b>Roadside Assistance</b>	<a href="#">Texas Department of Transportation: Highway Conditions</a>	Road conditions and alerts. Interactive map display is available.	1-800-452-9292
<b>Tax Preparation</b>	<a href="#">Texas Comptroller Office: Taxes</a>	State tax information including fees and assessments. Taxpayer resources, online services, and property tax assistance. Online directory of field offices and contact numbers.	Customer Service: 1-888-334-4112
<b>Veterans Services</b>	<a href="#">Texas Veterans Commission</a>	Information regarding veteran benefits including pensions, medical care, home loans, burial, and life insurance. Advocacy and support services for veterans. Online Texas Veterans Portal for services.	Austin: 1-512-463-6564 211 Crisis Line: 1-800-273-8255
<b>Vital Statistics</b>	<a href="#">Texas Department of Public Safety: Driver's License Services</a>	Replacement identification card and driver's license, address change, and other online driver's license services.	1-512-424-2600
<b>Vital Statistics</b>	<a href="#">Texas Department of Motor Vehicles</a>	Replacement automobile registrations and title services, vehicle transfer, disabled parking, and consumer protection.	1-888-368-4689

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<b>Vital Statistics</b>	<a href="#">Texas Department of State Health Services: Vital Statistics</a>	Replacement birth, death, marriage certificates and other vital document services.	1-512-776-7111 1-888-963-7111
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