

FEMA Distribution Center
NFIP Public Awareness Materials Order Form



Phone: 800-480-2520 • Fax: 240-699-0525

More online only resources can be found at the National Flood Insurance Program [publication page](#), these publications are constantly being updated. General stakeholder information can also be found at [Floodsmart.gov](#) and Insurance Agent specific information can be found at [Agents.Floodsmart.gov](#)

NFIP PUBLICATION PAGE: <https://www.fema.gov/national-flood-insurance-program-publications>

QTY. INVENTORY NO. TITLE

QTY. INVENTORY NO. TITLE

For Agents

Materials for agents to take on property site visits or to have on hand when meeting with clients. Designed to explain the value of flood insurance and answer program-related questions.

	N/A 09/18 <i>Online</i>	Make It Your Business (Why You Should Sell Flood Insurance) <i>One Pager</i> https://www.fema.gov/media-library/assets/documents/23966
<i>Online Only</i>	F-441 10/17	Insurance Agents Lowest Floor Guide <i>Handbook</i> https://www.fema.gov/media-library/assets/documents/18180
	F-436 10/17 <i>Online</i>	The Preferred Risk Policy for Homeowners and Renters <i>Brochure</i> https://www.fema.gov/media-library/assets/documents/17576
	F-679 11/12 <i>Online</i>	NFIP Summary of Coverage <i>Handbook</i> https://www.fema.gov/media-library/assets/documents/12179
	F-687 10/17 <i>Online</i>	NFIP Claims Handbook <i>Handbook</i> https://www.fema.gov/media-library/assets/documents/6659
	F-084 3/11 <i>Online</i>	Answers to Questions About the NFIP <i>Handbook</i> https://www.fema.gov/media-library/assets/documents/272 <i>Note: in-depth document, not appropriate for introducing survivors or agents to the program, shipped in limited quantities</i>
<i>Online Only</i>	04/18	Flood Insurance Manual <i>Manual</i> https://www.fema.gov/media-library/assets/documents/162601
F-057		

For Realtors and Lenders

Materials for realtors, lenders, and other home buying liaisons to help realtors make the case to homeowners and business owners that flood insurance is an important investment and explain the flood insurance requirements that may exist for their property.

	F-061 04/18 <i>Online</i>	Your Homeowners Insurance Does Not Cover Flooding <i>Palm card</i> https://www.fema.gov/media-library/assets/documents/3569
	F-436 10/17 <i>Online</i>	The Preferred Risk Policy for Homeowners and Renters <i>Brochure</i> https://www.fema.gov/media-library/assets/documents/17576
	F-437 06/17 <i>Online</i>	The Preferred Risk Policy for Businesses <i>Brochure</i> https://www.fema.gov/media-library/assets/documents/303
	F-435 10/17 <i>Online</i>	Questions and Answers About Flood Insurance for Real Estate Professionals <i>Brochure</i> https://www.fema.gov/media-library/assets/documents/138

FEMA Distribution Center
NFIP Public Awareness Materials Order Form
Phone: 800-480-2520 • Fax: 240-699-0525



QTY. INVENTORY NO. TITLE

QTY. INVENTORY NO. TITLE

For Stakeholders

Materials for local officials and other stakeholders on flood safety and preparedness. (Note: this column left blank on purpose)

Online Only	10/17	NFIP State Reference Guide for State Insurance Commissioners and Stakeholders <i>Guide</i> https://www.fema.gov/media-library/assets/documents/157006
Online Only		Flood Safety Social Media <i>Toolkit</i> https://www.ready.gov/flood-toolkit
Online Only		Flood After Fire <i>Toolkit</i> https://www.fema.gov/media-library/assets/documents/159559
Online Only		Flood Insurance Moonshot <i>Toolkit</i> https://www.fema.gov/media-library/assets/documents/166428
Online Only		Flood Insurance Whiteboard <i>Videos</i> https://www.fema.gov/media-library/multimedia/collections/630
	F-0010 09/18	NFIP Pocket Folder (blue) <i>Folder</i>

FEMA Distribution Center

NFIP Public Awareness Materials Order Form

Phone: 800-480-2520 • Fax: 240-699-0525



QTY. INVENTORY NO. TITLE

QTY. INVENTORY NO. TITLE

For Policyholders/Public - Before the Flood

Materials to introduce to NFIP new policyholders, the value of purchasing flood insurance, and to do before the flood.

	F-002 07/18 <i>Online</i>	Why Do I Need Flood Insurance? <i>Brochure</i> https://www.fema.gov/media-library/assets/documents/12117
	F-061 04/18 <i>Online</i>	Your Homeowners Insurance Does Not Cover Flooding <i>Palm card</i> https://www.fema.gov/media-library/assets/documents/3569
<i>Online Only</i>	F-697 07/13	Protect Your New Home <i>Factsheet</i> https://www.fema.gov/media-library/assets/documents/14753
<i>Online Only</i>		National Flood Insurance Program <i>Factsheet</i> https://www.fema.gov/media-library/assets/documents/106144
	F-436 10/17 <i>Online</i>	The Preferred Risk Policy for Homeowners and Renters <i>Brochure</i> https://www.fema.gov/media-library/assets/documents/17576
<i>Online Only</i>		Flood After Fire <i>Fact Sheet and Infographic</i> https://www.fema.gov/media-library/assets/documents/93830

For Policyholders/Public - After the Flood

Materials for use in the field after a flood event at JFOs, town halls, community centers and other non-profits that are on the ground post-event. These materials set expectations and identify next steps for policyholders impacted by flooding, as well as explaining requirements for non-policyholders who receive federal disaster assistance.

<i>Online Only</i>	05/18	NFIP Policyholders Flood Clean Up <i>Fact Sheet</i> https://www.fema.gov/media-library/assets/documents/135937
<i>Online Only</i>	11/17	Who's Knocking At Your Door? <i>Infographic</i> https://www.fema.gov/media-library/assets/documents/150843
<i>Online Only</i>	11/17	How to File A Claim <i>Infographic</i> https://www.fema.gov/media-library/assets/documents/167568
	F-687 10/17 <i>Online</i>	NFIP Claims Handbook <i>Handbook</i> https://www.fema.gov/media-library/assets/documents/6659
	F-695 09/17 <i>Online</i>	Flood Insurance Requirements for Recipients of Federal Disaster Assistance <i>Brochure</i> https://www.fema.gov/media-library/assets/documents/13655
	F-663 09/17 <i>Online</i>	Increased Cost of Compliance Coverage—Creating a Safer Future <i>Brochure</i> https://www.fema.gov/media-library/assets/documents/12164

For Policyholders/Public - During the Flood

Materials for policyholders when the flood is imminent or when it is flooding.

<i>Online Only</i>	09/17	Understanding Flood Loss Avoidance <i>Fact Sheet</i> https://www.fema.gov/media-library/assets/documents/137860
--------------------	-------	--

FEMA Distribution Center

NFIP Public Awareness Materials Order Form

QTY. INVENTORY NO. TITLE

QTY. INVENTORY NO. TITLE

Spanish Materials

	F-002S 08/18 <i>Online</i>	¿Por Qué Necesito un Seguro contra Inundación? (Why Do I Need Flood Insurance?) <i>Brochure</i> https://www.fema.gov/media-library/assets/documents/12117
	(n/a) 11/17	Cómo Presentar Una Reclamación del Seguro contra Inundaciones (How To File A Claim) <i>Infographic Online Only</i> https://www.fema.gov/media-library/assets/documents/167568
	F-061S 04/18 <i>Online</i>	Su Seguro de Vivienda de Residencia no Cubre Inundaciones (Your Homeowner Insurance Doesn't Cover Flooding) <i>Palm card</i> https://www.fema.gov/media-library/assets/documents/3569
	F-436S 10/17 <i>Online</i>	Póliza de Riesgo Preferencial para Propietarios e Inquilinos (The Preferred Risk Policy for Homeowners and Renters) <i>Brochure</i> https://www.fema.gov/media-library/assets/documents/109046

Spanish Materials cont.

	F-437S 10/17 <i>Online</i>	Póliza de Riesgo Preferida para Negocios (The Preferred Risk Policy for Businesses) <i>Brochure</i> https://www.fema.gov/media-library/assets/documents/109299
	F-679S 11/12 <i>Online</i>	Programa Nacional de Seguro Contra Inundación Resumen de Cobertura (NFIP Summary of Coverage) <i>Handbook</i> https://www.fema.gov/media-library/assets/documents/12179
	F-695S 10/17 <i>Online</i>	Programa Nacional de Seguro Contra Inundaciones para Beneficiarios De asistencia Federal por Desastres (Flood Insurance Requirement for Recipients of Federal Disaster Assistance) <i>Brochure</i> https://www.fema.gov/media-library/assets/documents/13655
	F-687S 10/17 <i>Online</i>	Manual de Reclamación para Seguros Contra Inundaciones (Flood Insurance Claims Handbook) <i>Handbook</i> https://www.fema.gov/media-library/assets/documents/6659

Please print or type the following information:

Name: _____

Company: _____

Street Address: _____

City: _____ State: _____ Zip Code: _____

Telephone: _____ Fax: _____

To place an order, call 800-480-2520, 8:00 a.m. to 5:00 p.m., EST, Monday through Friday; or fax to: 240-699-0525; or mail to:

FEMA Distribution Center • Pueblo, CO 81009
fema-publications-warehouse@fema.dhs.gov