Texas Hurricane Harvey Recovery Guide

Information for Communities and Survivors Recovering from Hurricane Harvey

SBA Opens Disaster Loan Outreach Centers (DLOCs)

Survivors still have a chance to meet face to face with experts who can answer their questions about U.S. Small Business Administration (SBA) disaster loan programs.

Another DLOC opened Dec. 4, 2017, at the Deweyville Senior Center in the city of Orange. Center hours are Mondays to Fridays from 9 a.m. to 6 p.m. until further notice.

SBA representatives continue to help business owners, homeowners and renters at all Disaster Recovery Centers (DRCs), SBA Business Recovery Centers and DLOCs with questions about SBA disaster loan programs and close their approved SBA disaster loans.

For a list of centers and their hours, go to https://go.usa.gov/xnXSj.

SBA also offers Economic Injury Disaster Loans (EIDLs) to small businesses and most private nonprofit organizations of all sizes to help meet working capital caused by the disaster.

Applicants may apply for an EIDL online at disasterloan.sba.gov/ela before May 25, 2018.

For more information, go to www.sba.gov/disaster, email disastercustomerservice@sba.gov, or call 800-659-2955 or 800-877-8339 (TTY).

In-Person Help Still Here

Applicants who have questions about their determination letter or disaster assistance can visit any of the 27 Disaster Recovery Centers (DRCs) in Texas.

To find DRC locations and hours, go to: fema.gov/DRC.

Texas Department of Insurance (TDI) Offers Help to Survivors

Mistie Hinote, with the TDI Consumer Protection Unit, recently spoke about TDI assistance for Hurricane Harvey survivors during a Facebook LIVE session.

TDI’s mission is to provide insurance information to consumers so that they can make educated decisions about insurance. To ensure economic recovery from future disasters, TDI urges people to buy insurance, advising that those who are insured recover quicker.

Watch the interview at facebook.com/FEMAHarvey/videos.

For more information about TDI, call the TDI Helpline at: 800-252-3439.
State of Texas Leads Harvey Direct Housing Effort

Additional units in final stages prior to move in:
- 72 units ready for occupancy
- 85 units ready for electric hookup

Graphic showing the number of Hurricane Harvey survivors who have moved into direct housing units.

The Texas General Land Office (GLO) and FEMA are working continuously to make housing a reality for thousands of Texans recovering from Hurricane Harvey.

For more updates on the GLO/FEMA Harvey Direct Housing mission visit: facebook.com/FEMAHarvey/

Manufactured Housing Units are one of the direct housing alternatives being provided to Harvey survivors in Texas.

Helping survivors rebuild

Get free information and tips on repairing and rebuilding stronger and safer -- FEMA mitigation specialists are visiting the following hardware and home improvement stores starting 9 a.m. Tuesday, Dec. 5 through Saturday Dec. 9, 2017:

- McCoy’s Building Supply, 6100 Red Bluff Rd, Pasadena, TX  77505 (Harris County); and
- McCoy’s Building Supply, 1920 S. Mechanic St., El Campo, TX  77437 (Wharton County).

Hours will be 8 a.m. to 6 p.m. on weekdays, and 8 a.m. to 5 p.m. on Saturday.

For more information and resources on mitigation issues, visit the FEMA Mitigation website at: fema.gov/texas-disaster-mitigation.

Notes on Recovery:

Continued Rental Assistance.
If you received one or two months of rental assistance and you’re still unable to return to your Harvey-damaged home, please let us know. To be eligible for continued rental assistance, you must complete a form and mail it to FEMA. If you have questions, call 800-621-3362 (voice, 711 or VRS) or 800-462-7585 (TTY).
For more information go to: https://go.usa.gov/xn9M7

Harvey Recovery: A Community Effort

In order for an area to recover from a storm like Hurricane Harvey, it takes the whole community. By working together, Texans can help keep their communities safe and strong.

Together with local and state government, whole community includes:
- Individuals and families;
- Citizens;
- Voluntary organizations;
- Faith-based organizations; and
- Businesses and private industry.

Read more here: go.usa.gov/xnktT

DID YOU KNOW?
You may use your U.S. Small Business Administration disaster loan to relocate. The amount of the relocation loan depends on whether you relocate voluntarily or involuntarily.

Did You Know?
You can find this and other helpful information updated daily at: facebook.com/FEMAHarvey