

National Advisory Council

Office of Response and Recovery Update

May 10th, 2016



FEMA

Today in PA

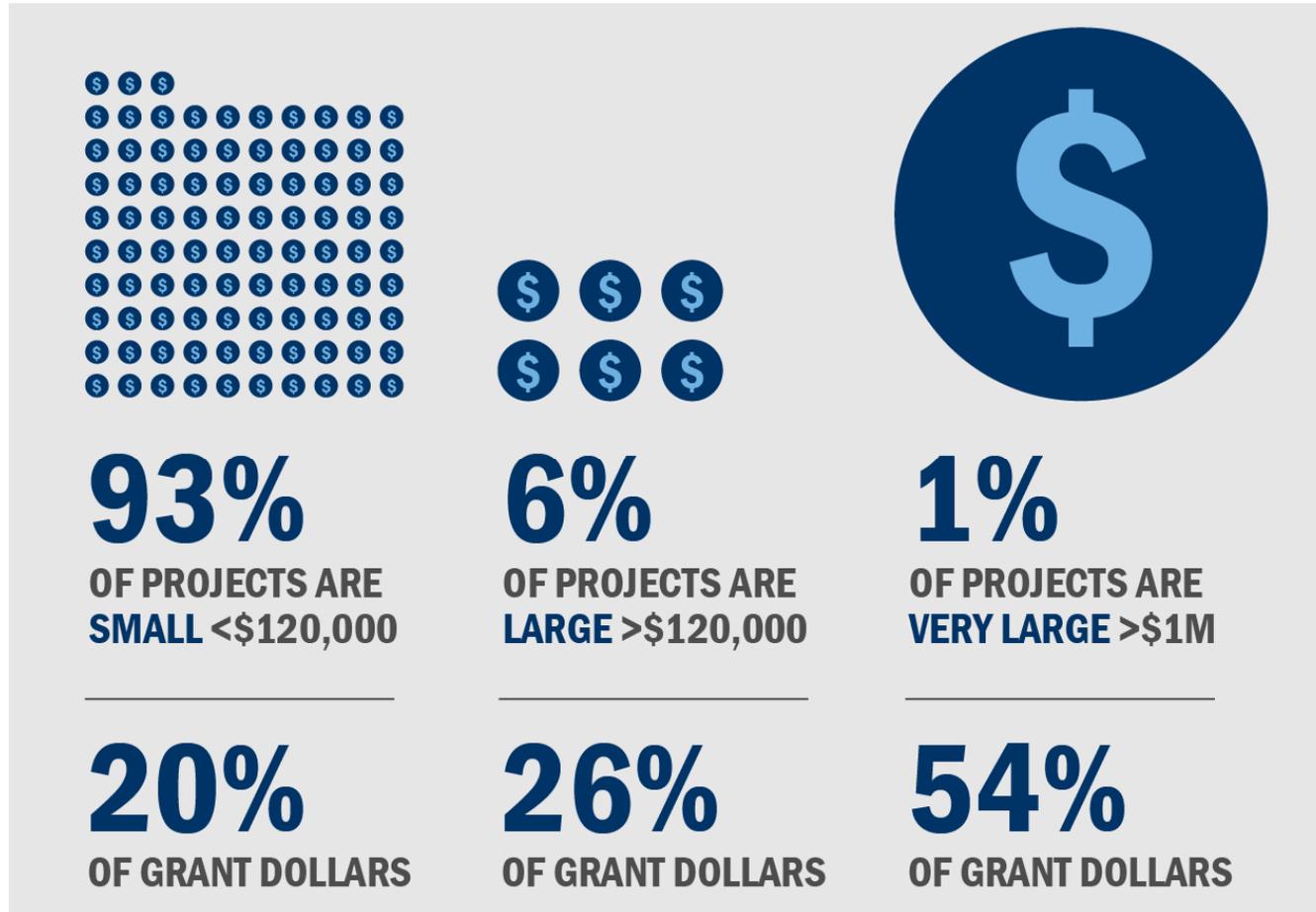
OUR LARGEST GRANT PROGRAM

**\$4.7 BILLION/YEAR
51% OF ALL GRANTS**



FEMA

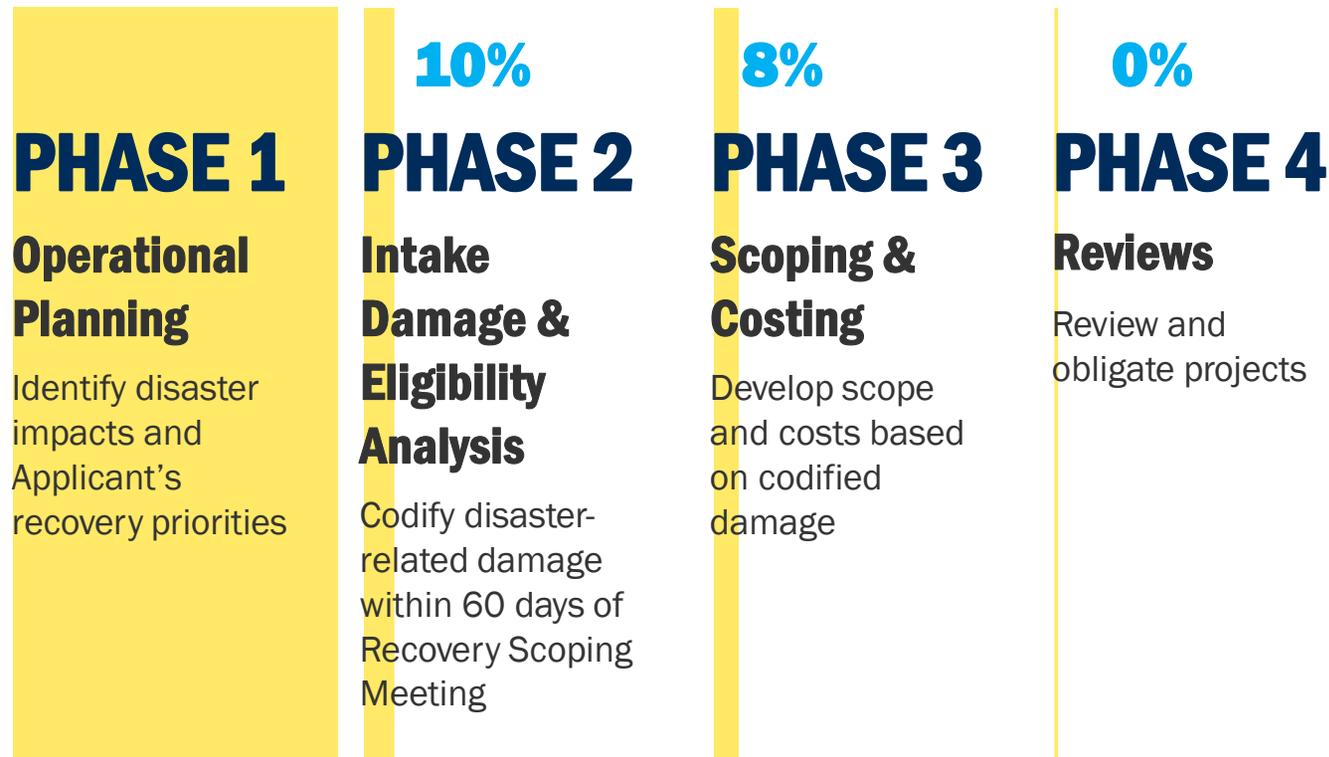
Today in PA (Cont.)



FEMA

DR-4258 Project Phase Completion

as of 05/02/2016



75 DAYS POST DECLARATION



FEMA

Phase 1 DR-4258 Outcomes as of 05/02/2016

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JFO

**75 DAYS
POST DECLARATION**

PHASE 1

Operational Planning

Identify disaster impacts and Applicant's recovery priorities

APPLICANT BRIEFING

- Briefing is scheduled and conducted by the State and Tribal governments
- Apply for Public Assistance
- Learn about the program



FEMA/State/Tribal Program Delivery Manager

Your point of contact throughout the Public Assistance process

107
Eligible Applicants

125 Expected RPAs
112 Total Applicants

9
**FEMA Program
Delivery Managers**

14 Counties, 1 State Agency



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Phase 1 DR-4258 Outcomes as of 05/02/2016

JFO
75 DAYS
POST DECLARATION
PHASE 1
Operational
Planning

Identify disaster impacts and Applicant's recovery priorities

WITHIN
7 DAYS

EXPLORATORY CALL

- Introduction to your Program Delivery Manager
- Get an initial sense of needs and damage
- Identify who needs to be at Recovery Scoping Meeting

100%
Exploratory Calls
Completed

4.28 Avg. Days to Complete

WITHIN
21 DAYS

RECOVERY SCOPING MEETING

- In-depth meeting to review damages
- Gather documentation
- Develop list of projects
- Talk through your priorities

100%
Recovery Scoping
Meetings
Completed

13.04 Avg. Days to Complete



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Phase 2 DR-4258 Outcomes as of 05/02/2016

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75 DAYS

POST DECLARATION

PHASE 2

Intake

Damage &

Eligibility

Analysis

Codify disaster-related damage within 60 days of Recovery Scoping Meeting

**SITE
INSPECTION(S)
if necessary**

197
Site Inspection
Work Orders

115
Site Inspections
Completed

Actions

- Damage Description
- Requests for Information
- Site Inspections



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Phase 2 DR-4258 Outcomes Cont.

as of 05/02/2016

CRC

75 DAYS

POST DECLARATION

PHASE 2

Intake

Damage &

Eligibility

Analysis

Codify disaster-related damage within 60 days of Recovery Scoping Meeting

WITHIN
60 DAYS



DAMAGE DESCRIPTION & DIMENSIONS

- Disaster-related damages identified and documented

EXPEDITED	COMPLETED WORK	37 PRIMARY CATEGORY A, B, F	EXPEDITIOUS TIMEFRAME
STANDARD	NON-COMplete WORK	186 MID-COMPLEX PROJECTS CATEGORY G	STANDARD TIMEFRAME
SPECIALIZED	NON-COMplete WORK	31 LARGE, COMPLEX PROJECTS REQUIRING TECHNICAL EXPERTS	LONGER TIMEFRAME

351
Applications Being Reviewed

254
Applications Routed to Lanes

Actions

- Damage Description
- Requests for Information
- Site Inspections



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Facts about the CRC

Consolidation, Standardization, Segmentation

- Consolidated Resource Center (CRC) work begins with Phase II.
- Phase II actions begin as soon as all documentation is submitted by the applicant.
- Once all applicant documentation is collected and reviewed by the PDM and assigned to a lane in our customer management tool, the CRC begins its work.
- The CRC also uses lean management techniques to ensure efficient time management, accurate data, and transparency.
- Customer Management Tool is essential to communication between the Field and the CRC and near-real time data reporting.



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The State and the CRC

Connections

- Requests for Information sent back to State PDMs (where applicable)
- Completed projects are written at the CRC

Communication

- Actions captured in the CRM tool are available for the state to view
- In the new tool, states can view applicant provided documentation
- States can participate remotely in huddles



Program Delivery Goal



FEMA

Disaster Deductible Concept Status

- The comment period for the Advance Notice of Proposed Rulemaking closed on March 21.
- FEMA conducted extensive outreach and received about 150 comments on the deductible concept.
- FEMA is using the feedback to refine the concept and is developing a plan for further public engagement, which may include a Notice of Proposed Rulemaking (NPRM).
- An NPRM would provide a detailed proposal for a deductible program and provide for additional public comment.



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Achieving our Incident Workforce Objectives

Our current Incident Workforce model – designed to meet anticipated resource needs for multiple concurrent events – presents significant availability, accountability and retention challenges.

Field Operations Directorate Cadre Management Assessment will examine:

- What changes can or should be considered in development, management, and engagement with our incident workforce?
- What communication and engagement models are used by our partners to ensure operationally ready resources?
- Are there lessons we can learn to establish more effective conditions of employment, recruitment, and deployment, and how might the FEMA model be best adapted to address the emerging needs?



FEMA

Incident Workforce Status

- After a comprehensive 2015 review, FEMA Force Structure was set at 16,305.
- FEMA strategic plan objective is to reach 80% of Force Structure by FY18, with intermediary targets for FY16 and FY17.
- The Force Strength target for FY16 is 10,315.
- As of May 9, Force Strength is at 9,542 (5,375 Reservists, 360 IM CORE and 3,807 FTE) with Incident Management /FEMA Qualification System titles.
 - Approximately 66% of this Force Strength are qualified.
- To achieve the FY16 target, FEMA is coordinating across components to hire the additional 779 Reservists and 27 IM COREs.





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