



FEMA

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FS009

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Fact Sheet

Louisiana Survivors Should Register with FEMA, Even If...

Registering with FEMA is the only way eligible survivors in 30 designated parishes can get federal assistance.

- Disaster assistance for survivors may include grants to help pay for temporary housing and emergency home repairs to make a home habitable and other disaster-related needs.

That Means You Should Register with FEMA, Even If...

- **...you registered with another agency for disaster aid.** Even though state, voluntary agencies, and community-and faith-based groups have been working together to help meet your needs, you must register with FEMA if you want federal disaster grants or loans. Only a FEMA registration will open the way for possible federal grants and loans.
- **...you think you are not eligible** for federal or state assistance. A review of your application may determine you are.
- **... you have insurance.** FEMA may be able to provide additional assistance or help with other needs not covered by insurance. FEMA cannot duplicate insurance payments, but underinsured applicants may receive help after their insurance claims have been settled.
- **... your home is still inaccessible**, or you are waiting to see if your home was damaged. Go ahead and register so we get you on our list. If a housing inspection is warranted, we'll get an inspector out there as soon as possible.
- **... you are a renter.** Renters may be eligible for temporary housing or other needs assistance.
- **... you think you may not be eligible.** Let our professionals work with you to help determine whether FEMA might be able to provide some form of assistance.
- **... you only had minor damage.** It's hard to know the full extent of the damage in the early days. Go ahead and register.

How Can I Register?

You can register with FEMA in one of three ways:

- Call **800-621-3362** or TTY **800-462-7585**. Folks who use 711 Relay or Video Relay Services may call **800-621-3362**. Help is available in most languages and phone lines are open 7 a.m. to 10 p.m. seven days a week until further notice.

- Register online at www.disasterassistance.gov
- Visit a Disaster Recovery Center (DRC).
 - DRCs are now open in many of the disaster-designated parishes. Locations are available at www.fema.gov/disaster-recovery-centers
 - All disaster recovery centers are accessible and equipped with tools to accommodate disaster survivors who need disability-related communication aids.

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