



FEMA

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News Desk: 225-382-1599

Fact Sheet

Louisiana Disaster Survivors: You Can Visit a Disaster Recovery Center Today

Have you visited a State/FEMA disaster recovery center yet? More than 4,000 Louisianans impacted by the historic flooding and strong storms in early March already have, and were able to meet face to face with a variety of federal, state, local and volunteer representatives at the centers.

Disaster Recovery Centers are one stop shops, open 10 hours a day, Monday through Saturday and five hours on Sundays. All centers are accessible and equipped with tools to accommodate survivors who need disability-related communication aids.

Some of the one-on-one disaster recovery center services available include:

- **Registering for federal disaster assistance.** Representatives are available to help you with the process.
- **Getting one-on-one assistance appealing your FEMA determination letter.** Sometimes a quick fix can change your “ineligible” FEMA letter to “eligible.” FEMA representatives will sit down with you to explain your letter and help you take the steps to appeal. Remember: all applicants may appeal their determination.
- **Learning the status of your federal disaster assistance application.** If you’re awaiting the status of your application or appeal, representatives at the center may be able to explain where you are in the process.
- **Having someone help you apply for SBA low-interest disaster loans.** If you registered with FEMA, you may have been referred to the SBA to complete and return a low-interest disaster loan application. SBA representatives can walk you through the application process.
- **Learning more about SBA low-interest disaster loans.** These loans are the largest source of federal recovery funds for survivors. Submitting a completed application also may get you consideration for certain FEMA grants. Remember: you are under no obligation to accept an SBA loan offer.
- **Getting information about rental resources and housing.** If your home is uninhabitable due to the recent floods and storms, FEMA may be able to help you temporarily pay for a place to stay. Representatives at centers can explain how the FEMA temporary rental assistance works and help you identify places where you and your family can stay.
- **Speaking with volunteer and charitable groups.** Representatives from certain groups are at centers and may be able to assist you with your recovery.

- **Talking to crisis counselors.** Recovering from a disaster can be stressful. Centers have counselors available or can make referrals if you want to talk to someone.

It's useful to have your most current contact information, Social Security Number and insurance documents available when visiting a center. There are no fees for any service provided at centers. If you're already registered with FEMA, bring your nine-digit FEMA registration number.

If you have not registered yet, do so before visiting a disaster recovery center by calling 800-621-3362 or go online to www.disasterassistance.gov. Centers are open 8 a.m. to 6 p.m. Monday through Saturday and noon to 5 p.m. Sundays until further notice. Locate your closest center online at fema.gov/disaster-recovery-centers or call 800-621-3362.

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