



FEMA

Fact Sheet

Federal Insurance and Mitigation Administration

Verification of Identity for the Sandy Claims Review

To protect the personal information of policyholders, the Federal Emergency Management Agency (FEMA) is requiring, effective immediately, that all National Flood Insurance Program (NFIP) policyholders in the Hurricane Sandy Claims Review process provide a written document to verify their identity. This added level of protection will help keep personal information safe and will comply with the federal Privacy Act (5 USC 552a).

The document should contain:

- Full name
- Current address
- Date of birth
- Place of birth

The document must be signed and notarized, or signed with the following language as a substitute for notarization: “I declare, under penalty of perjury, that the foregoing is true and correct. Executed on (date). (Signature of policyholder).”

How to send the letter to FEMA: The signed verification should be submitted to the NFIP-certified adjuster assigned to each policyholder. It can be emailed directly to the policyholder’s assigned adjuster or it can be mailed to the adjuster in care of Sandy File Review, P.O. Box 982, Lanham, MD 20703-0982. Policyholders with questions should contact their adjuster.

The verification of identity does not need to be provided at the time of registration. However, the written verification must be received as soon as possible in order for the adjuster to continue to communicate verbally regarding the claim review.

The deadline to register for the Sandy Claims Review was Oct. 15, 2015. To be eligible for the review, policyholders must have experienced flood damage between Oct. 27, 2012, and Nov. 6, 2012, as a result of Hurricane Sandy. Policyholders can call the NFIP’s Hurricane Sandy customer care number for claims reviews at 202-212-7782 with questions.