



# Unit 1: Introduction

CERT Basic Train-the-Trainer



FEMA





# Welcome



- Welcome to the Community Emergency Response Team Train-the-Trainer course!





# Housekeeping



- Restrooms
- Smoking policy
- Cell phone policy (silent mode)
- Emergency exits
- Parking lot





# Introductions



- Introduce yourself with:
  - Your name
  - Your CERT program
  - Your expectations for this training





# CERT Instructors



- Completion of *CERT T-T-T* can qualify you to teach *CERT Basic Training*
- Some sponsoring agencies may have additional requirements
- FEMA recommends the following:
  - Completion of *CERT Basic Training*
  - Completion of *CERT T-T-T* course
  - Significant training background
  - Is recognized and/or authorized by the State



PM 1-1



# CERT T-T-T Purpose



- To produce competent instructors for *CERT Basic Training* course
- A competent instructor:
  - Delivers course accurately
  - Ensures that students achieve course objectives
  - Delivers training effectively at appropriate level
  - Creates comfortable yet managed learning environment



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# Learning Objectives



- At the conclusion of this training, participants will be able to:
  - Demonstrate knowledge of CERT Basic Training course
  - Demonstrate ability to present assigned portion of course (teach-back)
  - Communicate core values of program
  - Demonstrate classroom management techniques
  - Demonstrate effective teaching techniques
  - Model appropriate behavior as an instructor



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# Course Agenda



	DAY 1	DAY 2	DAY 3
Morning	<ul style="list-style-type: none"><li>• Introduction and Administrative Announcements</li><li>• Introduction</li><li>• Your Role as Instructor</li><li>• Unit 1 Review</li></ul>	<ul style="list-style-type: none"><li>• Unit 4 Review</li><li>• Unit 6 Review</li><li>• Teach-Back #1 Continued (Presentations)</li></ul>	<ul style="list-style-type: none"><li>• Unit 7 Review</li><li>• Unit 8 Review</li><li>• Unit 9 Review</li><li>• Teach-Back #2 Continued (Presentations)</li></ul>
Afternoon	<ul style="list-style-type: none"><li>• Unit 2 Review</li><li>• Maximize Learning</li><li>• Unit 3 Review</li><li>• Teach-Back #1 (Assignment)</li></ul>	<ul style="list-style-type: none"><li>• Teach-Back #1 Continued (Presentations)</li><li>• Unit 5 Review</li><li>• Manage the Classroom</li><li>• Teach-Back #2 (Assignment)</li></ul>	<ul style="list-style-type: none"><li>• Teach-Back #2 Continued (Presentations)</li><li>• Preparing for <i>CERT Basic Training</i> course</li><li>• Course Summary</li></ul>
Evening	Teach-Back #1 preparation	Teach-Back #2 preparation	



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# What do You Think?



- **What was the impetus for CERT?**



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# CERT Impetus



- **What was the impetus for CERT?**
  - At least 9,000 (maybe as many as 100,000) killed in 1985 Mexico City earthquake
    - 700 saved by untrained volunteers
    - 100 volunteers died trying to help
  - City of Los Angeles Fire Department (LAFD) recognized that citizens likely to be on their own during early stages of disaster
  - Piloted CERT training in 1986



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# What do you Think?



- **How did the CERT Program spread?**



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# How CERT Spread



- **How did the CERT Program spread?**
  - Other jurisdictions adapted CERT model for earthquake response to their communities.
  - Orlando (FL) then adapted CERT model for hurricane response
  - Early 1990s Federal Emergency Management Agency (FEMA) felt that CERT should be made available to communities nationwide
  - 1994 Emergency Management Institute (EMI) at FEMA began conducting *CERT Train-the-Trainer* course



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# What do You Think?



- **Where is the CERT Program currently housed?**



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# CERT Program



- **Where is the CERT Program currently housed?**
  - Since 2003, CERT has been:
    - Part of FEMA Community Preparedness Division
    - Partner program to FEMA's Citizen Corps Program



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# What do You Think?



- **What is the purpose of the CERT Program?**



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# CERT Purpose



- **What is the purpose of the CERT Program?**
  - To be a response asset
  - To be an extension of first responder services until professional responders arrive



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# What do You Think?



- **What are the key messages and values of the CERT Program?**



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# CERT Values



- **What are the key messages and values of the CERT Program?**
  - Safety, safety, safety
  - Teamwork
  - Community members helping each other
  - Valuing volunteers and CERT
  - Preparedness



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# CERT Values (*con't*)



- Importance of each individual's contribution
- Practice, practice, practice
- Self-sufficiency and problem-solving
- Leadership
- Ability to do greatest good for greatest number in shortest amount of time



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# What do You Think?



- **How are CERTs deployed?**



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# CERT Introduction



- Introduction and Course Overview covers information about CERT:
  - History
  - Purpose of *CERT Basic Training*
  - Need for individual and community preparedness
  - How CERTs operate



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# CERT Introduction (*con't*)

- Introduction and Course Overview also covers information about course:
  - Overview and objectives
  - Target audience
  - Course agenda



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# Instructor Responsibilities

- This section covers:
  - Instructor qualifications
  - How to prepare content and classroom
  - Instructor Guide Table of Contents
  - Description of Instructor Guide and Participant Manual
    - Available at [www.fema.gov/cert/](http://www.fema.gov/cert/)





# Unit Introduction



- Each unit begins with:
  - Training Methods: Explains how unit is taught
  - Resources Required and Equipment: Tells what materials are needed for unit
  - Preparation: Tells what to prepare BEFORE class starts
  - Notes: Suggests how to allocate time for unit
  - Remarks: Has useful hints and tips



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# Instructor Guide



- Instructor Notes - left column
  - Mini-copies of slides
  - References to pages in Participant Manual
  - Information for instructor only



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# Instructor Guide (*con't*)

- Lesson Content - right column
  - Lesson plan
  - Instructions for facilitating the exercises
- Question icon
  - Ask bolded discussion question in the right-hand column



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# Reminders



- CERT Basic Training course is classroom-based, instructor-led training
- All nine units must be covered
- Tailor information to your community
- Additional modules may be offered for teams
- Add your own images to the slides



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# Participant Manual



- Includes key content of course without notes for instructor



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# Unit Summary



- It is important to know basic information about the CERT Program so you can answer questions from participants



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