
UNIT 17: COURSE SUMMARY

In this unit you will learn about:

- **Take the Post-Test**
- **Review the Course Learning Objectives**
- **Review Participant Expectations**
- **Receive a Certificate of Completion**

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REVIEW OF COURSE LEARNING OBJECTIVES

The learning objectives for the *CERT Basic Train-the-Trainer* course describe what behaviors are expected from you by the conclusion of this course.

Course developers were very thorough about what performance they wanted from *CERT Basic Train-the-Trainer* course participants. The full list of learning objectives is listed below.

At the conclusion of this training, participants will be able to:

1. Demonstrate knowledge of the *CERT Basic Training* course
 - a. Relate the history of CERT
 - b. Describe the intent and purpose of CERT
 - c. Describe the emergency management system and where CERT fits
 - d. Discuss the learning objectives of each unit of the *CERT Basic Training* course and how the unit meets those objectives
 - e. Describe the sequence of the units and explain how one unit connects to the other units
 - f. Describe how to formulate an effective Unit 9 scenario
2. Demonstrate the ability to present an assigned portion of the course (teach-back)
 - a. The teach-back must include a lecture, a demonstration, a hands-on activity, and structured feedback on the activity.
 - b. The demonstration and hands-on activity must be done in a safe manner.
3. Communicate the core values of the program
 - a. Articulate the core values.
 - i. Safety, safety, safety
 - ii. Teamwork: stronger together than alone
 - iii. Community members helping each other in the neighborhood, workplace, school, other venues
 - iv. Valuing volunteers and CERT as an asset to the community

REVIEW OF COURSE LEARNING OBJECTIVES (CONTINUED)

- v. Preparedness
 - vi. Importance of each individual's contribution
 - vii. Practice, practice, practice
 - viii. Self-sufficiency and problem-solving rather than the survivor role
 - ix. Leadership
 - x. Ability to do the greatest good for the greatest number in the shortest amount of time
- b. Demonstrate the core values during the *CERT Basic Training* course
4. Demonstrate classroom management techniques
- a. Manage difficult learners
 - b. Adjust to the limitations of particular participants
 - c. Describe the logistical issues to be considered when putting on a course, including facility management
 - d. Manage classroom time to meet course requirements
 - e. Use training equipment correctly
 - f. Manage unforeseen classroom challenges
 - g. Identify potential ethical situations
 - h. Describe techniques to transition smoothly from one unit to another

REVIEW OF COURSE LEARNING OBJECTIVES (CONTINUED)

5. Demonstrate effective teaching techniques
 - a. Set the learning environment
 - i. Be enthusiastic and dedicated
 - ii. Read body language
 - iii. Maintain eye contact
 - iv. Relate to the participants
 - v. Address physical and emotional comfort needs
 - vi. Use humor appropriately
 - b. Maximize knowledge retention
 - i. Address the needs of adult learners
 - ii. Involve the participants by varying the teaching methods to appeal to a variety of learning styles
 - iii. Repeat key information
 - c. Convey information
 - i. Use effective presentation skills
 - ii. Give positive, constructive feedback
 - iii. Work effectively as part of an instructional team
 - d. Assess progress
 - i. Use questions effectively
 - ii. Observe hands-on activities and provide structured feedback
 - iii. Use “what if” scenarios that enable participants to apply what they have learned

REVIEW OF COURSE LEARNING OBJECTIVES (CONTINUED)

6. Model appropriate behavior
 - a. State what behavior should be modeled
 - i. Safety
 - ii. Teamwork
 - iii. Positive attitude
 - iv. PPE: Gloves, goggles, masks, etc.
 - b. Describe the ways to model the behavior
 - i. Personal actions, e.g., any time that touching is involved, explicitly explain what you are about to do
 - ii. Dress

Remember that this course is not supposed to teach you what is in the *CERT Basic Training* course. Rather this course was designed to teach you how to deliver the curriculum competently.