



National Flood Insurance Program Request for Support



*Policyholder's Name *(As shown on policy)*

*Property Address *(At time of loss)*: _____ City: _____ State: _____ ZIP: _____

*Mailing Address: _____ City: _____ State: _____ ZIP: _____

*Phone: Day: _____ Evening: _____ Cellular: _____ Fax: _____

E-mail: _____

Be prepared to answer the following questions when contacted:

1. Do you have an NFIP flood insurance policy?
2. What is the name of your flood insurance carrier?
3. What is your policy number?
4. What is the nature of your request (policy or claims questions, etc.)

Name of person completing form *(If different than policyholder)*: _____

Contact Number: _____ Relationship to Policyholder: _____

Comments: _____

A NFIP representative will contact you within seven business days.

To request technical assistance, please save the form under your name and submit by

email to FEMA-NFIP-Support@fema.dhs.gov

Or Fax to: 540-504-2360

For additional information on the National Flood Insurance Program, visit www.fema.gov/national-flood-insurance-insurance