



FEMA



# FEMA Flood Hazard Product Subscriptions

## Free, customizable subscriptions to newly posted data

The FEMA Flood Map Service Center (MSC) is the official public source for flood hazard information produced in support of the National Flood Insurance Program (NFIP). The latest generation MSC includes a subscriptions feature that allows users to sign up for automated email notifications when new products matching their desired criteria are posted to the MSC. Users can also download new products to which they are subscribed directly from their account.

Previous paid subscriptions to MSC products were discontinued as part of the MSC redesign that took place in summer 2014. The Letter of Map Change (LOMC) Batch File subscription has been replaced with a regularly updated, freely available collection of [LOMC batch files](http://msc.fema.gov/portal/resources/lomc) (<http://msc.fema.gov/portal/resources/lomc>).

## Creating a Subscription Account

To begin receiving notifications, users must first create a subscription account. A valid email address is all that is required to create an account – no other identifying information is requested. Users can create a new account and login to their existing account through the MSC Email Subscriptions page (<https://msc.fema.gov/portal/subscription>).

Once a user has submitted their email address, they will receive a temporary password by email. Upon first logging in, they will be prompted to change their password. After doing so, users are able to begin creating subscriptions and accessing new products.

## Creating Email Subscriptions

Users can create, modify, and delete subscriptions in the “Manage Email Subscriptions” account tab. In this section, they are able to select the frequency of notifications; select the criteria for new subscriptions; and view, modify, and delete existing subscriptions. Subscriptions are ‘stackable,’ allowing users to add up different combinations of criteria.

### Visit the MSC at

<http://msc.fema.gov>

### Questions?

Contact the FEMA Map Information eXchange (FMIX)

Toll free: 1-877-FEMA-MAP  
(1-877-336-2627)

[FEMAMapSpecialist@riskmapcds.com](mailto:FEMAMapSpecialist@riskmapcds.com)

Hours of Operation: Monday - Friday,  
8:00 am - 6:30 pm ET

Try our Live Chat Service, available  
9:00 am to 5:00 pm ET on the MSC

For information about flood  
insurance, visit the NFIP website

<http://www.FloodSmart.gov>

To go directly to the MSC  
Subscriptions page, visit

<https://msc.fema.gov/portal/subscriptionHome>

To go directly to the LOMC Batch  
Files page, visit

<http://msc.fema.gov/portal/resources/lomc>

**RiskMAP**  
Increasing Resilience Together

## Email Frequency

An email notification is sent whenever a new product matching user-defined subscription criteria is posted to the MSC. By choosing between Monthly, Weekly, and Daily options, users can specify how often they would like to receive notifications. On the Monthly setting, a user will receive no more than one email per month informing them that new products to which they have subscribed are available. On the Daily setting, a user would receive an email on any day that such products become newly available.

## Subscription Criteria

There are two types of criteria available for defining products to which users would like to subscribe: geographic and product type.

**Geographic:** users can specify whether the subscription should encompass products in a specific Community, a County-level jurisdiction, a State, or an entire FEMA Region. Users wishing to subscribe to just County-Wide products in a particular county, rather than products from all jurisdictions within the County, should select the corresponding County-Wide jurisdiction from the Community list of jurisdictions.

**Product Type:** users can specify the type(s) of product(s) to which they would like to subscribe. Product types include Final Regulatory Products that have been issued but have not yet reached their Effective date (subdivided into Pending FIRM Panels, Pending FIS Reports, and Pending FIRM Databases); NFHL Databases; LOMCs (subdivided into Letters of Map Amendment, Letters of Map Revision, and Revalidation Letters); Preliminary Regulatory Products; and Flood Risk Products.

## Viewing Recently Posted Subscribed Products

Through the “Recently Posted Subscribed Products” tab, users can view and download products matching their subscription criteria that were posted to the MSC within the last 45 days. Products are grouped together alphabetically by State and County, and products matching all of a user’s subscriptions are displayed at the same time.

If users have subscribed to a wide range of products, causing a large number of results to be displayed, some may experience browser slowness. To mitigate any potential performance issues, users should limit the

number of product detail lists they have displayed at any one time. This can also help keep the page from becoming too long, since every expanded product detail list increases the overall length of the page.

## Edit Profile

The “Edit Profile” tab enables users to change their password at any time. Users may also permanently delete their subscription account by selecting “Delete Profile” on this tab.

## Letter of Map Change Batch Files

In the past, the MSC offered a paid LOMC subscription service. The products offered through this service are now available to the public at no cost.

LOMC Batch Files are ZIP files containing all new Letters of Map Amendment (LOMAs), Letters of Map Revision (LOMRs), Revalidation Letters (LOMC-VALID) and Summaries of Map Action (SOMAs) issued during a week. Additionally, Batch Files include indices to help manage the content. The Batch Files are typically posted to the MSC within two weeks of the end of the issue date range of the LOMCs.