

About FEMA NCP

NCP's vision is to be the Nation's center of excellence for government continuity planning, guidance, and operations. Our mission is to serve the public by protecting our Nation's constitutional form of government. To accomplish this, the COOP Division provides guidance, technical assistance, planning, training and workshop support to other DHS and FEMA Components, Federal departments and agencies, States, territories, Tribes, and local government jurisdictions.

Website

Continuity news, tools, guidance, and other useful resources can be found on our website at:

<http://www.fema.gov/continuity-operations>

Continuity Updates

To receive free continuity e-bulletins, register at:

<http://www.fema.gov/subscribe-receive-free-email-updates>

Contact Information

Please contact HQ FEMA National Continuity Programs, Continuity of Operations Division for more information. For regional specific information, contact the appropriate Regional Continuity Coordinator from the list below.

FEMA Region	Location	Phone Number
FEMA HQ	National Capital Region	202.646.4145
Region I	CT, MA, ME, NH, RI, VT	617.832.4745
Region II	NJ, NY, PR, VI	212.680.8504
Region III	DC, DE, MD, PA, VA, WV	215.931.5223
Region IV	NC, SC, KY, TN, GA, AL, MS, FL	770.220.5614
Region V	MN, WI, IL, IN, MI, OH	312.408.5590
Region VI	LA, AK, OK, TX, NM	940.898.5131
Region VII	IA, KS, MO, NE	816.283.7082
Region VIII	CO, MT, ND, SD, UT, WY	303.235.4800
Region IX	AZ, CA, NV, HI, Guam, Pac. Is.	510.627.7009
Region X	AK, ID, OR, WA	425.482.4500

Regional offices can also be contacted via:
www.fema.gov/regional-operations

1 (800) 621-FEMA (3362)

TTY: 1 (800) 462-7585



Continuity Website Overview

Continuity of Operations



FEMA

Introduction

The FEMA National Continuity Programs (NCP) Continuity of Operations (COOP) Division website is designed to be the central information source on continuity for Federal, non-federal, and private sector organizations. This site includes up-to-date information on directives and guidance, planning and templates, training, exercises, workshops, assessment tools, webinars, and contact information.



National Continuity Program's web resources are located at:

www.fema.gov/continuity-operations.

Directives and Guidance

Under the “Directives and Guidance” page users can view and download:

- National Continuity Policy
- National Continuity Policy Implementation Plan
- Federal Continuity Directive (FCD) 1 and 2
- Continuity Guidance Circular (CGC) 1 and 2

Planning and Templates

Under the “Planning & Templates” page, users can view and download a variety of templates to jumpstart their continuity planning activities such as:

- Continuity Plan Template
- Pandemic Influenza Plan Template
- Emergency Relocation Group (ERG) Member Planning Guide
- Devolution Plan Template
- Exercise Plan Templates
- Reconstitution Plan Templates

Training

The “Training” page, provides users with access to online training courses, including FEMA’s Continuity Excellence Series: the Professional Continuity Practitioner (Level 1) and Master Continuity Practitioner (Level 2) certification. These courses, developed in partnership with FEMA’s Emergency Management Institute (EMI), are available for students at all levels and are designed to help build a corps of highly qualified Continuity personnel throughout the Federal government and among our partners at all levels of government.

Exercises

The “Exercises” page provides detailed information on the frequent continuity exercises that NCP supports and coordinates throughout the Nation. These range from tabletop to full scale exercises and include participation from federal, state, territorial, Tribal, local, and private sector organizations. If your organization would like to participate in an upcoming exercise please see the list of continuity points-of-contact on the back of this brochure.

Workshops

The “Workshops” page provides information on continuity workshops that NCP has created. These workshops provide a opportunity for an organization to gain a better understanding of continuity, identify gaps in their programs, and to refine their programs. These workshops address continuity considerations across all hazards scenarios and explore best practices in continuity planning.

If your organization would like to schedule a workshop please see the list of continuity points-of-contact on the back of this brochure.

Evaluations and Assessments

The “Evaluations & Assessments” page, provides continuity personnel with tools to incorporate lessons learned, best practices and improvement planning into program activities. Here, users can access NCP’s Continuity Evaluation Tool (CET) and Continuity Assistance Tool (CAT). These tools provide federal and non-Federal organizations ways to enhance the effectiveness of their Continuity capabilities by providing a checklist format of items that should be included in their plans and programs.

Continuity Webinar Series

NCP’s monthly informational training webinars provide accessible professional development presentations and lectures. The webinars address continuity-related topics and feature speakers with diverse backgrounds and experiences. The “Continuity Webinar Series” page provides access instructions for upcoming webinars as well as archived past episodes.

If you are interested in presenting a continuity-related topic, please contact:
fema-continuitywebinar@fema.dhs.gov.

Additional Resources

Our website also offers continuity resources such as:

- Upcoming continuity-related events
- Links to non-FEMA continuity resources
- Continuity videos
- Subscription to continuity email bulletins
- Continuity working groups
- Useful links for emergency preparedness professionals