# NFIP Resources

## Federal Emergency Management Agency (FEMA) Websites

### FloodSmart

FloodSmart.gov

Residents and business owners can visit the National Flood Insurance Program's (NFIP's) FloodSmart site to learn how to prepare for floods, how to purchase a flood insurance policy, and what the benefits are of financially protecting their homes, businesses, and contents against flooding. They can also call 1-800-427-2419 to find a local insurance agent.

Media Resources

floodsmart.gov/floodsmart/pages/media_resources.jsp

The Media Resources section of the FloodSmart website is designed specifically for the media to access the following information about flood insurance:

- Recent FEMA-issued press releases
- Background information on the NFIP and FloodSmart
- Reporting tips, public service announcement scripts, and important facts and figures

### FloodSmart for Agents

Agents.FloodSmart.gov

Insurance agents can use this comprehensive NFIP supported resource to access agent materials, tools and resources in a password-protected, agents-only site.

### NFIP

fema.gov/business/nfip

Flood insurance resources such as various forms, handbooks, and NFIP contact information are organized by audience: claims adjusters, homeowners and renters, insurance professionals, lenders, state and local officials, and surveyors.

### FEMA

fema.gov

FEMA's website provides detailed information about all of FEMA's programs, including the Mitigation Division and its three branches—Risk Analysis, Risk Reduction and Risk Insurance—of which the NFIP is a part. You can find a number of helpful resources and reference materials on the site, including the Recovering from a Disaster brochure, Summary of Coverage document, and Flood Insurance Claims Handbook.

Photo Library

photolibrary.fema.gov

FEMA's online photo library contains more than 31,500 disaster-related photographs made since 1989. These photographs are in the public domain and are not copyrighted.

# NFIP Data and Statistics

**NFIP Community Status Book**

fema.gov/fema/csb.shtm (No login/password required)

The Community Status Book lists the communities currently participating in the NFIP. It also notes communities in the regular or emergency program and the effective and current dates of Flood Insurance Rate Maps (FIRMs).

**NFIP BureauNet**

bsa.nfipstat.fema.gov/reports/reports.html (No login/password required)

The external BureauNet website contains links to the following valuable data and reports about NFIP policies and claims:

- Claim Information by State
- Policy and Loss Data by Community
- Policies in Force (PIF)
- Policy Information by State
- Preferred Risk Policies (PRPs)

**FEMA's Policy and Claim Statistics for Flood Insurance**

fema.gov/policy-claim-statistics-flood-insurance/policy-claim-statistics-flood-insurance/policy-claim-13 (No login/password required)

The internal website contains reports about current and historical claims and policy information:

- Statistics for Current Month
- Statistics by Calendar Year
- Statistics by State by Fiscal Year (Maps)
- Claim Information by State (1978 - Current Month)
- Policy Information by State (Current Month)
- Significant Floods (1978 - Current Month)

**FEMA Flood MAP Service Center**

msc.fema.gov (Login/password required for certain areas of the site)

FEMA's Flood MAP Service Center is the official government distribution center for digital flood hazard mapping products created by FEMA in support of the NFIP. On this site, you can:

- Find preliminary, pending, effective, and historic flood hazard information by jurisdiction or product ID
- Create FIRMettes, which are full-scale sections of a FIRM that are formatted to fit on standard printer paper sizes
- Find Letter of Map Change (LOMC) information by jurisdiction, FIRM panel, or case number
- Access and learn about National Flood Hazard Layer (NFHL), a Geographic Information System (GIS) dataset representing the current effective flood data for most areas of the country

**FEMA Best Practices and Case Studies**

fema.gov/plan/prevent/bestpractices/index.shtm (No login/password required)

A hazard mitigation site that includes the following resources:

- Best Practices Portfolio—A collection of illustrated stories, ideas, activities, and projects that show how others have worked to reduce or prevent damage from disasters
- Case Studies—In-depth, analytical information about innovative projects throughout the United States that address all types of hazards
- Mitigation Best Practices—Best practices that highlight Gulf Coast mitigation projects that successfully protected properties and reduced financial losses during Hurricane Katrina (2005)
- Share Your Success—Stories shared by communities that took exceptional steps in implementing planning and prevention measures, executing sound floodplain management practices, providing mitigation training, or conducting outreach and public awareness activities

**FEMA's Insurance Outreach Toolkit for Flood Map Updates**

floodsmart.gov/toolkits/insurance/default.htm

This Web page has a toolkit designed for communities going through flood map updates. Whether you're a county or community leader or a member of the insurance, real estate, lending, or building industries, you can find easy-to-use templates to help you effectively communicate what map changes will mean to those in your community.

**FEMA's Levee Web Page**

fema.gov/living-levees-its-shared-responsibility

The United States has thousands of miles of levees, some of which were built 150 years ago. This Web page provides information on the flood risk behind levees and FEMA's flood mapping effort. Access fact sheets on living behind levees, the NFIP and levees, and frequently asked questions for the public as well as levee-related information specific to insurance industry professionals, lenders, state and local officials, and other key stakeholders.

**Association of State Floodplain Managers**

floods.org

The Association of State Floodplain Managers (ASFPM) offers information to mitigate flood losses and promote the wise use of the natural and beneficial functions of floodplains. ASFPM's website includes information on the certification program, contact information for each State's NFIP coordinator, training, and state/local resources and tools.

**Federal Alliance for Safe Homes**

flash.org

The Federal Alliance for Safe Homes (FLASH) is a non-profit organization dedicated to promoting disaster safety and property loss mitigation. FLASH's website includes tips on flood safety and information to help property owners reduce the risks associated with flooding and other natural disasters. Their available resources include informative videos, a DIY Homeowner Toolkit, and access to their award-winning newsletters.

**Institute for Business and Home Safety**

disastersafety.org

The Insurance Institute for Business and Home Safety's (IBHS's) mission is to reduce the social and economic effects of natural disasters and other property losses by conducting research and advocating improved construction, maintenance, and preparation practices. IBHS's website offers studies and reports, information on the latest state building codes, and guidance on how to build or improve structures to help minimize flood loss.

**Insurance Information Institute**

iii.org

The Insurance Information Institute (III) works to improve public understanding of insurance—what it does and how it works. III's website provides specific flood insurance facts, statistics, and information on flood-related studies.

**National Association of Insurance Commissioners**

naic.org

The National Association of Insurance Commissioners (NAIC) is the U.S. standard-setting and regulatory support organization. Through the NAIC, state insurance regulators establish standards and best practices, conduct peer review, and coordinate their regulatory oversight. From their web site you can also find links to the Web page for each State's Department of Insurance.

**National Weather Service**

nws.noaa.gov

The National Oceanic and Atmospheric Administration (NOAA) offers information about on going environmental events and explains the role of NOAA in predicting, monitoring, warning, and recovering from environmental hazards. The site provides public access to current information such as weather forecast alerts across the country, background information on the dangers of a number of natural disasters, and access to a summary of state NOAA facilities, staff, programs, or activities.