



TEMPORARY SYSTEM MAINTENANCE MAY DELAY APPROVAL OF AFG PAYMENT AND AMENDMENT REQUESTS

AFG, SAFER, and Fire Prevention Grantees

Please be advised that the Integrated Financial Management and Information System (IFMIS) and the Payment and Reporting System (PARS) will be undergoing temporary maintenance from Wednesday, May 8, 2013 to Tuesday, May 14, 2013. During this time, grantees may submit payment and amendment requests as usual, but the AFG will not be able to process them. These systems should be back to normal and the processing of grantee requests should resume by Wednesday, May 15, 2013.

Please submit requests for any urgently needed payments or amendments as soon as possible to avoid experiencing a delay during this maintenance period. If you have questions, please call the Customer Service Center at 1-866-927-5646, or email ask-gmd@dhs.gov. We apologize for any inconvenience this outage may cause.

AFG, SAFER, and Fire Prevention Applicants

Fewer grants will be awarded during the period of system maintenance, from May 8 to May 14, 2013. Regular weekly award announcements will resume after the maintenance period ends. To check on the latest award announcements, go to the AFG website at www.fema.gov/firegrants.

AFG Home Page:

www.fema.gov/firegrants

AFG Help Desk:

E-mail: firegrants@fema.dhs.gov

Telephone Toll-Free: 1-866-274-0960

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