

Stay in Touch with FEMA to Keep Recovery on Track

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If you applied for FEMA assistance, stay in touch with FEMA to track your application, update your information or make any changes.

You can apply and access your FEMA application online, through the FEMA app, by calling the FEMA helpline or in-person at a Disaster Recovery Center (DRC).

As you recover from the February storms, your circumstances may change. You may have a new address or phone number. Your insurance claims may have been settled. You may require more help with essential needs but aren't sure where to turn. These are just some of the reasons it's important to stay in touch with FEMA.

We encourage you to visit any open Disaster Recovery Center (DRC) for assistance with your application. You can also contact the FEMA Helpline or access your application online or via the FEMA App to make updates, get the status of your case or ask questions about the disaster assistance process.

Be sure to update FEMA with changes to your contact information, including any email changes, as soon as possible and as often as necessary. FEMA may also need to contact you, and missing or wrong information could delay the delivery of assistance.

Track, Update or Make Changes to Your Application

- By visiting a Disaster Recovery Center (DRC). Locate one online at fema.gov/drc.
- Online at DisasterAssistance.gov.
 - If you do not have an online account yet, you can create one by clicking on "[Check Status](#)" at DisasterAssistance.gov. You will need the email address



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you registered with.

- You can track your application, make changes, or upload documents through your online account as well as
- Through the [FEMA app](#).
- By calling the FEMA Helpline at 800-621-3362.

When contacting FEMA, have the nine-digit number you were assigned when you applied.

For more information on West Virginia's disaster recovery, visit emd.wv.gov, [West Virginia Emergency Management Division Facebook page](#), www.fema.gov/disaster/4861, and www.facebook.com/FEMA.

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FEMA's mission is helping people before, during and after disasters.

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