

FEMA Calls May Come from Unfamiliar Phone Numbers

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AUSTIN – After Texans apply for disaster assistance, FEMA may call them to schedule an inspection of the damaged home, or to obtain more information to process the application. These calls may come from unfamiliar area codes or phone numbers.

It is important to answer the call. A FEMA inspection may be required to determine whether a home is safe, sanitary, functional and accessible. If an inspection cannot be scheduled, that may cause a delay in FEMA’s review of the application.

There is no charge for an inspection. The inspector will have FEMA photo ID and the application number. FEMA representatives never ask for, or accept, money.

If you receive a call from someone saying they are a FEMA representative, but you aren’t sure, you can call the FEMA Helpline at 800-621-3362 to verify that FEMA needs to contact you.

For the latest information visit fema.gov/disaster/4798. Follow FEMA Region 6 at [@FEMARegion6](https://twitter.com/FEMARegion6) / X or at facebook.com/FEMARegion6/.

