

Disaster Recovery Centers Are Changing Operating Hours

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SAN JUAN, Puerto Rico – Disaster Recovery Centers (DRC) are changing operating hours beginning Sunday May 1, 2022. The Federal Emergency Management Agency (FEMA) currently has five DRCs open to help survivors affected by the severe storm, flooding, and landslides that occurred Feb. 4 - 6, 2022.

DRCs at Cataño, Dorado, Toa Baja, Vega Alta, and Vega Baja will be open from 8 a.m. to 4:30 p.m. seven days a week.

Pabellón Comercial Rafael Hernández Colón Calle Méndez Vigo #349 (in front of Residencial El Dorado), Dorado	Centro Comunal Los Naranjos Barrio Cabo Caribe Comunidad Los Naranjos Parcela 119-A, Vega Baja
Centro de Usos Múltiples - Luis Muñoz Marín PR-647 Km 12.5, Barrio Bajuras, Sector Machuchal, Vega Alta	Junta de Inscripción Permanente de Candelaria RR-865 Barrio Candelaria, Toa Baja



FEMA

Centro de Usos Múltiples

Carr. PR-5, Km 2.6

Sector Juana Matos, Cataño

Survivors from the affected municipalities can continue to visit DRCs during these hours and talk to FEMA specialist to apply for assistance, follow up or update their applications. Residents may also apply with FEMA through their smart phone, home computer or by phone. The fastest ways to apply for assistance are:

- Online at DisasterAssistance.gov
- By phone at 800-621-3362. Press 1 for English, 2 for Spanish and 3 for all other languages. Those who use a relay service such as video relay service (VRS), captioned telephone service or others, give FEMA the number for that service. Phone lines operate from 7 a.m. to 11 p.m. seven days a week
- Download FEMA's mobile app. Select Disaster Resources and click on Apply for Assistance Online.

To get additional information, find the Disaster Recovery Center (DRC) nearest you, click on the FEMA DRC link: fema.gov/drc. For more information about Puerto Rico's recovery from the February floods, visit fema.gov/disaster/4649. Follow us on social media at Facebook.com/FEMAPuertoRico, Follow the FEMA Region 2 Twitter account at www.twitter.com/FEMAreion2.



FEMA