

# Disaster Survivor's Checklist

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## If You Have Insurance, File a Claim

Be sure to take photos to document damage. Submit any updates from your insurance company to FEMA as soon as possible.

## Apply to FEMA

There are multiple ways you can apply for FEMA assistance:

- Go to [www.DisasterAssistance.gov](http://www.DisasterAssistance.gov)
- Download the FEMA mobile app
- Call the FEMA Helpline, toll-free, at 800-621-3362 (TTY 800-462-7585)
- People with disabilities should make reasonable accommodation requests at this step.

## Schedule a FEMA Inspection

After applying for assistance, a FEMA inspector will typically contact you to discuss your disaster related damage and needs within 10 days.

## Read Your FEMA Decision Letter

FEMA will review your application and inspection information, and a decision letter will be sent to you by mail or through your DisasterAssistance.gov account. The letter will explain FEMA's decision and notify you of any additional information required to determine your eligibility. The letter also advises you on how to appeal if you disagree with FEMA's decision.

## Use the FEMA grant for disaster-related purposes

The notification letter from FEMA explains the type of assistance and how to use the funds appropriately.

## Save Receipts and Maintain Good Records



Document how the funds were used and retain records for all repairs, cleanup, and disaster-related costs for at least three years.

### **Stay in touch with FEMA**

Go to [www.DisasterAssistance.gov](http://www.DisasterAssistance.gov) or call the toll-free numbers below to update your contact information.

### **Visit a state center for registration help**

Centers operated by the State of Mississippi can provide help with FEMA registration. You can find center locations at <https://www.msema.org/zeta/>.



**FEMA**