

FEMA Disaster Recovery Center in Davenport Now Open Until October 16

Release Date: 10? 7, 2020

DES MOINES, Iowa – The FEMA Disaster Recovery Center (DRC) in Davenport will stay open for a few days longer than previously announced. **It will now close permanently on Friday, October 16 at 6 p.m.**

The DRC is at the Annie Wittenmyer Family Aquatic Center located at:

2828 Eastern Ave.

Davenport, IA 52803

(At the corner of East 29th St. and Eastern Ave.)

Hours are Monday through Saturday 9 a.m. until 6 p.m., Central Time and closed on Sundays.

The DRC will not operate in a traditional fashion. The center will offer drive-through service. Survivors are asked to stay in their vehicles when visiting.

Applicants **do not** have to visit a center to submit documents to FEMA—they can mail, fax or submit them online at [DisasterAssistance.gov](https://www.disasterassistance.gov) as well. Information on these options can be found in their FEMA letter.

Survivors who have already registered with FEMA and have been asked to provide additional documentation should read their FEMA letter carefully and make sure they have everything they need when they arrive at the DRC.

If you do not understand the letter you received from FEMA, call **800-621-3362** (TTY: **800-462-7585**) between 6 a.m. and 10 p.m. Central Time, and ask for assistance.

All applicants and FEMA personnel will follow current state and local COVID-19 safety requirements. Applicants must wear face masks and will remain in their



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cars as they hand their documents to FEMA personnel, who will be wearing face masks (or other appropriate face covering) and protective equipment. FEMA staff will take the documents, scan them and return them to the applicants.

Applicants may register in the following ways:

- Go online to DisasterAssistance.gov.
- Download the [FEMA Mobile App](#) for smartphones.
- Call **800-621-3362** (TTY: **800-462-7585**) between 6 a.m. and 10 p.m. Central Time, seven days a week. Multilingual operators are available.

If an individual cannot register online or by phone, registration at the DRC will be available.

Documents also may be submitted in any of the following ways:

- Mail to: FEMA's Individuals and Households Program, National Processing Service Center, P.O. Box 10055, Hyattsville MD 20782-7055.
- Fax to 800-827-8112.
- Submit via a FEMA online account. To set up an online account, visit DisasterAssistance.gov, click on "Check Status" and follow the directions.

The U.S. Small Business Administration (SBA) offers federal low-interest disaster loans to businesses of all sizes, most private nonprofit organizations, homeowners and renters. Apply at <https://disasterloanassistance.sba.gov>. People may also call 800-659-2955 or email FOCWAssistance@sba.gov. Deaf or hard-of-hearing individuals who use TTY may call 800-877-8339.



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