

# Disaster Recovery Center in Lenoir County to Close

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RALEIGH, N.C. – As recovery from Hurricane Florence continues across North Carolina, the disaster recovery center in Lenoir County will close permanently at 6 p.m. Wednesday, Oct. 31. However, help is just a phone call or mouse click away.

The Lenoir center is located at:

Kinston Diagnostic Group

109a Airport Road

Kinston, N.C. 28504

Hours: 9 a.m. to 6 p.m. through Wednesday, Oct. 31

Closing Wednesday, Oct. 31 at 6 p.m.

Individuals and businesses in counties included in the North Carolina federal disaster declaration for Hurricane Florence may still register for assistance by:

- Calling the disaster assistance helpline at 800-621-3362 or 800-462-7585 (TTY) anytime from 7 a.m. to 11 p.m. local time seven days a week until further notice. Multilingual operators are available. You can update your contact information, ask questions about a letter from FEMA, get information about FEMA home inspections, or learn how to appeal a FEMA decision.
- Going online to [DisasterAssistance.gov](https://DisasterAssistance.gov) or [DisasterAssistance.gov/es](https://DisasterAssistance.gov/es) (for Spanish).
- Downloading the [FEMA mobile app](#) English or [Spanish](#).
- Downloading the [ReadyNC app](#).



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- Visiting any of the recovery centers that remain open. To find center locations and current hours, download the [FEMA mobile app](#), the [ReadyNC app](#), or visit [FEMA.gov/DRC](https://www.fema.gov/DRC). Center hours and operations are adjusted based on visitor demand. The centers are open 9 a.m. to 6 p.m. local time, Monday through Saturday, until further notice. All are closed Sundays.

If you have questions about a U.S. Small Business Administration low-interest disaster loan, you may contact SBA's Disaster Assistance Customer Service Center by calling 800-659-2955, emailing [disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov) or visiting SBA's website at [sba.gov/disaster](https://sba.gov/disaster). People who are deaf and hard-of-hearing may call 800-877-8339.

If you have unmet disaster-related needs, you may call the statewide referral service at 2-1-1 or

888-892-1162 (TTY), or text Florence to 898211.

For more information on North Carolina's recovery from Hurricane Florence, visit [ncdps.gov/Florence](https://ncdps.gov/Florence) and [FEMA.gov/Disaster/4393](https://www.fema.gov/Disaster/4393). Follow us on Twitter:

[@NCEmergency](#) and [@FEMARegion4](#).

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