

Disaster Recovery Centers Opening in Pottawattamie County

Release Date: Septanm 6, 2024

FEMA is opening a Disaster Recovery Center (DRC) in **Crescent** and **Council Bluffs** in **Pottawattamie County** to provide one-on-one help to people affected by severe storms, tornadoes and flooding this spring.

Recovery specialists from FEMA and the U.S. Small Business Administration will provide information on available services, explain assistance programs and help survivors complete or check the status of applications.

The DRC will open in **Crescent** on Monday, Sept 9 at 1 p.m. at:

<u>Crescent</u>	<u>Council Bluffs</u>
Council Bluffs Community School District	Charles Lakin Human Services Campus – North Parking Lot
Crescent Elementary School	815 N. 16 th St.,
401 E Welch St.	Council Bluffs, IA 51501
Crescent, IA 51526	
	Opens Sept. 12 at 1 p.m.
	open daily 8 a.m.-6p.m.
Opens Sept. 9 at 1 p.m.	until Sept.21
Closes Sept. 11 at 6 p.m.	Closed Sunday 09/15



To save time, apply online or by phone before visiting a Disaster Recovery Center by:

- Visiting DisasterAssistance.gov
- Calling FEMA directly at 800-621-FEMA (3362)
- Using the [FEMA app](#)

All centers are accessible to people with disabilities or with access and functional needs. They are equipped with assistive and adaptive technology such as amplified phones, caption phones, video phones, wheelchair ramps and other resources to help ensure all applicants can access resources.

Anyone using a relay service, such as a video relay service (VRS), captioned telephone service or others, can give FEMA number for that service. For an accessible video on three ways to apply for FEMA assistance, visit: <https://www.youtube.com/watch?v=LU7wzRjByhl>.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency, or economic status. If you or someone you know has been discriminated

against, call FEMA toll-free at 833-285-7448. Press 2 for Spanish. If you use a relay service, such as video relay service (VRS), captioned telephone service or others, give FEMA the number for that service.

