

Disaster Recovery Center to Open in Pottawattamie County

Release Date: Out 1, 2024

FEMA is opening a Disaster Recovery Center in **Pottawattamie County** on **Monday, August 5** to provide one-on-one help for people affected by recent flooding and severe storms.

Recovery specialists from FEMA and the U.S. Small Business Administration will provide information services, explain assistance programs and help survivors complete or check the status of their applications.

Pottawattamie County

Veterans Affairs Building

623 6th Ave.

Council Bluffs, IA 51501

Opens Monday, Aug. 5 from 1–6 p.m.

Then open daily from 8 a.m.- 6 p.m.

Closed on Sundays

FEMA can provide money to eligible homeowners and renters for help with serious needs, paying for a temporary place to live, home repairs, rental assistance and other needs not covered by insurance.

Designated counties are **Adair, Adams, Buena Vista, Cedar, Cherokee, Clarke, Clay, Dickinson, Emmet, Harrison, Humboldt, Jasper, Lyon, Mills,**



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Montgomery, O'Brien, Osceola, Palo Alto, Plymouth, Polk, Pottawattamie, Ringgold, Shelby, Sioux, Story, Union and Woodbury.

To save time, please apply with FEMA online or by phone before visiting a Disaster Recovery Center.

How to Apply with FEMA

- Visit DisasterAssistance.gov
- Call FEMA directly at 800-621-FEMA (3362)
- Download and use the [FEMA app](#)

Anyone using a relay service, such as video relay service (VRS), captioned telephone service or others, can give FEMA the number for that service. For an accessible video on three ways to apply for FEMA assistance, visit:

<https://www.youtube.com/watch?v=LU7wzRjByhI>.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency, or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 833-285-7448. Multilingual operators are available (press 2 for Spanish).



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