

# FEMA Remains in Arkansas to Support Survivors

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Release Date: Jun 29, 2023

FEMA remains in Arkansas to help survivors and communities recover from the March 31 severe storms and tornadoes. Though Disaster Recovery Centers have closed, FEMA will remain in Arkansas while assistance is needed.

## FEMA Working for Arkansans

As of **June 28**, FEMA has approved **3,520** applications resulting in more than **\$8.6 million in assistance** awarded to Arkansas survivors from the March 31 severe storms and tornadoes through the Individuals and Households Program (IHP), which supports individuals and families.

## Apply for FEMA Assistance – Deadline is July 3

FEMA is committed to helping all eligible Arkansas residents recover. Survivors in Cross, Lonoke and Pulaski counties are eligible to apply for FEMA Individual Assistance. Assistance may include temporary housing, repairs and other uninsured or underinsured losses. The deadline to apply for FEMA assistance is July 3.

If you have not yet applied for FEMA disaster assistance, there is still time.

The quickest and easiest way to create an application and/or upload accompanying documents is to apply online. Go to [disasterassistance.gov](https://disasterassistance.gov) and click the appropriate icon to start your application or check your application status.

If you are not able to apply online, you can call the FEMA Helpline at **800-621-3362**. Specialists staff the toll-free number from 6 a.m. to 10 p.m., seven days a week. If you use a relay service, such as video relay service (VRS), captioned telephone service or others, give FEMA your number for that service. Multilingual



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operators are available (press 2 for Spanish).

## **Appeal FEMA's Decision on Your Application for Assistance**

Survivors who disagree with FEMA's decision have the right to appeal within 60 days of the date on the letter. An appeal is a written request to review your file again and consider any additional information you've provided that may affect the decision. In the event it takes longer than sixty days, please include why your appeal is late.

An appeal letter from you may change FEMA's decision. If your FEMA letter says your request was denied because of missing information, providing the necessary documentation may help you qualify for a grant. If you don't agree with the amount of the grant you received, providing receipts or written quotes may allow you to receive a larger grant.

## **Staying Prepared and Mitigating for Disasters**

To assist residents in the rebuilding phase of their recovery, Hazard Mitigation outreach specialists are available to give tips about repairing and protecting homes from future disaster-related damage. Residents can call 833-FEMA-4-US or 833-336-2487 to speak with a specialist, Monday through Friday 8 a.m. to 4:30 p.m. All calls will be returned within one business day. Questions can be submitted to [FEMA-ARMit@fema.dhs.gov](mailto:FEMA-ARMit@fema.dhs.gov).

