Stay in Touch – Update Information with FEMA to Avoid Delays

Release Date: Jen 30, 2022

SANTA FE, NM – New Mexicans who applied for FEMA disaster assistance for the ongoing wildfires should stay in touch with FEMA to ensure the disaster assistance process stays on track.

If you applied for assistance and have yet to hear back from FEMA, you should call the FEMA Helpline at 800-621-3362 to ask about the status of your application. You could be missing information that is preventing your application from being completed.

You should also update any changed contact information as soon as possible because FEMA may need to reach you to update your application or to get additional information.

You may update contact information the following ways:

- Going online at DisasterAssistance.gov
- Downloading the FEMA app
- Calling 800-621-3362

Those who use a relay service such as a videophone, should alert FEMA as to the specific number assigned to that service. Multilingual operators are available (press 2 for Spanish).

Residents who have not applied for federal assistance yet still have time to submit applications. The fastest and easiest way to apply is by visiting disasterassistance.gov/. You can also visit a Disaster Recovery Center (DRC) to speak with FEMA specialists face-to-face. To find the nearest DRC to you, visit egateway.fema.gov/ESF6/DRCLocator.

To address many of the common myths and rumors during the New Mexico wildfires, FEMA activated a rumor/myth webpage. You can access it online at

fema.gov/nm-rumors.

For the latest information on the wildfires, visit fema.gov/disaster/4652. Follow us on Twitter at twitter.com/FEMARegion6 and like us on Facebook at facebook.com/FEMARegion6/.