

Disaster Recovery Center Opens in Janesville

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SACRAMENTO, Calif. – A Disaster Recovery Center (DRC) is set to open in Janesville on Monday, Sept. 20. Operated by Lassen County, the California Governor’s Office of Emergency Services (Cal OES) and the Federal Emergency Management Agency (FEMA), the DRC will offer information on available resources to homeowners, renters and business owners who sustained damage to their property from the Dixie Fire.

The Janesville DRC will be located at:

- Janesville Fire Protection District, 463-390 Main St., Janesville, CA 96114 ? Open 10:00 a.m. – 6:00 p.m., until Sunday, Sept. 26

Survivors are encouraged to file insurance claims for damage to their homes, personal property, businesses and vehicles before applying for FEMA assistance. In addition to visiting the DRC, the easiest way to apply is online at DisasterAssistance.gov. Survivors may also call the FEMA Helpline at 800-621-3362 (TTY 800-462-7585) from 4 a.m. to 10 p.m. PT, seven days a week. Multilingual operators are available. If you use a relay service, such as a videophone, InnoCaption or CapTel, give FEMA the number for that service.

Applicants for disaster assistance should have the following information prior to registration: Social Security number, address of the damaged primary residence, insurance coverage information, current telephone number and mailing address, and bank account and routing numbers for direct deposit of funds.

The DRC will be accessible for individuals with disabilities, with on-site communication accessibility tools like amplified listening devices and Video Remote Interpreting. Additional accommodations can be made upon arrival. ASL interpreters and multilingual services will be available upon request.

State and federal agencies that will be present: Department of Motor Vehicles, California Department of Insurance, Contractors State Licensing Board, California Department of Public Health – Vital Records, Franchise Tax Board, California Department of Social Services, Cal OES Debris Task Force, Cal Vet and the Small Business Administration.



State agencies will be on site Sept. 23-25.

To prevent transmission of COVID-19, protective measures will be in effect at the DRC, including the availability of face masks and hand sanitizer, arrangement of chairs and use of physical barriers to maximize physical distancing between survivors and staff, and visual cues to indicate where to stand.

For more information about California's recovery, visit fema.gov/disaster/4610 and Cal OES' wildfirerecovery.caloes.ca.gov. The registration deadline is Oct. 25.

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All FEMA disaster assistance will be provided without discrimination on the grounds of race, color, sex (including sexual harassment), sexual orientation, religion, national origin, age, disability, limited English proficiency, economic status. If you believe your civil rights are being violated, you can call the Civil Rights Resource line at 833-285-7448 or 800-462-7585 (TTY/TDD).

FEMA's mission: Helping people before, during and after disasters.

