

FEMA Extends Deadline for Flood Insurance Claims following Hurricane Matthew

Release Date: Febriye 7, 2017

ATLANTA --People affected by Hurricane Matthew now have more time to finalize their Proof of Loss flood insurance claims. The Federal Emergency Management Agency (FEMA) issued an additional extension for National Flood Insurance Program (NFIP) policyholders in Florida, Georgia, North Carolina, South Carolina and Virginia.

The waiver, issued on Feb. 2, 2017, is the second extension by FEMA since the storm hit in October 2016. Policyholders in these states now have a total of 180 days to finalize a completed, signed, and sworn-to Proof of Loss to their insurer.

An NFIP Proof of Loss form includes detailed estimates with necessary documents supporting the cost to replace or repair the damaged property. An insurance adjuster may assist the policyholders in preparing their Proof of Loss form as specified in the policyholders' Standard Flood Insurance Policy.

For additional questions, policyholders may contact their insurance company or the NFIP Customer Care center at (800) 621-3362, option 2. The hours of operation are Monday through Friday, 8:00 a.m. to 6:00 p.m. local time. If you use TTY, call 800-462-7585. Those who use 711 or Video Relay Service can call 800-621-3362.

###

FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain and improve our capability to prepare for, protect against, respond to, recover from and mitigate all hazards.

[Download](#) the FEMA mobile app for disaster resources, weather alerts, and safety tips.



FEMA

Page 1 of 1